

Cooinda Village Inc
Support at Home
Schedule of Fees and Services
Effective 1 November 2025

Clinical supports (no participant contribution)

			Benalla	Radius of 15KM from Benalla	Radius of 35KM from Benalla	Radius of 70KM from Benalla	Radius of 90KM from Benalla	Radius of 110KM from Benalla	Radius of 160KM from Benalla
Nursing care	Registered nurse (30 minute rate)	Weekday	\$102	\$190	\$308	\$514	\$632	\$749	\$1,044
		Weekend	\$130	\$235	\$376	\$623	\$764	\$905	\$1,257
		Public Holiday	\$186	\$326	\$513	\$841	\$1,028	\$1,215	\$1,683
	Registered nurse (45 minute rate)	Weekday	\$130	\$218	\$336	\$542	\$659	\$777	\$1,072
		Weekend	\$172	\$277	\$418	\$665	\$806	\$947	\$1,299
		Public Holiday	\$255	\$396	\$583	\$911	\$1,098	\$1,285	\$1,753
	Registered nurse (hourly rate)	Weekday	\$158	\$246	\$364	\$570	\$687	\$805	\$1,099
		Weekend	\$213	\$319	\$460	\$707	\$847	\$988	\$1,341
		Public Holiday	\$325	\$466	\$653	\$980	\$1,168	\$1,355	\$1,823
	Enrolled nurse (30 minute rate)	Weekday	\$85	\$162	\$266	\$447	\$551	\$654	\$913
		Weekend	\$104	\$194	\$314	\$523	\$643	\$762	\$1,061
		Public Holiday	\$143	\$257	\$409	\$674	\$826	\$978	\$1,357
	Enrolled nurse (45 minute rate)	Weekday	\$104	\$182	\$285	\$467	\$570	\$674	\$933
		Weekend	\$133	\$223	\$343	\$552	\$672	\$791	\$1,090
		Public Holiday	\$191	\$305	\$457	\$723	\$874	\$1,026	\$1,406
	Enrolled nurse (hourly rate)	Weekday	\$123	\$201	\$305	\$486	\$590	\$693	\$952
		Weekend	\$162	\$252	\$372	\$581	\$701	\$820	\$1,119
		Public Holiday	\$240	\$354	\$505	\$771	\$923	\$1,075	\$1,454
Nursing care consumables		<i>Unit price available for nursing care consumables on request.</i>							
Allied health and other therapeutic services	Dietitian or nutritionist; Occupational therapist; Physiotherapist; Podiatry; Speech pathologist; Counselling or psychotherapy; Psychologist	Weekday (direct)	\$205	\$308	\$446	\$686	\$824	\$961	\$1,305
		Weekday (indirect)	\$179	\$179	\$179	\$179	\$179	\$179	\$179
Allied health and other therapeutic services	Allied health assistance	Weekday	\$123	\$201	\$305	\$486	\$590	\$693	\$952
Nutrition	Prescribed nutrition	<i>Unit price available for prescribed nutrition on request.</i>							
Care management <i>Minimum 15 minutes. 10% of quarterly budget is allocated to care management.</i>	Home support care management	Remote	\$159	\$159	\$159	\$159	\$159	\$159	\$159
		Face-to-face	\$159	\$248	\$366	\$573	\$691	\$810	\$1,106
Restorative care management <i>Minimum 15 minutes. Note the 10% cap does not apply to restorative care management.</i>	Home support restorative care management	Remote	\$159	\$159	\$159	\$159	\$159	\$159	\$159
		Face-to-face	\$159	\$248	\$366	\$573	\$691	\$810	\$1,106

Independence (between 5% and 50% participant contribution)

