

Support at Home Pricing Schedule

Effective 1 November 2025



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At Comlink Australia, we offer a wide range of services to help you live independently and age well in **your own home and community**.

Pricing Schedule

This schedule outlines the services available to you under the **Support at Home** program, including the full cost of each service. It explains any contributions you may need to make, as well as any administration or coordination costs that may be included in your care budget. The schedule follows government pricing guidelines and is designed to help you understand your options and make confident decisions about your care.

Care Management

10% of your care budget is used to help manage your care. This means Comlink checks in with you, makes sure your services are working well, and makes changes if your needs change. This money is grouped together with other clients' care management funds, helping Comlink provide the right support when it's needed most.

Service Cost and Your Contributions

Each service has a total cost that includes the time, planning, and work involved in delivering it. Based on your income and assets, you may be asked to pay part of this cost as an out-of-pocket contribution. The rest is covered by your government-funded care package. Services Australia will tell you how much you need to contribute, and Comlink Australia will include this in your care budget, so you know exactly what's covered.

Admin and Coordination Costs

For assistive technology, home modifications, consumables (e.g., pads, wound care), taxi vouchers, and Cabcharge trips; please note that prices may differ from the original vendor cost by up to 15% to account for administrative and coordination costs.

HOURLY SERVICE FEES							
Rates are exclusive of GST.							
EVERY DAY LIVING							
Client Contribution 17.5% - 80% depending on individual assessment							
SERVICE TYPE	SERVICE	UOM	STANDARD	NON-STANDARD	SAT	SUN	PH
Domestic assistance	General house cleaning	Per Hour	\$100	\$110	\$150	\$200	\$250
	Laundry services	Per Hour	\$100	\$110	\$150	\$200	\$250
	Shopping assistance	Per Hour	\$100	\$110	\$150	\$200	\$250
	Domestic assistance services with a duration < 1 hour	30 min	\$62	\$68	\$93	\$124	\$155
		45 min	\$93	\$102	\$140	\$186	\$234
Home maintenance and repairs	Gardening	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Assistance with home maintenance and repairs	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
Meals	Meal preparation	Per Hour	\$95	\$104.50	\$142.50	\$190	\$237.50
	Meal delivery - Extra small	Per Meal	\$5				
	Meal delivery - Small	Per Meal	\$10				
	Meal delivery - Medium	Per Meal	\$15				
	Meal delivery - Large	Per Meal	\$20				
	Meal delivery - Extra large	Per Meal	\$30				

HOURLY SERVICE FEES

Rates are exclusive of GST.

INDEPENDENCE

Client Contribution 5% - 50% depending on individual assessment

SERVICE TYPE	SERVICE	UOM	STANDARD	NON-STANDARD	SAT	SUN	PH
Personal Care	Assistance with self-care and activities of daily living	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Assistance with the self-administration of medication	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Continence management	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Personal care services with a duration < 1 hour	30 min	\$65	\$71	\$97	\$130	\$162
45 min		\$98	\$108	\$147	\$196	\$245	
Social support and community engagement	Group social support	Per Hour	\$33	\$36.30	\$49.50	\$66	\$82.50
	Individual social support	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Accompanied activities	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Cultural support	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Digital education and support	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
	Assistance to maintain personal affairs	Per Hour	\$105	\$115.50	\$157.50	\$210	\$262.50
Home or community general respite	Flexible respite care	Per Hour	\$100	\$110	\$150	\$200	\$250
	Flexible respite services with a duration < 1 hour	30 min	\$62	\$68	\$93	\$124	\$155
		45 min	\$93	\$102	\$140	\$186	\$234
	Community and Centre based respite	Per Hour	\$50	\$55	\$75	\$100	\$125
Transport	Community and centre-based respite	Per Hour	\$50	\$55	\$75	\$100	\$125
	Direct transport - Group social support	Per Trip	\$16.50	\$18.15			
	Direct transport - Up to 10 min	Per Trip	\$16.50	\$18.15	\$24.75	\$33	\$41.25
	Direct transport - Up to 20 min	Per Trip	\$33	\$36.30	\$49.50	\$66	\$82.50
	Direct transport - Up to 30 min	Per Trip	\$50	\$55	\$75	\$100	\$125
	Direct transport - Up to 40 min	Per Trip	\$67	\$73.70	\$100.50	\$134	\$167.50
	Direct transport - Up to 50 min	Per Trip	\$83	\$91.30	\$124.50	\$166	\$207.50
	Direct transport - Up to 60 min	Per Trip	\$100	\$110	\$150	\$200	\$250

HOURLY SERVICE FEES

Rates are exclusive of GST.

