

Support At Home Rates

Clinical Support

Service Type	Services	Standard Business Hours (6am - 8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Nursing Care	Registered Nurse	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**				
	Clinical Consumables	Price on Assessment - Vendor Invoice + (10%)**				
Allied Health and Therapeutic Services	Counselling / Psychotherapy	\$225.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Dietitian / Nutritionist	\$220.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Exercise Physiologist	\$220.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Occupational Therapy	\$250.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Physiotherapy	\$230.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Podiatry	\$230.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Psychologist	\$250.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Social Worker	\$240.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Speech Pathologist	\$240.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
Nutrition	Prescribed Nutrition (e.g. Dietary Supplement)	Price on Assessment - Vendor Invoice + (10%)**				
Care Management*	Care Management	\$150.00	N/A			

Co-Contribution Rate

Full Pension 0%, Part Pension 0%, Self Funded 0%

Effective 1 November 2025*



Support At Home Rates

Independence

Service Type	Services	Standard Business Hours (6am - 8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Personal Care	Personal Care (Assistance with Self Care and Activities of Daily Living)	\$115.00	\$129.00	\$161.00	\$207.00	\$253.00
	Assistance with Self-Administration of Medication	\$115.00	\$129.00	\$161.00	\$207.00	\$253.00
Social Support and Community Engagement	Individual / Group Social Support	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Individual / Group Social Support (External)	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**				
	Accompanied Activities	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Cultural Support	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Digital Education and Support	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Assistance to Maintain Personal Affairs	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
Therapeutic Services for Independent Living	Remedial Massage	\$180.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Osteopath	\$180.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Chiropractor	\$180.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			
	Acupuncturist	\$180.00	Fee to Be Confirmed Following Assessment - Preferred Provider Invoice + (10%)**			

Co-Contribution Rate

Full Pension 5%, Part Pension 5-50%, Self Funded 50%

Effective 1 November 2025*





Support At Home Rates

Independence

Service Type	Services	Standard Business Hours (6am - 8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Respite	Respite Care (In Home)	\$115.00	\$129.00	\$161.00	\$207.00	\$253.00
Transport	Indirect Transport	(Taxi Voucher / Rideshare) - Actual Fare + (10%)**				
	Direct Transport (with Care Worker)	Lite Trip (1 - 10KMs) - \$15.00				
		Short Trip (11 - 30KMs) - \$50.00				
		Medium Trip (31 - 60KMs) - \$80.00				
		Long Trip (61 - 100KMs) - \$120.00				
Assisstive Technology and Home Modification	Assisstive Technology	A fee equivalent to 10% of the quoted cost of the assisstive technology, capped at a maximum of \$500 (whichever is lower), will be charged to cover FCCVi's administrative costs in coordinating the purchase of the recommended equipment.				
	Home Modification	A fee equivalent to 10% of the quoted cost of the home modification, capped at a maximum of \$1,000 (whichever is lower), will be charged to cover FCCVi's administrative costs in coordinating the recommended works.				

Co-Contribution Rate

Full Pension 5%, Part Pension 5-50%, Self Funded 50%

Support At Home Rates

Everyday Living

Service Type	Services	Standard Business Hours (6am - 8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Domestic Assistance	General House Cleaning	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Laundry Services	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Shopping Assistance	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
Home Maintenance and Repairs	Light Gardening	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Gardening	Fee to Be Confirmed Following Assessment - Provider Invoice + (10%)**				
	Assistance with Home Maintenance and Repair	\$120.00	\$135.00	\$168.00	\$216.00	\$264.00
Meals	Meal Preparation	\$110.00	\$123.00	\$154.00	\$198.00	\$242.00
	Meal Delivery (Internal)	\$25.00	\$25.00	\$25.00	\$25.00	\$25.00
	Meal Delivery (External)	Price on Assessment - Vendor Invoice + (10%)**				

Co-Contribution Rate

Full Pension 17.5%, Part Pension 17.5-80%, Self Funded 80%

*Care Management fees are capped at 10% of the participant's allocated Support at Home classification fund.

**FCCVi will apply an administrative fee equivalent to ten percent (10%) of the total cost of selected services, calculated based on the vendor or provider's invoice. This fee is intended to cover the administrative costs associated with the coordination and processing of these services.

^An additional administrative fee of ten percent (10%) will apply if the participant elects to engage their own preferred provider. This arrangement is subject to FCCVi's prior review and approval to ensure compliance with organisational standards and service requirements

^^FCCVi's prices (including those in our Current Price List) will increase up to twice a financial year if we provide you with at least 14 days' notice of a change. If we notify you of a change, our Prices will increase by an amount up to the greater of 7%, any increase in CPI (All Groups, Melbourne) and any increase in the average wages of personnel concerned with the provision of home care (casual and permanent) under an applicable award or industrial instrument since the last review.

^^^The co-contribution amount will be determined based on an assessment conducted by Services Australia

CANCELLATION POLICY

- The notice period for participant cancellations is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled within 24 hours notice.