

Key Features Statement

October – December 2026

Mildred Symons House
Residential aged care
15 Lenna Place, Jannali

Shared spaces

- Chapel.
- Hairdressing salon*.
- Laundry service is provided, along with a fully equipped laundry facility for residents to use.
- Outdoors – secure area with gardens and shaded seating areas. Level 1 has a balcony with a shaded terrace area.
- 24/7 nurses' station.
- Dining – combined dining and activity room on each level with accessible toilet and call button.
- Lounge and sitting areas – lounge areas include large flat-screen television. Several smaller, sitting areas are available as well.

Private and shared rooms

- Private room – one resident per room.
- Shared room – two residents per room.
- Single electric bed.
- Bed, mattress, sheets, pillows and bedspread.
- Upholstered armchair.
- Lockable bedside table.
- Built-in wardrobe, lockable drawer and display shelving.
- Windows with screens and curtains.
- Emergency call buttons.
- Air conditioning.

Ensuite bathroom

- Shared bathrooms are near bedrooms.
- Non-slip flooring.
- Wheelchair accessible with grip rails.
- Emergency call button.

**Services incur a fee*

Anglicare's Bonus Services

The following Bonus Services are provided at no extra cost. These are additional to what is required by providers as part of Standard Services under the Aged Care Act 2024.

- ✓ Choice of main meal with lunch.
- ✓ Eggs with breakfast.
- ✓ Dessert with dinner.**
- ✓ Moulded food for pureed diets.
- ✓ Wi-fi usage.
- ✓ Communication app.
- ✓ Wall-mounted SMART TV in private room.
- ✓ Foxtel available in several lounge areas.
- ✓ iPads/tablets.
- ✓ Resident gym.
- ✓ Resident library.
- ✓ Evoke®TV & Radio.
- ✓ Church to You.
- ✓ Chaplain and pastoral care.

*** Under the Act providers are required to offer dessert with lunch or dinner. Anglicare provides dessert with lunch and dinner.*

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Pricing

Room type	No. of rooms	Size (m ²)	Description
Ground floor – shared	7	28	Shared room with private ensuite
Ground floor – single	19	18	Single private room with private ensuite
Ground floor – Support for cognitive impairment is available	15	18	Single private room with private ensuite
Level 1 or 2 – Single	79	18	Single private room with private ensuite

Payment options

Residents can choose to pay for their accommodation by a refundable accommodation deposit (RAD), a daily accommodation payment (DAP), or a combination of both.

A RAD is paid as a lump sum amount. A DAP accrues daily and is paid periodically, for example fortnightly.	A combination payment includes both a partial lump sum (RAD) and daily payments (DAP).
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Where a resident doesn't pay the RAD in full, they can elect to have their DAP deducted from their deposit. Where this occurs, the amount of DAP will gradually increase as their deposit decreases. As the RAD deposit decreases, the resident may be required to make a further deposit if the deductions are to continue.

Room type	Aged care pricing commissioner approved*	Maximum refundable accommodation deposit (RAD)	Maximum daily accommodation payment (DAP)	10% RAD	90% DAP
Ground floor – shared	N/A	\$615,000	\$143.39	\$61,500	\$129.05
Ground floor – single	N/A	\$758,000	\$176.73	\$75,800	\$159.06
Ground floor – Support for cognitive impairment is available	N/A	\$758,000	\$176.73	\$75,800	\$159.06
Level 1 or 2 - Single	N/A	\$758,000	\$176.73	\$75,800	\$159.06

*Applicable to accommodation valued over \$789,686