

## “SUPPORT AT HOME (SAH)” and “HOME CARE PACKAGES (HCP)”

### 1. What Is Changing?

The Australian Government is introducing a new Support at Home program to improve in-home aged care from 1 November 2025.

It will replace:

- The **Home Care Packages (HCP) Program**, and
- The **Short-Term Restorative Care (STRC) Program**

The goal is to make it easier to access care, services, and equipment that helps **you stay independent, safe, and connected at home.**

### 2. What Will Stay the Same for You

If you currently receive a **Home Care Package (HCP)** or are **waiting for one**:

- You will **automatically transition** to Support at Home.
- Your **funding level will match** your current HCP level.
- You **will not need a new assessment**, unless your care needs change.
- You will be **no worse off** — your contribution rates will remain the same or lower than under HCP arrangements.

### 3. Updated Care Management and Fee Structure 📄

Under Support at Home:

- **Care management fees will be reduced (to 10%)**, and
- You will **no longer pay separate package management fees.**

Instead:

- You will pay a **higher hourly rate** for each service (e.g. personal care, cleaning, transport).
- This simpler structure means **more of your funding goes directly toward your care.**
- As a result, **most participants will receive more service hours** for the same funding.

You will still receive personalised care management support to coordinate services and monitor outcomes.

### 4. New Funding Structure under Support at Home

Support at Home introduces **8 funding classifications** (replacing the 4 HCP levels). Budgets are reviewed **quarterly** based on your needs.

There are new “Support at Home” care packages allocated to consumers based on their

assessed care needs by the Aged Care Assessment Team. Your care needs may change over time.

The new levels are as follows:

- **Level 1 – Basic care needs.** Support for day-to-day activities like gardening, housework, and meal preparation.
- **Level 2 – Basic care needs.** Support for day-to-day activities like gardening, housework, and meal preparation.
- **Level 3 – Low level care needs.** Includes services like personal care, transport, shopping, podiatry, and exercise classes.
- **Level 4 – Low level care needs.** Includes services like personal care, transport, shopping, podiatry, and exercise classes.
- **Level 5 – Intermediate care needs.** Includes medication and treatment support, social outings, transport, allied health therapies, home modifications.
- **Level 6 – Intermediate care needs.** Includes medication and treatment support, social outings, transport, allied health therapies, home modifications.
- **Level 7 – High level care needs.** Includes more hours, possibly visiting the client every day, suited to those with chronic health conditions
- **Level 8 – High level care needs.** Includes more hours, possibly visiting the client every day, suited to those with chronic health conditions

Classification	Quarterly Budget	Annual Amount
1	~\$2,750	\$11,000
2	~\$4,000	\$16,000
3	~\$5,500	\$22,000
4	~\$7,500	\$30,000
5	~\$10,000	~\$40,000
6	~\$12,000	~\$48,000
7	~\$14,500	~\$58,000
8	~\$19,500	~\$78,000

### For Current HCP Clients

Current HCP Level	Quarterly Budget	Annual Budget
Level 1	\$2,708	\$10,833
Level 2	\$4,762	\$19,049
Level 3	\$10,365	\$41,460
Level 4	\$15,713	\$62,853

## 5. What will happen to the funds I have saved over time from my current HCP?

After 1 November 2025, you will no longer be able to save additional funds. Instead, you will be expected to use your funds, with about \$1000 or 10% of your budget allowed to be rolled over to the next quarter (whichever is higher).

## 6. Support at Home – Care Management

### Care Management Services (10% of Quarterly Budget allocated by Services Australia)

- Participants receiving ongoing services will have 10% deducted from their quarterly budget for care management.
- The 10% deducted from each participant in a service delivery branch will be pooled together in a care management account held by Services Australia.
- The provider will be able to use the funding in the account flexibly for any of the participants in the service delivery branch.

The care management account can only be used by providers to claim care management activities for ongoing services.

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.

(Note that service dates and duration will be noted on your monthly statements indicating when services were provided.)

