

Support at Home Program

Pricing Schedule

About SilverliningsNT

SilverliningsNT delivers personalised, community-based support across the Northern Territory.

We help people live safely, confidently, and independently with respectful, culturally aware, and individualised care.

Our Approach

We listen to what matters most to you and provide flexible, transparent support. Clear pricing and simple processes help you plan your care with confidence.

What We Offer

- Home support – cleaning, laundry, meals, and basic household tasks
- Personal care – showering, grooming, dressing, and daily routines
- Community access – social outings, companionship, and staying connected
- Transport support – appointments, shopping, and essential travel
- Respite care – short-term support to give carers a break
- Support planning – guidance to understand options and make the most of funding

What Makes Us Different

- Local NT organisation – we understand Territory communities and lifestyles
- Culturally respectful care – support that values your culture and preferences
- Flexible services – your support adjusts as your needs change
- Transparent pricing – clear costs with no hidden fees
- Personalised approach – we listen first and tailor support to you
- Trusted relationships – friendly, consistent support you can rely on

Clear And Simple Pricing

- All prices are all-inclusive, with no hidden fees.
- A 10% administration fee applies only when you choose a contractor for a service.
- Fees are reviewed regularly; you will always be notified before changes occur.
- Some services may require a minimum booking time (e.g., 1–2 hours).
- Services Australia will inform you directly if any contribution is required.
- Cancellations made within 24 hours may be charged at the full service rate.

Pricing Schedule Effective

1 November 2025



Quarterly Funding

Funding for Support at Home program will be allocated through classifications 1 - 8, this is outlined in the below extract from the Support at Home Program Manual.

Support at Home package classification		
Classification	Quarterly Budget*	Annual Amount*
1	\$2,683.01	\$10,732.04
2	\$4,008.91	\$16,035.64
3	\$5,491.67	\$21,996.70
4	\$7,424.07	\$29,696.28
5	\$9,924.40	\$39,697.61
6	\$12,028.44	\$48,113.74
7	\$14,536.88	\$58,147.50
8	\$19,526.51	\$78,106.04

**Quarterly budgets and annual amounts are effective from 1 November 2025 and are subject to change in March and September each year in line with indexation.*

Understanding the Participant Contribution

This contribution is a small amount that clients may be asked to pay towards the cost of their care and services. It helps to make sure that everyone who can afford to contributes a fair share to their support, while still ensuring that care remains affordable and accessible for all older Australians.

The amount you pay will depend on your individual circumstances, such as your income and pension type. The Government will assess how much, if any, you need to contribute. Your Participation Contribution will go directly toward the cost of your services, helping to cover part of the care or support you receive each week. The remainder will be covered by the Government through your Support at Home funding.

Understanding the Participant Contribution

Our Pricing Schedule outlines the fees and charges applicable under the Support at Home Program for the services we provide. These rates have been set in line with the Department of Health and Aged Care's Support at Home Pricing Framework and reflect the cost of delivering safe, high-quality, and person-centred care.

Support At Home Fees & Charges

Effective 1 November 2025

Independence - (ex GST)

Service Type	Rate	Standard 8am - 6pm	Non-Standard 6pm-8am	Saturday	Sunday	Public Holiday	Participant Contribution
Personal Care	Hourly	\$100	\$130	\$150	\$200	\$250	5%-50%
Social Support (Individual)	Hourly	\$100	\$130	\$150	\$200	\$250	5%-50%
Respite In Home	Hourly	\$100	\$130	\$150	\$200	\$250	5%-50%
Transport (Transport prices are per trip, one way. Longer trip pricing available upon request)	<5km	\$65	\$77	\$93	\$120	\$127	5%-50%
	5-10km	\$85	\$97	\$118	\$152	\$162	
	10-30km	\$130	\$149	\$181	\$233	\$247	
	30-50km	\$180	\$206	\$250	\$322	\$343	
	50-70km	\$208	\$238	\$289	\$372	\$396	
Therapeutic Services for Independent Living: Acupuncturist, Chiropractor, Diversional Therapist, Remedial Masseuse, Art Therapist, Osteopath				Based on practitioner prices plus margin			
Assitive Technology and Home Modifications				On individual quote basis as per AT-HM guidelines			

Everyday Living - (ex GST)

Service Type	Rate	Standard 8am - 6pm	Non-Standard 6pm-8am	Saturday	Sunday	Public Holiday	Participant Contribution
Domestic	Hourly	\$100	\$130	\$150	\$200	\$250	17.5%-80%
Meal Preparation	Hourly	\$100	\$130	\$150	\$200	\$250	17.5%-80%
General House Cleaning	Hourly	\$100					17.5%-80%
Light Gardening	Hourly	\$100					17.5%-80%
Home Maintenance and Repairs	Hourly	To be determined and agreed based on nature of repairs.					

Clinical Support - (ex GST)

Service Type	Rate	Standard 8am - 6pm	Non-Standard 6pm-8am	Saturday	Sunday	Public Holiday	Participant Contribution
Nursing Care - Registered nurse (RN)	Hourly	\$170	\$190	\$235	\$275	\$340	0%
Nursing Care - Enrolled Nurse (EN)	Hourly	\$140	\$150	\$175	\$195	\$270	0%
Nursing Assistant	Hourly	\$110	\$120	\$150	\$190	\$240	0%
Care Management	Hourly	\$110					
Allied Health Services: Allied Health Therapy Assistant, Counsellor or Psychotherapist, Dietitian or Nutritionist, Exercise Physiologist, Occupational Therapist, Physiotherapist, Podiatrist, Psychologist, Social Worker, Speech Pathologist				Hourly	Based on practitioner price plus a margin		