		Benalla	Radius of 15KM from Benalla	Radius of 35KM from Benalla	Radius of 70KM from Benalla	Radius of 90KM from Benalla	Radius of 110KM from Benalla	Radius of 160KM from Benalla	
Personal care	Assistance with self-care and activities of daily living; Assistance with the self-administration of medication; Continence management (non-clinical) (30 minute rate)	Weekday	\$81	\$156	\$256	\$431	\$531	\$631	\$881
		Weekend	\$98	\$184	\$298	\$498	\$612	\$727	\$1,013
		Public Holiday	\$132	\$240	\$383	\$633	\$776	\$919	\$1,277
	Assistance with self-care and activities of daily living; Assistance with the self-administration of medication; Continence management (non-clinical) (45 minute rate)	Weekday	\$98	\$173	\$273	\$448	\$548	\$648	\$898
		Weekend	\$124	\$209	\$324	\$524	\$638	\$753	\$1,039
		Public Holiday	\$175	\$283	\$426	\$676	\$819	\$962	\$1,320
	Assistance with self-care and activities of daily living; Assistance with the self-administration of medication; Continence management (non-clinical) (hourly rate)	Weekday	\$115	\$190	\$290	\$465	\$565	\$665	\$915
		Weekend	\$150	\$235	\$350	\$550	\$664	\$779	\$1,065
		Public Holiday	\$219	\$326	\$469	\$719	\$862	\$1,005	\$1,363
	Social support and community engagement	Group social support; Individual social support; Accompanied activities; Cultural support; Digital education and support; Assistance to maintain personal affairs;	Weekday	\$115	\$190	\$290	\$465	\$565	\$665
Weekend			\$150	\$235	\$350	\$550	\$664	\$779	\$1,065
Public Holiday			\$219	\$326	\$469	\$719	\$862	\$1,005	\$1,363
Group social support (bus trip and group activities)		<i>Unit price.</i>	\$115	\$115	\$115	\$115	\$115	\$115	\$115
Expenses to maintain personal affairs		<i>Unit price available for expenses to maintain personal affairs on request.</i>							
Therapeutic services for independent living	Acupuncturist; Chiropractor; Remedial masseuse; Osteopath	Weekday	\$205	\$308	\$446	\$686	\$824	\$961	\$1,305
Respite	Respite care (30 minute rate) <i>At home .</i>	Weekday	\$81	\$156	\$256	\$431	\$531	\$631	\$881
		Weekend	\$98	\$184	\$298	\$498	\$612	\$727	\$1,013
		Public Holiday	\$132	\$240	\$383	\$633	\$776	\$919	\$1,277
	Respite care (45 minute rate) <i>At home .</i>	Weekday	\$98	\$173	\$273	\$448	\$548	\$648	\$898
		Weekend	\$124	\$209	\$324	\$524	\$638	\$753	\$1,039
		Public Holiday	\$175	\$283	\$426	\$676	\$819	\$962	\$1,320
	Respite care (hourly rate) <i>At home .</i>	Weekday	\$115	\$190	\$290	\$465	\$565	\$665	\$915
		Weekend	\$150	\$235	\$350	\$550	\$664	\$779	\$1,065
		Public Holiday	\$219	\$326	\$469	\$719	\$862	\$1,005	\$1,363
	Respite care <i>Includes 10km travel.</i>	Weekday	\$165	\$240	\$340	\$515	\$615	\$715	\$965
		Weekend	\$200	\$293	\$407	\$581	\$721	\$836	\$1,122
		Public Holiday	\$269	\$397	\$540	\$791	\$934	\$1,077	\$1,434
	Respite care <i>Includes 25km travel.</i>	Weekday	\$240	\$315	\$415	\$590	\$690	\$790	\$1,041
		Weekend	\$275	\$378	\$493	\$667	\$807	\$922	\$1,208
		Public Holiday	\$344	\$505	\$648	\$898	\$1,041	\$1,184	\$1,542
	Respite care <i>Includes 40km travel.</i>	Weekday	\$315	\$390	\$490	\$665	\$765	\$865	\$1,116
		Weekend	\$350	\$464	\$578	\$753	\$893	\$1,007	\$1,293
		Public Holiday	\$419	\$612	\$755	\$1,005	\$1,148	\$1,291	\$1,649

Transport	Direct transport (driver and car provided) <i>Unit price. Refer to price range on a per trip (one-way) basis. Pricing is for clients living in an area with a radius of up to 15km from Benalla. Quotation available for clients outside of this range.</i>	Weekday	Up to 5km travel \$73	6 - 10km travel \$101	11 - 25km travel \$128 - \$183	26 - 50km travel \$210 - \$320	51 - 75km travel \$347 - \$457	76 - 100km travel \$484 - \$594
		Weekend	Up to 5km travel \$78	6 - 10km travel \$110	11 - 25km travel \$143 - \$207	26 - 50km travel \$239 - \$368	51 - 75km travel \$400 - \$529	76 - 100km travel \$561 - \$690
		Public Holiday	Up to 5km travel \$88	6 - 10km travel \$129	11 - 25km travel \$171 - \$255	26 - 50km travel \$296 - \$463	51 - 75km travel \$505 - \$672	76 - 100km travel \$714 - \$881
	Indirect transport (taxi or rideshare service vouchers)	<i>Unit price available for indirect transport on request.</i>						