1. **Assessment and Planning:**
  - Conducting comprehensive assessments of the individual's physical, mental, and social needs.
  - Developing personalized care plans based on the assessment, outlining specific goals and interventions.
2. **Coordination of Services:**
  - Coordinating and facilitating access to various support services, including healthcare, community services, and social activities.
  - Collaborating with healthcare professionals, community organizations, and family members to ensure a holistic approach to care.
3. **Advocacy:**
  - Advocating on behalf of the elderly individual to ensure their preferences, rights, and choices are respected.
  - Assisting in navigating the complex healthcare and aged care system.
4. **Monitoring and Review:**
  - Regularly reviewing the individual's care plan and adjusting it as needed based on changing circumstances.
  - Monitoring the individual's health and well-being to identify any emerging issues or changes in needs.
5. **Information and Education:**
  - Providing information and education to the elderly person and their family about available services, entitlements, and options for care.
  - Promoting awareness of health and wellness practices.
6. **Emotional and Social Support:**
  - Offering emotional support and companionship to combat social isolation.
  - Facilitating participation in social activities and community engagement.

### 7. Transition Support:

- Assisting with transitions between different levels of care, such as from home care to residential aged care.
- Supporting individuals and their families during periods of change.

It's important to note that the specifics of care management services may vary based on the individual's needs, the type of care required, and the available resources.

### 7. Participant Contributions

Depending on your **income** and the **type of service** you receive, you will contribute a small amount toward the cost of your care when receiving a **Support at Home funding package**.

Your contribution depends on:

- The **type of service** you receive, and
- Your **income and assets**.

Your **income and assets will be assessed** to determine your contribution rates, and **pensioners or Commonwealth Seniors Health Card holders will pay less**.

Participant Type	Clinical Care	Independence	Everyday Living
Full pensioner	0%	5%	17.5%
Part pensioner / CSHC holder	0%	5–50%	17.5–80%
Self-funded retiree	0%	50%	80%

Those with higher incomes may pay more, but **fees are capped annually and for life**.

**Full pensioners and Commonwealth Seniors Health Card holders typically pay little or no income-tested fee.**

The “**no worse off**” principle protects all grandfathered clients (approved on or before 12 September 2024).

### Definitions of Service Types:

- **Clinical Care (No contribution)**
  - Allied Health Services
  - Nutrition
  - Nursing
  - Care management
  - Restorative care management
- **Independence (Moderate Contribution)**
  - Personal care
  - Social Support
  - Therapeutic services
  - Respite
  - Transport
  - Assistive technology

- Home modifications
- **Everyday living (Higher Contributions)**
  - Domestic assistance
  - Home maintenance & Repairs
  - Meal preparation & Support

Your **out-of-pocket expenses** will be relatively low compared to the **value of the services, supports, and equipment** you can access.

Most participants will find that the **funded support hours and care value** significantly exceed any personal contributions made.

### 8. Range of Services Provided by Farris Care Services<sup>1</sup>

The services that can be provided by Farris Care Services as part of a Home Care Package include<sup>2</sup>:

#### Specified Inclusions

This guidance is outlined in the Aged Care Commission's *Quality of Care Principles 2014*. The inclusions have been extracted below:

#### Care Services

Service inclusions	Content
Personal services	Personal assistance, including individual attention, supervision and physical assistance, with: <ul style="list-style-type: none"> <li>● Bathing, showering including providing shower chairs if necessary, personal hygiene and grooming, dressing and undressing, and using dressing aids</li> <li>● Toileting</li> <li>● Mobility</li> <li>● Transfer (including in and out of bed).</li> </ul>
Activities of daily living	Personal assistance, including individual attention, individual supervision and physical assistance, with communication including assistance to address difficulties arising from impaired hearing, sight or speech, or lack of common language, assistance with the fitting of sensory communication aids, checking hearing aid batteries, cleaning spectacles and assistance using the telephone.

<sup>1</sup> Department of Health 2017 *Home Care Packages Program Guidelines*

<sup>2</sup> Schedule 4 to the *Quality of Care Principles 1997*

Service inclusions	Content
Nutrition, hydration, meal preparation and diet	Includes: <ul style="list-style-type: none"> <li>Assistance with preparing meals</li> <li>Assistance with special diet for health, religious, cultural or other reasons</li> <li>Assistance with using eating utensils and eating aids and assistance with actual feeding, if necessary</li> <li>Providing enteral feeding formula and equipment.</li> </ul>
Management of skin integrity	Includes providing bandages, dressings, and skin emollients.
Continence management	Includes: <ul style="list-style-type: none"> <li>Assessment for and, if required, providing disposable pads and absorbent aids, commode chairs, bedpans and urinals, catheter and urinary drainage appliances and enemas</li> <li>Assistance in using continence aids and appliances and managing continence.</li> </ul>
Mobility and dexterity	Includes: <ul style="list-style-type: none"> <li>Providing crutches, quadruped walkers, walking frames, walking sticks and wheelchairs</li> <li>Providing mechanical devices for lifting, bed rails, slide sheets, sheepskins, tri-pillows, and pressure relieving mattresses</li> <li>Assistance in using the above aids.</li> </ul>

