



## Support at Home

Fee Schedule

Effective 8/08/2026

Amazing Procare's aim is to help you stay in the comfort of your own home. Our services are designed to enrich your daily life; ensuring you can continue pursuing your passions with dignity, confidence, and wellbeing.

### Clinical Supports

Specialised services delivered by an Allied Health Professional designed to help you maintain your health and overall wellbeing.

| Services                     |                                                                                                        |
|------------------------------|--------------------------------------------------------------------------------------------------------|
| Registered Nurse             | \$178.00 per hour Monday - Friday (6am - 8pm)<br><i>Rates for other times are available on request</i> |
| Other Allied Health Services | We'll provide a quote based on your circumstances.                                                     |

### Independence Supports

Support provided to help manage daily activities and maintain the skills needed to live independently.

| Services*                  | Weekdays<br>6am-8pm                               | Weekdays<br>8pm-M'night | Weekdays<br>M'night -6am | Saturday   | Sunday     | Public<br>Holiday |
|----------------------------|---------------------------------------------------|-------------------------|--------------------------|------------|------------|-------------------|
| Personal Care              | \$94.50ph                                         | \$105.00ph              | \$107.00ph               | \$131.00ph | \$170.00ph | \$213.00ph        |
| Respite (in home)          | \$94.50ph                                         | \$105.00ph              | \$107.00ph               | \$131.00ph | \$170.00ph | \$213.00ph        |
| Other Therapeutic Services | We'll provide a quote based on your circumstances |                         |                          |            |            |                   |

| Services*                                                                                                   | Weekdays                                          | Saturday   | Sunday     | Public Holiday |
|-------------------------------------------------------------------------------------------------------------|---------------------------------------------------|------------|------------|----------------|
| Social Support, Appointments & Community engagement<br>(1-10kms travel during service)                      | \$101.00ph                                        | \$138.00ph | \$177.00ph | \$219.00ph     |
| Social Support, Appointments & Community engagement<br>(11-20kms travel during service)                     | \$113.00ph                                        | \$150.00ph | \$189.00ph | \$232.00ph     |
| Social Support, Appointments & Community engagement<br>(21- 50kms travel during service)                    | \$135.00ph                                        | \$172.00ph | \$211.00ph | \$251.00ph     |
| Social Support, Appointments & Community engagement -<br>more than 50kms or outside of normal working hours | We'll provide a quote based on your circumstances |            |            |                |

\*Note these services are a 2 hour minimum

| Services                             | Weekdays<br>10pm-6am | Saturday<br>10pm-6am | Sunday<br>10pm-6am | Public Holiday<br>10pm-6am |
|--------------------------------------|----------------------|----------------------|--------------------|----------------------------|
| Overnight shift (Inactive rate)      | \$313.00ph           | \$329.00ph           | \$393.00ph         | \$441.00ph                 |
| Overnight shift (hourly Active rate) | \$107.00ph           | \$131.00ph           | \$170.00ph         | \$213.00ph                 |

## Everyday Living

Support to help you maintain a safe, comfortable, and liveable home environment - enabling you to remain independent in your own home.

| Services*                                                                           | Weekdays                                          | Saturday   | Sunday     | Public Holiday |
|-------------------------------------------------------------------------------------|---------------------------------------------------|------------|------------|----------------|
| Domestic Assistance - general house cleaning, laundry services and meal preparation | \$94.50ph                                         | \$131.00ph | \$170.00ph | \$213.00ph     |
| Garden / Home Maintenance and repairs                                               | We'll provide a quote based on your circumstances |            |            |                |

| Services*                                            | Weekdays   | Saturday   | Sunday     | Public Holiday |
|------------------------------------------------------|------------|------------|------------|----------------|
| Shopping Assistance (1-10kms travel during service)  | \$101.00ph | \$138.00ph | \$177.00ph | \$219.00ph     |
| Shopping Assistance (11-20kms travel during service) | \$113.00ph | \$150.00ph | \$189.00ph | \$232.00ph     |
| Shopping Assistance (21+kms travel during service)   | \$135.00ph | \$172.00ph | \$211.00ph | \$251.00ph     |

**\*Note these services are a 2 hour minimum**

## Third-Party Services

Any services not provided directly by Amazing ProCare (third-party services) are subject to the provider's own pricing. These may include allied health, home maintenance, gardening, meal preparations and consumables. APC will apply a charge of 10% to cover Government-mandated oversight of quality and compliance as well as costs incurred with the payment and claiming of invoices on behalf of participants.

## Assistive Technology - Home Modifications (AT-HM) Scheme

An administrative charge of 10% for each invoice or \$500 (whichever is less) will be applied to cover costs associated with the provision of assistive technology.

A co-ordination charge of 15% or \$1,500 (whichever is less) will be applied to cover costs associated with home modifications.

## Care Management

You'll have a dedicated Care Partner as your main point of contact for any assistance or support. Your Care Partner will help with:

- Developing your Care Plan
- Monitoring your health and services
- Coordinating and organising Support Workers
- Connecting you with other supports if required

For each participant with an ongoing classification, 10% of the quarterly budget will be allocated to APC's care management account. This funding will be pooled together with the care management funding from all other participants. Care Management will be charged at a rate of \$150.00ph against this.

## Client Contributions

| Under the Support at Home, the government may ask you to contribute to the cost of your Independence and Everyday Living services. This is based on your income and assets as assessed by Services Australia. Contribution rates are set as a percentage of the price of each service. * |                   |                                               |                                                  |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------|-----------------------------------------------|--------------------------------------------------|
|                                                                                                                                                                                                                                                                                          | Clinical Supports | Independence                                  | Everyday Living                                  |
| Full Pensioner                                                                                                                                                                                                                                                                           | 0%                | 5%                                            | 17.5%                                            |
| Part Pensioner & Commonwealth senior card eligible                                                                                                                                                                                                                                       | 0%                | Between 5% & 50% depending on income & assets | Between 17.5% & 80% depending on income & assets |
| Fully self-funded retiree                                                                                                                                                                                                                                                                | 0%                | 50%                                           | 80%                                              |

**\*Note for Grandfathered HCP care recipients** (those who, on 12 September 2024, were either receiving a Home Care Package or assessed as eligible for a package) a no worse off principle applies meaning these participants will make the same contributions, or lower, than they would have had under HCP program arrangements, even if they are re-assessed into a higher Support at Home classification at a later date.