

Support at Home

Fee Schedule – NSW

As of 01 November 2025



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My Guardian care plans may include a range of different services depending on your needs. In this guide we've included the rates for our services so that you'll know what to expect when you receive your first statement from us.

Independence Services

Personal Care | Respite | Social Support

The Independence category provides assistance to support your daily routines and community participation. Our rates reflect the time of day and the complexity of the service provided, ensuring reliable and flexible care designed to maximise your personal care and maintain Independence at home.

Day	Rates Per Hour
Weekday 6 AM – 8 PM	\$96.00
Weeknight Evening	\$104.00
Saturday	\$135.00
Sunday	\$178.00
Public Holiday	\$211.00

Direct Transport Services

Transport covers necessary travel and activity-based transportation for you to attend appointments and access community services. These rates ensure that you can safely and reliably participate in your community and access essential medical or social appointments outside the home.

Distance	Rates Per Service
0 – 10km	\$13.00
11 – 20km	\$26.00
21 – 30km	\$39.00
31 – 40km	\$52.00
41 – 60km	\$72.00
60km +	\$105.00

Everyday Living Services

Domestic Assistance | Home Maintenance | Meal Preparation

The Daily Living category covers domestic and household support services that help you manage your home environment. Our rates reflect the scheduled time and the type of assistance required, supporting a safe, comfortable, and well-maintained living space for your continued wellbeing.

Day	Rates Per Hour
Weekday 6 AM - 8 PM	\$96.00
Weeknight Evening	\$104.00
Saturday	\$135.00
Sunday	\$178.00
Public Holiday	\$211.00

Garden Maintenance | Lawn Mowing

Essential upkeep of your outdoor spaces, including mowing, weeding, and basic garden tidy-up. Services support a safe and pleasant home environment.

Day	Rates Per Hour
Any Day of the Week	\$85.00



Clinical Services

Nursing

The Clinical category provides professional support for specific health and medical needs administered by qualified personnel. This includes high-level personal care, specialised nursing care, and complex wound management. Fees are based on the required professional qualifications, task complexity, and time of service, ensuring specialised health oversight at home.

Day	Rates Per Hour
Weekday 6 AM – 8 PM	\$160.00
Weekday Evening	\$168.00
Saturday	\$226.00
Sunday	\$275.00
Public Holiday	\$332.00

Allied Health

Professional therapeutic and functional support provided by qualified practitioners, such as Physiotherapists or Occupational Therapists. Focused on maintaining or restoring mobility and daily function.

Day	Rates Per Hour
Allied Health provider services	\$130



Care Management Fee

Up to 10% of Package Value

The Care Management Fee covers the mandatory administrative and coordination activities essential for delivering your services. This includes establishing your care plan, scheduling, monitoring, quality assurance, and mandatory reporting. This fee is a percentage of your total package budget, ensuring smooth, compliant, and professional oversight of your continuous care services.

Participant Contributions

Under the Support at Home program you'll contribute to the cost of your care based on your income and assets. This will be determined by Services Australia. This does not apply to Grandfathered clients who received their Home Care Package before 12th September 2024.

Clinical	Independence	Daily Living
\$0 for Clinical Services Nursing care, occupational therapy, speech therapy and physiotherapy	Moderate contribution for services that support independence Personal care, social connection or AT-HM products	Higher contribution for everyday living help House cleaning or gardening (these are not heavily funded by government)

Percentage you pay – Based on income & needs assessment

Pensioner 0%	Pensioner 5%	Pensioner 17.5%
Part Pensioner 0%	Part Pensioner 5–50%	Part Pensioner 17.5–80%
Self-funded Retiree 0%	Self-funded Retiree 50%	Self-funded Retiree 80%

Terms and conditions:

Cancellations: A minimum of 24 business hours notice of cancellations must be given, otherwise, 100% of the agreed fee associated with the scheduled activity will apply.

Short services: Price on application for services less than 60 minutes. Please speak with your Home Care Manager for further details.

Tax: GST will be added to the price where applicable. Fees are for services provided by My Guardian staff, and are applicable to Home Care Package, Brokerage and private clients.

Fees will vary: where external contractors are required to provide Products & Services.



For more information,
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