## Support services

Service inclusions	Content
Support services	Includes: <ul style="list-style-type: none"> <li>Cleaning</li> <li>Personal laundry services, including laundering of care recipient's clothing and bedding that can be machine-washed, and ironing</li> <li>Arranging for dry-cleaning of care recipient's clothing and bedding that cannot be machine-washed</li> <li>Light gardening</li> <li>Medication management</li> <li>Rehabilitative support, or helping to access rehabilitative support, to meet a professionally determined therapeutic need</li> <li>Emotional support including ongoing support in adjusting to a lifestyle involving increased dependency and assistance for the care recipient and carer, if appropriate</li> <li>Support for care recipients with cognitive impairment, including individual therapy, activities and access to specific programs designed to prevent or manage a particular condition or behaviour, enhance quality of life and provide ongoing support</li> </ul>

Service inclusions	Content
	<ul style="list-style-type: none"> <li>• Providing 24-hour on-call access to emergency assistance including access to an emergency call system if the care recipient is assessed as requiring it</li> <li>• Transport and personal assistance to help the care recipient shop, visit health practitioners or attend social activities</li> <li>• Respite care</li> <li>• Home maintenance, reasonably required to maintain the home and garden in a condition of functional safety and provide an adequate level of security, such as cleaning gutters</li> <li>• Modifications to the home, such as easy access taps, shower hose or bath rails</li> <li>• Assisting the care recipient, and the homeowner if the homeowner is not the care recipient, to access technical advice on major home modifications</li> <li>• Advising the care recipient on areas of concern in their home that pose safety risks and ways to mitigate the risks</li> <li>• Arranging social activities and providing or co-ordinating transport to social functions, entertainment activities and other out of home services</li> <li>• Assistance to access support services to maintain personal affairs.</li> </ul>
Leisure, interests and activities	Includes encouragement to take part in social and community activities that promote and protect the care recipient's lifestyle, interests and wellbeing.
Care management	<p>Includes ongoing assessment and planning undertaken on at least a monthly basis to ensure that the care recipient receives the care and services they need. This includes:</p> <ul style="list-style-type: none"> <li>• regularly assessing the care recipient's needs, goals and preferences</li> <li>• reviewing the care recipient's home care agreement and care plan</li> <li>• ensuring the care recipient's care and services are aligned with other supports</li> <li>• partnering with the care recipient and the care recipient's representatives about the care recipient's care and services</li> <li>• ensuring that the care recipient's care and services are culturally safe</li> <li>• identifying and addressing risks to the care recipient's safety, health and wellbeing.</li> </ul>

### Clinical Services

Service inclusions	Content
Clinical care	<p>Includes:</p> <ul style="list-style-type: none"> <li>• Nursing, allied health and therapy services such as speech therapy, podiatry, occupational or physiotherapy services</li> </ul>

	<ul style="list-style-type: none"> <li>Other clinical services such as hearing and vision services.</li> </ul>
Access to other health and related services	Includes referral to health practitioners or other related service providers.

The *Quality of Care Principles 2014* have also established a number of services that must not be included in the package. These are always excluded; even if they may advance the care recipient’s assessed care needs and care goals, they are not aligned to the intent and scope of the HCP Program. Specified exclusions are listed in detail below:

### Specified Exclusions

The following items **must not** be included in a package of care and services under the HCP Program.

