



# Daughterly Care Community Services Limited (DCCS) Price Guide for Support at Home Services

**Effective 20<sup>th</sup> July 2026**

This Price Guide is for Seniors who have been Assigned a Government Funded *Support at Home Package* which means your Government Funding is ready and you need to sign up with a Registered Provider like Daughterly Care to spend your Government funding. (If you are **Approved**, you are on the National Queue list waiting to be Assigned).

All of our clients tell us what they really want most from their Government Funding is to remain living at home for all their days (and avoid moving into a Nursing Home). So rather than list the price of every single service that you may be eligible to receive, we have listed the prices of services our clients most frequently use, because in reality, these are the services that improve your well-being and keep you living joyfully at home for all your days. Of course, we *can* provide all the services available under *Support at Home*.

Our Registered Nurse or Care Partner will explain what services you have been approved for and explain your funding level and how co-contributions work. Together, we will design your Care Plan to optimise living well within your budget.

When you choose Daughterly Care as your Registered Provider you are choosing to use Daughterly Care's exceptional Caregivers, Registered Nurses, Care Partners and Occupational Therapist. However, our business model is flexible on all the other services – you can choose from our Preferred Providers or choose your own suppliers for the services that we don't personally provide.

## Important facts:

1. **Daughterly Care does NOT add 25% to 100% on to our third-party services like most Registered Providers do**, without even telling their clients they have done that. In contrast, when you receive your *Monthly Support at Home Statement* from Daughterly Care you will receive a copy of each invoice from the third-party providers that we paid from your Support at Home Budget. We have been doing this for over 5 years. This is so you can SEE what the supplier charged us, and SEE that we charged your *Support at Home Package* the exact same amount, less the GST. **That's true transparency.** Registered Providers say they are "transparent" but then they add high margins on their third-party services. We don't add any margin at all when you use our existing preferred third-party providers.
2. **Daughterly Care does NOT request third party suppliers pay us a secret fee / commission in order to be added to our Recommended List** because that is called a "secret commission" and the supplier will have to increase their price to pay the secret commission.
3. The Dept of Health asks Registered Providers to list services at the cost for one hour. However, as you know, many Allied Health Services are less than one hour (e.g., 30/45 minutes). Please remember the prices below may be higher than your actual cost.
4. **We have a wide price-range for our third-party prices** because a service costs less when provided at their business premises compared to when they come to your home, because the cost of travel time has to be factored into their hourly rate. Often there is an Initial Higher Cost because they conduct an assessment and the ongoing consultations are at a lower cost. Also, some providers offer group classes which lowers the cost considerably and has the added benefit of making new friends, especially if you go for a coffee with your new classmates after your fitness class.

Services are charged 15-minute increments as required under the Aged Care Support at Home program. Charges are based on the actual time spent delivering services, rounded up to the nearest 15-minute increment where necessary.

## 1) Pricing for our most frequently used Clinical Services

Participants make no co-contribution to Clinical Services:

| Per Hour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | Monday to Friday                 |                                    | Saturday      | Sunday        | Public Holiday |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------|------------------------------------|---------------|---------------|----------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | DCCS Employee Day Rate 6am – 8pm | DCCS Employee Night Rate 8pm – 6am | DCCS Employee | DCCS Employee | DCCS Employee  |
| <b>Registered Nurse:</b> <ul style="list-style-type: none"> <li>Assessing treating, monitoring clinical conditions</li> <li>Administration of Schedule 8 Medication where a Dr's prescription is available</li> <li>Apply pain patches</li> <li>Wound Care</li> <li>Continence Management (clinical)</li> <li>Management of skin integrity (critical when people are spending a lot of time in bed or sitting in one position)</li> <li>Education</li> <li>Risk Assessment</li> <li>Specialist Service Linkage</li> <li>Managing or providing Restorative Care</li> <li>Managing or providing End of Life Care</li> <li>Welfare Check (take vitals and inform Doctor)</li> </ul> | \$191.80                         | \$204.35                           | \$215.90      | \$241.05      | \$340.55       |
| Social Worker                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | \$183                            |                                    |               |               |                |
| Nursing Care Consumables, such as incontinent pads, dressings                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Cost + 10%                       |                                    |               |               |                |

| Per Hour                                                                                      | Monday - Friday                                                             |
|-----------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------|
|                                                                                               | Third party provider                                                        |
| Physiotherapist Group Sessions at Narrabeen, Willoughby, Hunters Hill (from \$35 per session) | \$135 - \$270                                                               |
| Exercise Physiologist^                                                                        | \$222 - \$300                                                               |
| Occupational Therapist (OT)<br>(Must use our Recommended OT)                                  | \$300 - \$400 (individual equipment)<br>\$400-\$800 (full house assessment) |
| Podiatrist^                                                                                   | \$165 - \$280                                                               |

