



Enjoying life and living well

HISTORY

The Rockhampton Benevolent Home Society was founded in 1866 by ten women with the aim of providing care and shelter for the needy in the community. They immediately began their work among destitute women and children, including newly arrived migrants and deserted wives.

Over the years, the organisation known as Rockhampton Benevolent Home underwent a number of evolutions which included a mental hospital, accommodation for unwed mothers and a hostel for the homeless.

Today the organisation trades under Benevolent Aged Care but continues to provide a service for the community as a "not for profit" community based residential aged care facility.

MISSION STATEMENT

"Benevolent Aged Care is committed to providing quality care in a safe, caring environment by well trained and experienced staff, whilst upholding and respecting the dignity, privacy and comfort of the individual"

CONTACT

For further information please contact us in business hours:
Monday - Friday 8:30am - 4:30pm

60 West Street, Rockhampton QLD 4700

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Email: admin@benevolent.com.au | www.benevolent.com.au

2009 Rockhampton Regional Development & Ergon Energy Business Excellence Awards
Winner of the Stanwell Major Business of the Year Award
Winner of the Telstra Outstanding Business of the Year Award

BENEVOLENT AGED CARE

is a Residential Aged Care facility situated on the eastern slopes of the Athelstane Range with sweeping views over the city of Rockhampton. Our modern facility is centrally located in south Rockhampton close to all amenities, hospitals and services, but in a quiet, leafy street away from the hustle and bustle.

The accommodation is spacious, comfortable, homely and inviting, whilst the décor is functional, yet attractive. Residents can enjoy our landscaped gardens, external courtyards, elevated decks and private balconies.

Living in Benevolent Aged Care is all about enjoying a quality lifestyle and living well. Visitors to our residential aged care facility often comment about our warm, friendly and welcoming community atmosphere.

It's not just our physical surrounds that impress, but rather in the smiles and



conversation you will encounter when talking to our residents, family members and our staff.

Our residents also have ample opportunities to break from their normal routines through our comprehensive Lifestyle and Leisure programmes. In fact, some of our resident's social calendars have never been so busy and inviting.

Come and visit us at 60 West Street, Rockhampton to inspect our great location and facilities.



SERVICES

Benevolent Aged Care residents receive all the benefits of our living well model which is based on providing resident focused holistic care. We recognise each resident has unique physical, social, cultural, religious and emotional needs.

ACCOMMODATION

- Spacious private bedrooms with ensuites
- Bathrooms with assistive devices
- Built in robes and shelving
- Reading Lamps
- Telephone
- Split system air conditioning, fans, thermostat heaters
- Interior designed lounge, dining and kitchen areas
- Decks and private balconies
- Security screens
- Fully furnished or personalise your own room

PERSONAL CARE

We encourage all our residents to live as independently as possible, but when you need a little extra help we can provide assistance with all daily living tasks. For example: showering, dressing, toileting. We offer a full range of service that provides assistance for low, high, dementia, respite or palliative care.



MEDICAL SERVICES

- Co-ordination of pharmacy items
- Assistance with medications
- Doctor consultation room
- Allied Health Services
- Registered Nurses for clinical care

HOUSEKEEPING SERVICES

- Catering - our own commercial kitchen serves home baked seasonal menus
- Laundry - linen (supplied) and personal items
- Full cleaning service
- Maintenance of landscaped gardens and outdoor areas

AMENITIES AND SERVICES

- Leisure & activity programs
- Hairdresser
- Coffee shop and general store
- Church services
- Mail services
- Newsagency deliveries