Assistive technology and home modifications	Assistive technology prescription and clinical support;	Weekday	\$205	\$308	\$446	\$686	\$824	\$961	\$1,305
	Home modifications prescription and clinical support								
	Assistive technology equipment and products; Home modifications equipment and products	<i>Unit price available for assistive technology and home modifications equipment and products on request.</i>							

Everyday living (between 17.5% and 80% participant contribution)

		Benalla	Radius of 15KM from Benalla	Radius of 35KM from Benalla	Radius of 70KM from Benalla	Radius of 90KM from Benalla	Radius of 110KM from Benalla	Radius of 160KM from Benalla	
Domestic assistance	General house cleaning; Laundry services; Shopping assistance (without client) (30 minute rate)	Weekday	\$81	\$156	\$256	\$431	\$531	\$631	\$881
		Weekend	\$98	\$184	\$298	\$498	\$612	\$727	\$1,013
		Public Holiday	\$132	\$240	\$383	\$633	\$776	\$919	\$1,277
	General house cleaning; Laundry services; Shopping assistance (without client) (45 minute rate)	Weekday	\$98	\$173	\$273	\$448	\$548	\$648	\$898
		Weekend	\$124	\$209	\$324	\$524	\$638	\$753	\$1,039
		Public Holiday	\$175	\$283	\$426	\$676	\$819	\$962	\$1,320
	General house cleaning; Laundry services; Shopping assistance (without client) (hourly rate)	Weekday	\$115	\$190	\$290	\$465	\$565	\$665	\$915
		Weekend	\$150	\$235	\$350	\$550	\$664	\$779	\$1,065
		Public Holiday	\$219	\$326	\$469	\$719	\$862	\$1,005	\$1,363
	Shopping assistance (with client) <i>Includes 10km travel.</i>	Weekday	\$165	\$240	\$340	\$515	\$615	\$715	\$965
		Weekend	\$200	\$293	\$407	\$581	\$721	\$836	\$1,122
		Public Holiday	\$269	\$397	\$540	\$791	\$934	\$1,077	\$1,434
	Shopping assistance (with client) <i>Includes 25km travel.</i>	Weekday	\$240	\$315	\$415	\$590	\$690	\$790	\$1,041
		Weekend	\$275	\$378	\$493	\$667	\$807	\$922	\$1,208
Public Holiday		\$344	\$505	\$648	\$898	\$1,041	\$1,184	\$1,542	
Shopping assistance (with client) <i>Includes 40km travel.</i>	Weekday	\$315	\$390	\$490	\$665	\$765	\$865	\$1,116	
	Weekend	\$350	\$464	\$578	\$753	\$893	\$1,007	\$1,293	
	Public Holiday	\$419	\$612	\$755	\$1,005	\$1,148	\$1,291	\$1,649	
Home maintenance and repairs	Gardening; Assistance with home maintenance and repairs <i>Minimum 1 hour.</i>	Weekday	\$105	\$177	\$273	\$441	\$537	\$633	\$873
	Expenses for home maintenance and repairs	<i>Unit price available for expenses for home maintenance and repairs on request.</i>							
Meals	Meal preparation	Weekday	\$115	\$190	\$290	\$465	\$565	\$665	\$915
		Weekend	\$150	\$235	\$350	\$550	\$664	\$779	\$1,065
		Public Holiday	\$219	\$326	\$469	\$719	\$862	\$1,005	\$1,363
	Meal delivery (package portion, client contributes between 17.5% and 80% of this)	<i>Unit price.</i>	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91	\$16.91
	Meal delivery (client portion, client contributes 100% of this)	<i>Unit price.</i>	\$7.25	\$7.25	\$7.25	\$7.25	\$7.25	\$7.25	\$7.25
External meal provider	<i>Unit price available for external meal provider on request.</i>								

Notes:

- The quoted distances are defined by a radius starting from Cooina Village Inc (67 Samaria Road Benalla VIC 3672).
- The minimum service duration is 30 minutes, unless otherwise stated.
- Services outside of the above criteria are available based on quotation.
- Quoted prices are for services provided between the hours commencing 8am and ending 6pm.
- Quoted prices are hourly rates, unless otherwise stated.
- Prices may increase up to twice a financial year if we provide you with at least 14 days' notice of a change.

Cancellation Policy - to avoid charges

- A minimum of 48 hours notice is required for cancellation of bookings without charge. Any cancellation within 24 hours will be charged for the service.
- Notice to be given during office hours (Mon-Fri, 9am-5pm) for all cancellations.
- Any cancellation for Saturday, Sunday or Public Holiday's services must be made no later than 3pm on the Friday before the service is scheduled.