

Support At Home Price Schedule



Why Choose Circle?

THE CIRCLE ADVANTAGE

> **Trusted Carers, Handpicked for You**

Our staff are carefully selected by a Director with 15+ years of recruitment experience, ensuring carers are both qualified and genuinely caring.

> **Tailored Matching**

You're involved in choosing the right carer for your home and lifestyle.

> **Accountability**

As a small, family-owned business, you can speak directly with a Director at any time if an issue arises.

> **Easy Replacement**

If a carer isn't the right fit, we'll arrange a replacement immediately, no questions asked.

> **Ongoing Support**

We stay connected with follow-up calls to make sure both you and your carer are well supported.

What next?

Contact our friendly team, who are happy to answer any questions and arrange a no obligation free consultation.

Call on **(03) 9829 9111** or email info@circlehomecare.com.au

Or visit our website www.circlehomecare.com.au



Support At Home Hourly Rates



Independence

Service Type	Weekdays (6am-8pm)	Evenings (8pm-6am)	Saturday	Sunday	Public Holiday
Personal Care (Assistance with Daily Living, Assistance with Self- Administered Medication, Non-Clinical Continence Management) Social, Community & Digital Engagement or Respite Care	\$ 94	\$ 109	\$ 121	\$ 142	\$ 180

Your Contribution Per Hour On Weekdays

Full Pensioner (5%)	Part Pensioner (5-50%)	Self Funded Retiree (50%)
\$ 4.70	\$ 4.70 - \$ 47.00	\$ 47.00

Therapeutic services for independent living (acupuncture, chiropractor, remedial massage, osteopath) are charged at provider cost + \$10 markup per session. Your corresponding contribution % is set out by Services Australia and will apply to the total cost of the service, inclusive of markup.

Support At Home Per Unit Rates



Independence

Service Type	Weekdays (6am-8pm)	Evenings (8pm-6am)	Saturday	Sunday	Public Holiday
Direct Transport Per Trip (< 10km distance Travelled)	\$ 94	\$ 109	\$ 121	\$ 142	\$ 180
Indirect Transport	Cabcharge services available and will be claimed to your budget at cost. Your contribution will be charged on the total cost of the service, according to the % set out by Services Australia.				

Your Contribution Per Direct Transport Trip On Weekdays

Full Pensioner (5%)	Part Pensioner (5-50%)	Self Funded Retiree (50%)
\$ 4.70	\$ 4.70 - \$ 47.00	\$ 47.00

Assistive Technologies and Home Modification service costs will be quoted at the time of the request, depending on the requirement. A markup of 10% or less will apply for Home Modifications, while a mark up of 15% or less will apply for Assistive technologies. Your corresponding contribution % is set out by Services Australia and will apply to the total cost of the service, inclusive of markup.

Support At Home Hourly Rates



Clinical Supports

Service Type	Weekdays (6am-8pm)	Evenings (8pm-6am)	Saturday	Sunday	Public Holiday
Nursing (RN or EN)	\$ 159	\$ 176	\$ 206	\$ 236	\$ 316
Allied Health & Therapies	Physiotherapy - \$450 – Initial (with report) \$230 – Ongoing (45 minutes) Podiatry \$220 - (30 minutes) OT \$225 per hour Speech Pathology \$535 – Initial (with report) or \$269 (ongoing - 45 mins)				
Care Management	<p style="text-align: center;">\$175 per hour</p> <p>There is no direct cost to you for Care Management. This service is funded from the government’s care management pool, drawn from the 10% deduction made to your quarterly SAH package.</p> <p>Charges are billed to Services Australia in 15-minute increments, and you will have full visibility of all care management charges through your monthly statements.</p>				

Your Contribution Per Hour At Any Time

Full Pensioner (0%)	Part Pensioner (0%)	Self-Funded Retiree (0%)
\$ 0	\$ 0	\$ 0

Support At Home Hourly Rates



Everyday Living

Service Type	Weekdays (6am-8pm)	Evenings (8pm-6am)	Saturday	Sunday	Public Holiday
Domestic Assistance (Cleaning & Laundry), Meal Preparation, Shopping Assistance	\$ 94	\$ 109	\$ 121	\$ 142	\$ 180
Gardening & Home Maintenance	\$ 109	\$ 129	\$ 134	\$ 139	\$ 209

Expenses for home maintenance and repairs will be claimed from your Support At Home budget at cost.

Your Contribution Per Hour on Weekdays

	Full Pensioner (17.5%)	Part Pensioner (17.5-80%)	Self-Funded Retiree (80%)
Domestic Assistance & Meal Preparation	\$ 16.45	\$ 16.45 - \$ 75.20	\$ 75.20
Gardening & Home Maintenance	\$ 19.08	\$ 19.08 - \$ 87.20	\$ 87.20

Next Steps



What Happens Next?

Your pathway to quality support at home care with Circle Home Care is simple, transparent, and personalised.

1. Call to Discuss Your Budget

We'll review your funding or private payment options and help you understand how to make the most of your quarterly Support at Home budget, including any out-of-pocket contributions.

2. Meet with Us

One of our Care Partners will visit you at home to learn about your goals, preferences, and support needs. This meeting ensures we understand what's important to you and how you want your care delivered.

3. We Prepare Your Care Plan & Service Agreement

Following our visit, we'll design a personalised Care Plan and Service Agreement that outlines the supports, schedule, and costs clearly — no surprises.

4. Commence Services

Once you've approved your plan, your dedicated care team will commence services. We'll stay in regular contact to make sure your care continues to meet your changing needs and preferences.

To start, contact our friendly team, who are happy to answer any questions and provide you with information about our services and your budget.

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