

# Support at Home Price List



## Clinical

### Nursing Care

#### Registered Nurse

	Monday to Friday		Saturday	Sunday	Public Holiday
	Standard Hours*	After Hours			
Hourly rate	\$150	\$180	\$200	\$220	\$280
45min	\$140	\$160	\$180	\$200	\$260
30min	\$120	\$140	\$160	\$180	\$240

#### Registered Nurse - Wound Care, Assessment & Management

	Monday to Friday		Saturday	Sunday	Public Holiday
	Standard Hours*	After Hours			
Hourly rate	\$210	\$240	\$260	\$280	\$340
45min	\$200	\$220	\$240	\$260	\$320
30min	\$180	\$200	\$220	\$240	\$300

Registered Nurse full Comprehensive Assessment	\$350 Annually (Including Assessment, Report Writing)
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#### Enrolled Nurse

	Monday to Friday		Saturday	Sunday	Public Holiday
	Standard Hours*	After Hours			
Hourly rate	\$130	\$160	\$180	\$200	\$260
45min	\$120	\$140	\$160	\$180	\$220
30min	\$110	\$120	\$140	\$160	\$180

## Enrolled Nurse - Wound Care, Assessment & Management

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$190	\$220	\$240	\$260	\$320
45min	\$180	\$200	\$220	\$240	\$280
30min	\$160	\$180	\$180	\$220	\$240

## Care Management

	Standard Hours (Monday to Friday)
Care Partner/ Care Manager	\$150

## Restorative Care Management

	Standard Hours (Monday to Friday)
Allied Health Practitioner	\$150 per hour
Registered Nurse	\$180 per hour

## Allied Health Services (In-home)

Per Session	Initial	Subsequent	Subsequent Extended
	60 mins	45 mins	60 mins
Physiotherapist	\$220	\$180	\$220
Exercise Physiologist			
Dietitian			
Social Worker			
Podiatrist	\$220	\$180	NA
Occupational Therapist)	\$250	\$200	\$250

## AT & HM

**Assistive Technology & Home Modification: Prescription and wrap-around costs apply at therapist rates.**

Assistive Technology	Administration cost 10% up to a maximum of \$500
Home Modifications	Administration cost 10% up to a maximum of \$1500

## Independence

**Personal Care, Social Support, Community Engagement, Respite Care, Maintain personal affairs**

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$102	\$110	\$130	\$140	\$180
30min	\$95	\$100	\$120	\$130	\$170

## Therapeutic Services for Independent Living

Per Session Weekday	Initial	Subsequent	Subsequent Extended
	60 mins	45 mins	60 mins
Remedial Massage, chiropractor	\$160	\$130	\$170

**Transport:** *Transport is charged per one-way trip*

1:1 Transport	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Short Journey (15min)	\$45	\$60	\$80	\$90	\$110
Medium Journey (30min)	\$75	\$100	\$120	\$130	\$150
Long Journey (45min)	\$105	\$130	\$150	\$160	\$180
Extra Long Journey (1hr)	\$140	\$150	\$170	\$180	\$200
Group Transport					
Short Journey (15min)	\$40	\$45	\$45	\$50	\$60
Medium Journey (30min)	\$55	\$60	\$70	\$75	\$95
Long Journey (45min)	\$70	\$70	\$85	\$90	\$115
Extra Long Journey (1hr)	\$75	\$85	\$95	\$105	\$130

## Everyday Living

### Domestic Assistance (General house cleaning, laundry services, Shopping assistance)

	Monday to Friday				
	Standard Hours*	After Hours	Saturday	Sunday	Public Holiday
Hourly rate	\$102	\$110	\$130	\$140	\$180
30min	\$95	\$100	\$120	\$130	\$170

### Home Maintenance Repairs and Gardening

	Monday to Friday		Saturday	Sunday	Public Holiday
	Standard Hours*	After Hours			
Hourly rate	\$102	n/a	n/a	n/a	n/a

### Meal Delivery

Per Meal Delivery	\$16
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### Meal Preparation

	Monday to Friday		Saturday	Sunday	Public Holiday
	Standard Hours*	After Hours			
Hourly rate	\$102	\$110	\$130	\$140	\$180
30min	\$95	\$100	\$120	\$130	\$170

## Support at Home Participant standard contribution rates

	Clinical	Independence	Everyday living
Full pensioner (minimum threshold)	0%	5%	17.5%
Part pensioner and Commonwealth Seniors Health Card holder	0%	5%-50%**	17.5% - 80%**
Self-funded retiree (maximum threshold)	0%	50%	80%

## Notes & Policies

If you are a self-managed participant and wish to choose your own Third-Party Provider to provide services, a 10% administration fee will apply on top of that Third Party Provider's prices.

Additional and specialised services can be provided, rates to be agreed.

\*Standard hours are 6am - 6pm.

\*\* Dependent on an individual's income and assets assessment. Services Australia will advise clients if a client contribution applies.

## Cancellation Policy

- The notice period for customer cancellations is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the customer is not at home at the time scheduled.
- If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 24 hours' notice, the full cost of the scheduled service will be billed.

**This information is correct at the time of printing and valid from 1 November 2025.**

Prices are reviewed regularly and are subject to change.

All prices exclude GST. GST will be applied to customer funded services.