INDEPENDENCE

Client Contribution 5% - 50% depending on individual assessment

SERVICE TYPE	SERVICE	UOM	STANDARD	NON-STANDARD	SAT	SUN	PH
Therapeutic services for independent living	Acupuncturist	Per Hour	\$160	\$176	\$240	\$320	\$400
	Chiropractor	Per Hour	\$160	\$176	\$240	\$320	\$400
	Diversional therapist	Per Hour	\$160	\$176	\$240	\$320	\$400
	Remedial masseuse	Per Hour	\$200	\$220	\$300	\$400	\$500
	Art therapist	Per Hour	\$220	\$242	\$330	\$440	\$550
	Osteopath	Per Hour	\$200	\$220	\$300	\$400	\$500

HOURLY SERVICE FEES

Rates are exclusive of GST.

CLINICAL

Client Contribution 0%

SERVICE TYPE	SERVICE	UOM	STANDARD	NON-STANDARD	SAT	SUN	PH
Nursing	Registered nurse	Per Hour	\$175	\$193	\$263	\$350	\$438
	Enrolled nurse	Per Hour	\$140	\$154	\$210	\$280	\$350
	Nursing assistant	Per Hour	\$115	\$127	\$172.50	\$230	\$287.50
	Indirect activities - Registered nurse	Per Hour	\$150				
	Indirect activities - Enrolled nurse	Per Hour	\$120				

HOURLY SERVICE FEES

Rates are exclusive of GST.

CLINICAL

Client Contribution 0%

SERVICE TYPE	SERVICE	UOM	STANDARD	NON-STANDARD	SAT	SUN	PH
Allied Health	Aboriginal and Torres Strait Islander health worker	Per Hour	\$220	\$242	\$330	\$440	\$550
	Aboriginal and Torres Strait Islander health practitioner	Per Hour	\$220	\$242	\$330	\$440	\$550
	Allied health therapy assistant	Per Hour	\$130	\$143	\$195	\$260	\$325
	Counsellor or psychotherapist	Per Hour	\$240	\$264	\$360	\$480	\$600
	Dietitian or nutritionist	Per Hour	\$240	\$264	\$360	\$480	\$600
	Exercise physiologist	Per Hour	\$220	\$242	\$330	\$440	\$550
	Music therapist	Per Hour	\$150	\$165	\$225	\$300	\$375
	Occupational therapist	Per Hour	\$285	\$314	\$428	\$570	\$713
	Physiotherapist	Per Hour	\$245	\$270	\$368	\$490	\$613
	Podiatrist	Per Hour	\$240	\$264	\$360	\$480	\$600
	Psychologist	Per Hour	\$295	\$325	\$443	\$590	\$738
	Social worker	Per Hour	\$245	\$270	\$368	\$490	\$613
	Speech pathologist	Per Hour	\$245	\$270	\$368	\$490	\$613
	Group activities - all Allied Health	Per Hour	\$50				
	Indirect activities - all Allied Health	Per Hour	\$200				
Care Management	Care management	Per Hour	\$175				
	Administration for assistive technology	Per Hour	\$175				
	Coordination for home modifications	Per Hour	\$175				
	Restorative care management	Per Hour	\$195				

Associated Providers

At Comlink Australia, we are committed to providing safe, high-quality care that meets your needs and aligns with the Strengthened Aged Care Quality Standards. If we can't provide a service directly, we work with trusted Associated Providers who deliver best-practice care to ensure you receive the right support and achieve your health and wellbeing goals. Your Care Partner will work closely with you and your loved ones to assess your needs and arrange services with your consent.