Exclusions	Examples
Services, goods or supports that people are expected to cover out of their general income throughout their life regardless of age	<ul style="list-style-type: none"> <li>General home services that were never, or are generally not completed independently prior to age-related functional decline, including home repairs/maintenance/specialist cleaning performed by a tradesperson or other licensed professional</li> <li>Food (<b>except</b> as part of enteral feeding requirements or items listed under food for special medical purposes as per the Australia New Zealand Food Standards Code – Standard 2.9.5). Further information on food is below under <a href="#">Meal services</a></li> <li>Home insurance</li> <li>Rates</li> <li>Water, sewage, gas and electricity costs</li> <li>Private transport related costs including vehicle registration, vehicle repairs, vehicle insurance and petrol</li> <li>Local transit costs of public bus, ferry or train fares</li> <li>Funeral plans / insurance costs</li> <li>Pet care and associated costs such as pet food; registration; taxidermy, cremation</li> <li>Internet and telephone costs, <b>exceptions include:</b> <ul style="list-style-type: none"> <li>Care recipients who are homeless or at risk of homelessness (as identified in a care recipient’s ACAT assessment) can use HCP funds for the ongoing monthly charges to ensure connection with service providers</li> <li>Care recipients who require the internet or landline to support delivery of medication management, remote monitoring service or delivery of an included service on the phone can use HCP funds to set-up</li> </ul> </li> </ul>

Exclusions	Examples
	<p>telecommunications connections (e.g., to get internet connected)</p> <ul style="list-style-type: none"> <li>• Beauty therapy (e.g., manicures) and hairdressing</li> <li>• Cost of entertainment activities, such as club memberships and tickets to sporting events</li> <li>• Travel and accommodation for holidays</li> <li>• Supplies to participate in any activity, e.g. gardening or craft</li> <li>• Using HCP funds to pay for solicitors or accountants for maintaining care recipients' personal affairs</li> <li>• Funeral costs and funeral plans</li> <li>• Gym or pool memberships/access costs when not prescribed for aged-related functional decline and monitored by health professional operating within their scope of practice</li> </ul>
Accommodation costs	<ul style="list-style-type: none"> <li>• Assistance with home purchase</li> <li>• Mortgage payments</li> <li>• Rent</li> <li>• Permanent residential care (subsidised or private) and residential respite (subsidised)</li> <li>• Heating and cooling costs (installation and repairs)</li> <li>• Whitegoods and electrical appliances (except items designed specifically for frailty such as a tipping kettle)</li> <li>• Household furniture and furnishings: <ul style="list-style-type: none"> <li>○ lounge suites and recliners which do not support a care recipient's mobility, dexterity and functional care needs and goals</li> <li>○ Other general household furniture such as coffee tables, wardrobes, and bookshelves.</li> <li>○ Massage chairs when not prescribed by treating medical practitioner and/or allied health professional</li> <li>○ General mattress and frame for bed (exceptions for pressure relieving mattress or mattress/frame for an electrical adjustable bed or hospital bed)</li> </ul> </li> <li>• Replacement/maintenance/servicing/cleaning of: <ul style="list-style-type: none"> <li>○ Water tanks</li> <li>○ Solar panels</li> <li>○ Fencing</li> <li>○ Roofs</li> <li>○ Heating and cooling or hot water systems</li> <li>○ Swimming pools</li> </ul> </li> </ul>

Exclusions	Examples
	<ul style="list-style-type: none"> <li>• Home modifications or capital items that are not related to the care recipient's ageing-related care needs, for example:               <ul style="list-style-type: none"> <li>○ Windows, roofs, pergolas, sunrooms, decking</li> <li>○ Home modifications that don't support ageing safely e.g., non-accessible bathroom and kitchen modifications; non-standard fittings in accessible bathroom modifications (e.g., mosaic tiles)</li> <li>○ Home modifications requiring development applications</li> <li>○ Aesthetic modifications of any kind</li> <li>○ Repainting the home</li> <li>○ Major plumbing</li> <li>○ Emptying of septic tank; remedying sewage surcharge (matter for water company/insurer)</li> <li>○ Major electrical work, e.g., rewiring house</li> <li>○ Replacement of entire floor and floor coverings throughout the home unless safe passage for mobility equipment required or slip hazard reduction required, as recommended by a health professional for care recipients at risk of falls</li> <li>○ Replacement of foundation e.g., concrete/cement slab</li> <li>○ Significant changes to the floorplan of the home, such as adding a new bathroom or extension</li> </ul> </li> <li>Extensive gardening services such as:               <ul style="list-style-type: none"> <li>• Planting and maintaining crops, natives and ornamental plants</li> <li>• The installation and/or maintenance of raised garden beds</li> <li>• Compost heaps</li> <li>• Watering systems</li> <li>• Water features and rock gardens</li> <li>• Landscaping</li> <li>• Tree removal</li> <li>• Removal of garden beds</li> <li>• Removal of shrubbery (unless preventing safe access and egress)</li> </ul> </li> </ul>
Payment of home care fees	<ul style="list-style-type: none"> <li>• Defined at section 52D of the <i>Aged Care Act 1997</i></li> <li>• Includes income tested care fees, basic daily fees and additional fees</li> </ul>

