## Your Online Account Guide: Interactions with My Aged Care

<table>
<thead>
<tr>
<th>How do I get to Interactions with My Aged Care?</th>
<th>Log into your Online Account and select the Interactions with My Aged Care tile:</th>
</tr>
</thead>
<tbody>
<tr>
<td>What is on the Interactions with My Aged Care page?</td>
<td>View calls, emails or other interactions with My Aged Care through the Online Account.</td>
</tr>
</tbody>
</table>
| What do you want information on? | Show me  
  ➢ What is in My Aged Care Interactions page, [click here (page 2)](#). |
Interactions with My Aged Care Page

You are able to filter the types of interactions you want to view by selecting an option from the drop down menu and selecting the ‘Go’ button.

This is the ID for this interaction, which you can quote to the My Aged Care contact centre on 1800 200 422 if you wish to refer to a related matter.

The date of the interaction.

View any documents associated with this interaction.

Buttons to hide or reveal attachments.
## Contact Us

| Phone (domestic) | 1800 200 422 (free call) | The call centre is open:  
  - Monday to Friday: 8am - 8pm  
  - Saturdays: 10am - 2pm  
  - Closed: Sundays and national public holidays. |
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<tbody>
<tr>
<td>Phone (international)</td>
<td>+61 2 6289 1555</td>
<td>Monday to Friday: 8.30am - 5.30pm AEST</td>
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<tr>
<td>Online enquiry</td>
<td>Go to <a href="#">Contact us</a>, and complete the form.</td>
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</table>
| Post | PO Box 1237  
Runaway Bay  
QLD 4216 | |

If you have difficulty speaking or understanding English, have a hearing or speech impairment, or want support from someone who understands your situation, go to “[Accessible for all](#)” website page.