



Support at Home Pricing Schedule

Kalyra can provide and deliver a range of services that are flexible to your needs and preferred lifestyle. Subcontracted services can be purchased through other providers and is subject to conditions.

Our supervised staff work within the Kalyra values: Caring, Enabling, Community, Commitment and Strengths, and undergo a police and referee check.

For further enquiries contact admincommunity@kalyra.org.au or 8278 0390

*Prices effective from **1st November 2025***

Clinical Care Services

Clinical care under the Support at Home program includes essential health services provided by professionals, such as nursing care and physiotherapy. These services are fully funded by the government, meaning you won't need to pay extra for them. This ensures that critical medical support is accessible to all eligible older Australians.

Nursing rates include travel charges as well as everyday nursing consumables that nurses are expected to carry (for example bandages, antiseptics).

| Nursing services | Per Hour | | | | |
|---|--|------------------------|-------|-------|--------------------|
| | Mon- Fri Standard hours | Mon-Fri After hours | Sat | Sun | Public Holidays |
| Registered Nurse | \$200 <i>Minimum 30 min, charged at \$115</i> | \$276 | \$302 | \$345 | \$478 |
| Registered Nurse - indirect | \$170 | | | | |
| Enrolled Nurse | \$155 <i>Minimum 15 min, charged at \$57</i> | \$169 | \$193 | \$215 | \$275 |
| Medication Administration by a Home Support Worker | \$125 <i>(\$46 for 15 minutes)</i> | \$132 | \$148 | \$163 | \$211 |

Nursing support includes wound care and management; medication administration; continence support, palliative care, general health and other assessments including falls; support with dementia.

Minimum 2 hour visit charge after hours; Standard hours are 6am to 6pm

We offer a wide range of allied health services using Kalyra certified Third-party service providers. Below are our prices for typical cases of allied health services.

| Allied Health services | Per Hour | | | | | |
|--|---------------------------------|--|--|---|--------------|--------------------|
| | Mon-Fri per hour indirect | Mon- Fri Standard hours (in Clinic) | Mon- Fri Standard hours (at Home) | Mon-Fri After hours | Sat / Sun | Public Holidays |
| Dietitian, Speech Pathologist | \$250 | \$250 | \$300 | Generally Allied Health Services are not offered outside the standard hours. In exceptional circumstances, the prices would be determined on case-by-case basis. | | |
| Physiotherapist, Podiatry | \$230 | \$230 | \$270 | | | |
| Occupational Therapist, Social Worker | \$210 | \$210 | \$260 | | | |
| Psychologist | \$380 | \$380 | \$400 | | | |
| Exercise Physiologist | \$210 | \$210 | \$250 | | | |

Self-management of Allied Health Services: *In case, service type or the region of service delivery is such that there aren't many Kalyra certified service delivery providers available; our coordinators will assist you*

in finding a suitable third-party provider tailored to your needs. The price for the service will be agreed upon in advance and will include a markup of up to 10% on the cost invoiced by the third-party provider.

Independence services

Independence services help you stay independent at home by providing support like personal care (e.g., help with bathing or dressing) and assistive technologies, such as mobility aids. You may need to contribute a moderate amount toward these services. Contributions would range from 0% to 25% of the cost for Grandfathered Clients and 5% to 50% of the cost for the Transitional Clients. The rate for you is determined by the government depending on your financial situation.

| Home support worker service | Per Hour | | | | |
|---|--------------------------------|------------------------|-------|-------|--------------------|
| | Mon- Fri Standard hours | Mon-Fri After hours | Sat | Sun | Public Holidays |
| Personal care, social support, respite, medication administration with self-administration and assistance to maintain personal affairs. | \$125 (\$46 for 15 minutes) | \$132 | \$148 | \$163 | \$211 |

Personal Care may include help with bathing; showering; toileting; dressing/undressing; getting in and out of bed; washing and drying hair; shaving; and reminding you to take your medication.

Continence Management (nonclinical) is included under this service category.

Accompanied activities in which home support worker accompanies you during an activity are included in this rate.

Accompanied transport where the driver and car are provided by Kalyra, is not included in the above price but is charged “per trip” as per the below tiers:

| Accompanied Transport | Per Trip | | | |
|--------------------------|----------------------------|---|-----------|-----------------|
| | Mon- Fri Standard hours | Mon-Fri After hours | Sat / Sun | Public Holidays |
| Up to 15 mins | \$60 | Accompanied transport is not expected to be required outside the standard hours. In exceptional circumstances, the price would be determined on case-by-case basis. | | |
| 15 to 30 mins | \$90 | | | |
| 30 mins to 1 hr | \$170 | | | |
| 1 hr to 2hrs | \$250 | | | |

Trips outside the standard hours or the trips expected to take more than 2 hrs would be agreed with you on case-by-case basis.

| Therapeutic services for independent living | Per Hour | | | | |
|--|---|---|---|-----------|--------------------|
| | Mon- Fri Standard hours (in Clinic) | Mon- Fri Standard hours (at Home) | Mon-Fri After hours | Sat / Sun | Public Holidays |
| Remedial Massage up to 30 mins | \$198 i.e. \$99 per massage | \$218 | Therapeutic services for independent living are generally not offered outside the standard hours. In exceptional circumstances, the prices would be determined on case-by-case basis. | | |
| Remedial Massage More than 30 mins | \$150 | \$170 | | | |
| Osteopath | \$212 | \$212 | | | |

Everyday Living Services

Everyday living services assist with daily tasks, such as cleaning, gardening, meal preparation, and transportation. These services require a higher contribution from you, ranging from 17.5% to 80% of the cost, based on your income and assets. As before, contributions for Grandfathered clients are expected to be limited up to 25% of the cost. This support helps maintain your home and lifestyle comfortably.

| Home support worker service | Per Hour | | | | |
|---------------------------------------|---|---------------------------|-------|-------|--------------------|
| | Mon- Fri Standard hours | Mon-Fri After hours | Sat | Sun | Public Holidays |
| Cleaning and household tasks | \$125 (<i>\$92 for 30 minutes</i>) | \$132 | \$148 | \$163 | \$211 |
| Meal Preparation, Shopping Assistance | \$125 (<i>\$92 for 30 minutes</i>) | \$132 | \$148 | \$163 | \$211 |
| Garden Maintenance | \$110 | \$132 | \$148 | \$163 | \$211 |
| Assistance with Home Maintenance | \$110 | \$132 | \$148 | \$163 | \$211 |

Minimum 30 min visits.

Cleaning and household tasks may include dusting; vacuuming; mopping; making beds; ironing; laundry. Same rates will apply if the service requires professional cleaning service provider unless the service type or region is atypical. Services disallowed under Support at Home will not be provided (such as spring clean).

Garden Maintenance may include weeding; watering; pruning done by the home support worker as well as gardening services delivered by professional gardening services providers. Services disallowed under Support at Home are not included.

| Meals Type | Meal Price |
|-------------------------|------------|
| One Course - standard | \$14 |
| Two Course - standard | \$16 |
| Three Course - standard | \$20.50 |
| One Course - premium | \$18 |
| Two Course - premium | \$25 |
| Three Course - premium | \$30 |

Meals outside the standard and premium range will be priced on a case-by-case basis and agreed upon in advance.

If you require a service not listed, please contact the office for further information.

Other information/conditions

- A service will be charged if cancelled with less than 24hrs notice, there is no response at the door at the time of scheduled service or if the worker is turned away.
- Prices will be reviewed when required and may increase to include wage and product price increase and cost of implementing legislative changes.