Exclusions	Examples
<p>Payment of fees or charges for care or services funded or jointly funded by the Australian Government</p>	<ul style="list-style-type: none"> <li>• Co-payments for state/territory government funded programs, such as subsidised taxi vouchers and/or aids and equipment schemes</li> <li>• Dentures, dentistry and dental surgery</li> <li>• Prescription glasses or contact lenses</li> <li>• Prostheses (e.g., artificial limb)</li> <li>• Spectacles</li> <li>• Hearing aids available under the Hearing Services Program. Contact the <a href="#">Hearing Service Program</a> (HSP) for guidance on hearing aid replacement and delegate approval for non-standard hearing aids. <b>Exception</b> if care recipient is not a pension concession card holder as HCP may cover like for like of typical hearing aid covered by HSP in this case only.</li> <li>• Continence aids if a participant in the CAPS program</li> <li>• Diagnostic imaging</li> <li>• Natural therapies, including: <ul style="list-style-type: none"> <li>○ Alexander technique</li> <li>○ Aromatherapy</li> <li>○ Bowen therapy</li> <li>○ Buteyko</li> <li>○ Feldenkrais</li> <li>○ Homeopathy</li> <li>○ Iridology</li> <li>○ Kinesiology</li> <li>○ Naturopathy</li> <li>○ Pilates (except sessions supervised by an exercise physiologist or physiotherapist)</li> <li>○ Reflexology</li> <li>○ Rolfing</li> <li>○ Shiatsu</li> <li>○ Tai chi (except sessions supervised by a Chinese Medicine Practitioner, exercise physiologist or physiotherapist)</li> <li>○ Western herbalism</li> <li>○ Yoga (except sessions supervised by an exercise physiologist or physiotherapist)</li> </ul> </li> <li>• Payment for informal care – a Carer’s Payments is available to fund the support of family and friends</li> <li>• <a href="#">Section 16.1</a> of the HCP Program Manual specifies more information about what ageing related programs can and cannot be accessed while receiving a HCP.</li> </ul>
<p>Payment for services and items covered by the Medicare Benefits Schedule (MBS) or the</p>	<ul style="list-style-type: none"> <li>• Co-payments or gap fees, including for services covered by private health insurance</li> </ul>

Exclusions	Examples
<p>Pharmaceutical Benefits Scheme (PBS) (or items that should be considered for funding through these schemes)</p>	<ul style="list-style-type: none"> <li>○ Medications, vitamins and supplements (as well as items not covered by the PBS such as off-indication prescriptions, medicines not endorsed for listing by the Pharmaceutical Benefits Advisory Committee (PBAC) or medicines where the manufacturer has chosen not to list the product on the PBS</li> <li>○ Consultation/tests/surgery with medical practitioner (GPs and specialists) <ul style="list-style-type: none"> <li>○ The only <b>exception</b> to this is a private appointment (i.e. not covered by MBS) with a GP to meet evidence requirements for the dementia and cognition supplement and oxygen and enteral feeding supplements</li> </ul> </li> <li>● Hospital costs</li> <li>● Ambulance cover</li> <li>● Private health insurance premiums</li> </ul>
<p>Provision of cash debit cards or like payments to care recipients for any purpose</p>	<ul style="list-style-type: none"> <li>● Debit cards (unless the provider has rigorous systems in place to vet every payment and keep on file all receipts in accordance with the <i>Records Principles 2014</i>. Debit cards may pose issues for GST credits. Consult with the ATO for more information).</li> <li>● Cash payments or gift vouchers/cards, including online vouchers and coupons</li> <li>● Transfer of subsidy into care recipient or their family's personal/business bank account without rigorous acquittal by provider of funds against receipts matched to the Home Care Agreement, care plan and individualised budget in accordance with the <i>Records Principles 2014</i>.</li> </ul>

\*The government subsidy for a Home Care Package and a Support at Home Package can be used to pay for the preparation and delivery of meals through the home care provider, a NDIS service provider or by a private service provider. The Participant is expected to cover or contribute towards the cost of food. The amount of the contribution or fee may be negotiated between the home care provider, the meals service provider, and the Participant.