**Additional Clinical Services you may be eligible for. Please contact your Care Partner to discuss:**

|                                                                           |                            |
|---------------------------------------------------------------------------|----------------------------|
| Aboriginal & Torres Strait Islander Health Practitioner or Health Worker^ | Dietician or Nutritionist^ |
| Allied Health Therapy Assistant^                                          | Music Therapist^           |
| Counsellor or Psychotherapist^ (in relation to ageing issues)             | Speech Pathologist^        |

^ You may use your own supplier if our assessment finds they meet the requirements of the Aged Care Act. Their price will be quoted at the time we approve the service. A 10% Surcharge Fee will be added to their invoice. 10% GST is NOT charged to your SaH Package.

These services can be provided face to face in your home or at the Supplier's premise. Some services offer Telehealth Consults at a lower cost.

## 2) Pricing for Independence Support Services

Participants co-contribute to the cost at the rate advised by Services Australia

| Per Hour                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Monday to Friday                                             |                            | Saturday      | Sunday        | Public Holiday |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------|----------------------------|---------------|---------------|----------------|
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | DCCS Employee<br>6am – 8pm                                   | DCCS Employee<br>8pm – 6am | DCCS Employee | DCCS Employee | DCCS Employee  |
| <b>Personal Care*:</b> <ul style="list-style-type: none"> <li>Assistance with self-care and Activities of Daily Living such as assistance to: <ul style="list-style-type: none"> <li>Toilet safely</li> <li>Shower safely</li> <li>Clean teeth / dentures</li> <li>Dress</li> <li>Assist to transfer</li> <li>Assist to mobilise</li> <li>Transfer using hoist</li> <li>Hydrate</li> <li>Groom (shave, style hair, apply make-up)</li> </ul> </li> <li>Assistance with the self- administration of medication e.g. prompt to take medication, from Webster Pak, arrange for Pharmacist to prepare Webster Pack</li> <li>Continence Management (Not Clinical) e.g. prompting for toilet timing, assist to toilet, assist client to change pad)</li> </ul> <b>Social Support and Community Engagement:</b> <ul style="list-style-type: none"> <li>Service &amp; activity identification and linkage</li> <li>Assistance to participate in social interactions in person or online</li> <li>Welfare check, e.g. taking to exercise club</li> <li>Accompanied Activities e.g. drive to social activities &amp; support to attend, also appointments</li> <li>Provide Individual Social Support</li> </ul> <b>Cultural Support:</b> assist people with diverse backgrounds and life experiences to participate in cultural activities e.g. ATSI, Culturally and Linguistically Diverse (CALD) & LGBTI. Talk to your Care Partner about what this could entail for you. We all have cultural needs. |                                                              |                            |               |               |                |
| <b>Respite Care</b> <ul style="list-style-type: none"> <li>Flexible Respite Care in Participant's home</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | \$125.80                                                     | \$136.30                   | \$155.15      | \$180.25      | \$225.30       |
| <b>For bookings of 6 hours or more</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | \$120.55                                                     | \$130.00                   | \$148.00      | \$174.00      | \$212.75       |
| <b>Respite for the day in a Group setting</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Prices will be quoted                                        |                            |               |               |                |
| <b>Indirect Transport:</b> such as EasyLink                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Their pricing                                                |                            |               |               |                |
| <b>Assistive Technology (AT) &amp; Home Modifications (HM)</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Call your Care Partner to discuss. All prices will be quoted |                            |               |               |                |

\* DCCS Employees must be used for these services

**Additional Independence Services/Therapeutic Services. Please contact your Care Partner to discuss:**

- Acupuncturist ^
- Art Therapist ^
- Assistance to Maintain Personal Affairs (this is for homeless people)
- Remedial Masseuse ^
- Chiropractor ^
- Digital Education & Support ^
- Diversional Therapist ^
- Osteopath ^

^ You may use your own supplier if our assessment finds they meet the requirements of the Aged Care Act. Their price will be quoted at the time we approve the service. A 10% Surcharge Fee will be added to their invoice. 10% GST is NOT charged to your SaH Package.

