



Support at Home Fee Schedule

Service rates effective 1ST November 2025

Service	Basis	Standard	(MMM6) Remote	(MMM7) Very Remote
Domestic Assistance	Per hour	-	\$129.19	\$138.40
Personal Care	Per hour	-	\$152.32	\$163.21
Social Support Individual	Per hour	-	\$152.32	\$163.21
Social Support Group	Per hour	-	\$85.32	\$91.41
Flexible Respite	Per hour	-	\$152.32	\$163.21
Home/Yard Maintenance	Per hour	-	\$124.64	\$133.55
Transport (up to 25km/trip)	Per trip	-	\$35.00	\$35.00
Transport (over 50km/trip)	Per trip	-	Price on request	
Meal Preparation and Delivery	Per meal	-	Price on request	
Nursing Care (Registered Nurse)	Per hour	-	\$260.30	\$278.89
Nursing Care (Clinical Nurse-Continence)	Per hour	\$186.00	\$260.40	\$273.42
Allied Health-Psychology	Per hour	\$250.00	\$350.00	\$367.50
Allied Health-Physiotherapy/ Dietitian/ Exercise Physiology/ Podiatry	Per hour	\$219.00	\$306.60	\$321.93
Allied Health-Speech Pathologist/ Occupational Therapist	Per hour	\$236.00	\$330.40	\$346.92
Allied Health Assistant	Per hour	\$121.51	\$144.26	\$170.11
Allied Health Group	Per Hour	\$110.00	\$159.26	\$187.80

Services are charged per 15-minute block or part thereof. Rates are based on weekday services between 7am – 5pm. Services provided outside of these hours or on Public Holidays will attract additional fees. NWRH uses the Modified Monash Model (MMM) to determine regional, remote and very remote locations and subsequent service rate charges.





Other Fees Schedule

<p>Care Management Fee (case management)</p> <p>Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.</p> <p>Care management includes services such as: reviewing the Care Agreement and Care Plan, coordinating services, aligning care provided with other supports, supporting culturally appropriate care, addressing risks to the home care recipient's safety, and providing a point-of-contact for you or your support network.</p> <p>Care management ensures that there is no overlap, over-servicing or mismanagement of services and includes the management of your package funding and budgets. These services may be provided in different ways including face-to-face or via phone or email.</p>	<p>Based on the costs of providing this service. Please see table below.</p>
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Monthly Care Management Fees

Package Classification	Price per Month
Level 1	\$91.66
Level 2	\$133.33
Level 3	\$183.33
Level 4	\$250
Level 5	\$333.33
Level 6	\$400
Level 7	\$483.33
Level 8	\$650



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Other Support at Home Fees

<p>Participant Contributions</p> <p>This is a fee paid by participants and based on an assessment by Services Australia of your income and assets. Participant contributions will be different for everyone due to the services you receive. Fees are included with your monthly invoice and paid to NWRH.</p>	<p>Services Australia will notify you of your contribution rate.</p>
<p>Additional Service Fees</p> <p>If you wish to purchase additional (optional) services over and above what is covered in by your package budget, you may do so and pay privately for these services. Services are charged at the advertised rate, and you will be invoiced for these monthly.</p>	<p>Additional services charged as per the NWRH Fee schedule.</p>
<p>Cancellation Fee</p> <p>It is your responsibility to notify NWRH if you are not available for a scheduled visit. If you need to cancel an appointment, please provide 24 hours' notice. If less than 24 hours' notice of a change or cancellation is provided, the full visit fee will be invoiced to the package even if you do not receive services.</p> <p>NWRH Cancellation phone number: (07) 47447600</p>	<p>Subject to the cancelled service.</p>

Charges and rates will be updated periodically to reflect changes in the costs of delivering services. Clients will be given notice of any changes to the fee schedule.



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