## 9. Pricing Adjustments from 01 November 2025.

The costs for administrative services are imbedded in our revised overall service pricing from 01 November 2025.

The administrative services supported are as follows:

1. **Government Subsidies:**
  - Understanding and managing government subsidies and financial assistance available for aged care services, such as the Aged Care Subsidy (ACS) or Home Care Packages.
2. **Fee Structures:**
  - Navigating the various fee structures associated with aged care, including accommodation fees, care fees, and additional service fees.
3. **Financial Planning:**
  - Assisting individuals in planning for their aged care expenses, considering both short-term and long-term financial needs.
4. **Package Allocation:**
  - Managing the allocation of funds within aged care packages to cover specific services and support required by the individual.
5. **Record-keeping and Reporting:**
  - Maintaining accurate financial records related to aged care expenses and subsidies.
  - Providing monthly reports to individuals to ensure transparency and compliance.
6. **Financial Counselling:**
  - Offering financial counselling and guidance to individuals and their families to help them make informed decisions about their aged care financial arrangements.
7. **Compliance and Regulations:**
  - Ensuring compliance with relevant financial regulations and aged care policies in the management of financial packages.
8. **Coordination with Service Providers:**
  - Collaborating with aged care service providers to ensure proper financial transactions and billing processes.

## 10. External Provider Invoices will incur a 10% Processing Fee.

In line with the Aged Care Commission's guidelines, we will apply a 10% surcharge fee to process all external provider invoices for services delivered after 01 November 2025.

## Farris Care Services Pricing from 01 November 2025:

Description of Service	FCS Service Code	FCS 01 November Price per hour/klm
Care Management Support (From allocated 10% Care Budget)	AC_15_035_0106_1_3	\$120.00
<b>Registered Nursing Services</b>		
Daytime	AC_01_606_0114_1_1	\$137.79
Evening	AC_01_607_0114_1_1	\$152.01
Nighttime	AC_01_611_0114_1_1	\$154.84
Saturday	AC_01_608_0114_1_1	\$196.65
Sunday	AC_01_609_0114_1_1	\$226.07
Public Holiday	AC_01_610_0114_1_1	\$255.48
<b>Allied Health and other therapeutic services</b>		
Allied Health Therapy Assistant (level 2)	AC_15_053_0128_1_3	\$138.00
Counsellor or Psychotherapist	AC_15_620_0128_1_3	\$223.09
Exercise Physiologist	AC_15_200_0128_1_3	\$192.04
Physiotherapist	AC_15_055_0128_1_3	\$217.27
Occupational Therapist	AC_15_617_0128_1_3	\$217.27
Social Worker	AC_15_621_0128_1_3	\$217.27
<b>Personal Care Services</b>		
Daytime	AC_01_011_0107_1_1	\$81.07
Evening	AC_01_015_0107_1_1	\$89.33
Nighttime	AC_01_002_0107_1_1	\$90.98
Saturday	AC_01_013_0107_1_1	\$114.08
Sunday	AC_01_014_0107_1_1	\$147.11
Public Holiday	AC_01_012_0107_1_1	\$180.12
<b>Social Support and Community Engagement</b>		
Daytime	AC_04_104_0125_6_1	\$81.07
Evening	AC_04_103_0125_6_1	\$89.33
Saturday	AC_04_105_0125_6_1	\$114.08
Sunday	AC_04_106_0125_6_1	\$147.11
Public Holiday	AC_04_102_0125_6_1	\$180.12
<b>Domestic Assistance / Cleaning</b>		
Daytime	AC_01_020_0120_1_1	\$80.50
Evening	AC_01_020_0120_1_2	\$86.25
Saturday	AC_01_020_0120_1_4	\$97.75
Sunday	AC_01_020_0120_1_5	\$109.25
Public Holiday	AC_01_020_0120_1_6	\$120.75
Meal Preparation - Weekday daytime	AC_01_023_0120_1_1	\$80.50
External Provider Invoice Processing Fee	AC_01_000_0000_1_1	10 Percent of invoice total
Travel Charges	AC_04_799_0125_6_1	\$1.50