### 3) Pricing for Everyday Living Support Services

**Participants co-contribute as advised by Services Australia**

| Per Hour                                                                                                                                                                                                                                                                                           | Monday to Friday           |                            | Saturday      | Sunday        | Public Holiday |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|----------------------------|---------------|---------------|----------------|
|                                                                                                                                                                                                                                                                                                    | DCCS Employee<br>6am – 8pm | DCCS Employee<br>8pm – 6am | DCCS Employee | DCCS Employee | DCCS Employee  |
| <b>Domestic Assistance- by DCCS</b><br>General house cleaning e.g. mopping, vacuuming, if DC Caregiver does it as part of the service: <ul style="list-style-type: none"> <li>• Meal Preparation</li> <li>• Shopping Assistance</li> <li>• Laundry services such as washing and ironing</li> </ul> | \$125.80                   | \$136.30                   | \$155.15      | \$180.25      | \$225.30       |

| Per Hour                                                                                               | Monday to Friday     |                      | Saturday      | Sunday        | Public Holiday |
|--------------------------------------------------------------------------------------------------------|----------------------|----------------------|---------------|---------------|----------------|
|                                                                                                        | DCCS Employee        | Third party provider | DCCS Employee | DCCS Employee | DCCS Employee  |
| General House Cleaning # Professional cleaners                                                         |                      | \$55-\$85            |               |               |                |
| Third Party Laundry and Ironing Service                                                                | Price will be quoted |                      |               |               |                |
| Essential Light Gardening, lawn mowing, pruning for safe access                                        |                      | \$55-\$85            |               |               |                |
| Cleaning out gutters and for small home maintenance for safety e.g. door handles, changing light bulbs | Price will be quoted |                      |               |               |                |

# For Cleaning-only services Daughters Care outsources cleaning to a specialist cleaning companies because we are not a cleaning organisation and it costs your package less.

### Cost of Travel with you or for you

We don't charge any kilometres to drive to your home. Under Support at Home the kilometres has to be incorporated into the service cost. So when we drive you to appointments, or do shopping for you or with you, the cost below will be added onto the Service Cost at \$1.60/km.

| Nursing Assistant / Caregiver | Added to the Service |              |              |              |              |              |
|-------------------------------|----------------------|--------------|--------------|--------------|--------------|--------------|
|                               | Up to 10Klms         | Up to 20klms | Up to 30klms | Up to 40klms | Up to 50klms | Up to 60klms |
| Additional Cost to Service    | \$16                 | \$32         | \$48         | \$64         | \$80         | \$96         |

## Cancellation Fee

If you provide less than 48 hours' notice, you will be charged a cancellation fee of the full service booked. You must ring the Office on 02 9970 7333 to cancel.

## Overtime

On **extremely rare occasions**, you might choose to have your Known Caregiver continue working past the point where we advise overtime becomes payable. In that case, the Overtime Rate becomes payable from that point until the end of their shift, except where the overtime falls on a Sunday or Public Holiday. Overtime will be discussed and approved by you in advance of it happening.

## Privately Paid Services

If you need more services than your Support at Home Budget can afford, privately paid services can be purchased. You will be invoiced fortnightly at our Private Care Prices, which are lower than Support at Home prices because of the cost of administering and complying with the Support at Home Program. Our Private Care prices are listed at <https://daughterlycare.com.au/what-does-private-in-home-care-cost>

## 24 Hour Presence Care. (Also called Live in Care) 8 hours of active care, on-hand 24 hours\*

Live in Care is a lovely service that is an alternative to moving to a Nursing Home or having Respite in a Nursing Home. It is normally staffed by 2, sometimes 3 Caregivers per week. One Live in Caregiver is present for 3 days and then hands-over to the second Caregiver who stays for 4 days. They stay on site for the 24 hour shifts they are booked for and then they return to their home. So commonly they will work the same 3 or 4 days per week. They provide 8 hours of active care over the 24-hour period, when you need assistance. They require their own bedroom and the client's care needs are such that the Live in Carer normally sleeps through the night from 10pm to 6am.

**How do our clients use Live in Care?** We are on-hand 24/7 for the last few months of their life instead of moving into a Nursing Home, or to enable the partner / main carer to take a break from their carer role. We look after our client in their own home while their partner /main carer travels so they don't have to move into a Nursing Home for respite.

| Nursing Assistant / Caregiver – Minimum 2 day booking | Per 24 Hours |
|-------------------------------------------------------|--------------|
| Monday – Friday                                       | \$996.00     |
| Saturday                                              | \$1,066.80   |
| Sunday                                                | \$1,105.20   |
| Public Holiday                                        | \$1,719.60   |

(Cost per week with no Public Holidays and no overtime is \$7,152.00).

The Live in Care days paid for privately cost 10% less, see Our Private Care prices are listed at <https://daughterlycare.com.au/what-does-private-in-home-care-cost>

## 24 Hour Active Care

24 hour active care is commonly staffed with 3 Caregivers who work 8 hours each 24 hours, because our client needs active care day and night.

| Nursing Assistant / Caregiver – Minimum 2 day booking | Per 24 Hours |
|-------------------------------------------------------|--------------|
| Monday – Friday                                       | \$2,987.70   |
| Saturday                                              | \$3,572.40   |
| Sunday                                                | \$4,176.00   |
| Public Holiday                                        | \$5,106.00   |

(Cost per week with no Public Holidays \$22,686.90).