



Mercy Health

Care first

# Your accommodation options



## Mercy Place Fernhill

18-22 Fernhill Road North  
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Phone: 1300 074 211  
Email: [MPFernhill@mercy.com.au](mailto:MPFernhill@mercy.com.au)

[mercyhealth.com.au](http://mercyhealth.com.au)

# Our home

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At Mercy Place Fernhill, we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room layouts, all of which are elegantly decorated with modern amenities for your enjoyment.

Our contemporary home features dining rooms and kitchenettes on each floor, a lounge area and

cosy sitting areas where you can relax or entertain family and friends. Enjoy the sunshine on one of the terraced balconies with scenic views of Port Phillip Bay, visit the hairdressing salon, or attend an event in our beautiful multi-faith space.

Mercy Place Fernhill provides additional services for residents. Please speak with the Client Services Team for a full list of services and the cost.

# Choosing a room

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Our lovely rooms all boast a sophisticated and stylish design. Enjoy the high-quality furniture and fittings, including wall-mounted flat screen TVs, air conditioning and hydronic heating, and spacious built-in wardrobes. Each room has its own personal ensuite and adjoining rooms are available for couples. Add a touch of luxury by choosing a room with plenty of natural light or beautiful views.



# Our rooms

You can choose to pay for your room by a **Refundable Accommodation Deposit (RAD)**, a **Daily Accommodation Payment (DAP)** or any combination you choose. A RAD is paid as a lump sum. A DAP accrues daily and is paid periodically, for example monthly. A combination payment includes a partial lump sum and daily payments. We also offer a drawdown option.

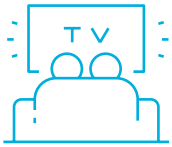
See our *Understanding the costs* brochure for an explanation of payment options or speak to us about how we can tailor a payment package to suit your needs.

	FEATURES						PAYMENT OPTIONS			
	Room	Ensuite	Size	Floor	View	Extra	RAD	DAP	Combination payment example (50% RAD + 50% DAP)	
Premier	Single	Private	17.3–19.1m <sup>2</sup>	LG, G, 1, 2			\$	\$	RAD \$	+ DAP \$
Superior	Single	Private	16–24.1m <sup>2</sup>	LG, G, 1, 2	✓	Front-facing views	\$	\$	RAD \$	+ DAP \$
Superior+	Single	Private	16.5–21.5m <sup>2</sup>	G, 1, 2	✓	Some have bay views	\$	\$	RAD \$	+ DAP \$
Executive	Single	Private	17–21.2m <sup>2</sup>	1, 2	✓	Bay views, extra storage	\$	\$	RAD \$	+ DAP \$

Prices are effective as of \_\_\_\_\_ and are subject to change.

# Mercy Plus

Mercy Plus (Additional Services) offers an exceptional range of amenities and activities designed to enrich your experience at Mercy Health. These thoughtfully curated services go beyond the ordinary to enhance daily living, ensuring our residents enjoy a fulfilling and vibrant lifestyle.



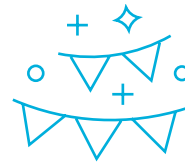
## Engage & Unwind: A World of Entertainment at Your Fingertips

- Stay connected with daily newspapers in common areas
- Enjoy the latest shows in your room on a Smart TV
- Access Wi-Fi to stream your favourite movies or TV shows
- Relax with streaming services available in common areas
- Keep connected with a personal phone in your room (on request)



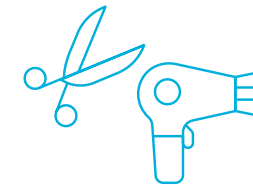
## Culinary Delights & Cherished Moments

- Savour gourmet choices with our daily choice of hot lunches
- Start your day right with a hot breakfast, twice a week
- Indulge in fine dining & wine served with dinner every day
- Unwind & socialise at our weekly happy hour
- Relish in the warmth of weekly coffee gatherings
- Celebrate life with monthly celebratory festivities



## Vibrant Living: Social Events & Adventures

- Explore new horizons with our monthly bus trips
- Enjoy the magic of cinema with monthly movie nights
- Be entertained by talented performers every month



## Tailored Care & Personal Touches

- Keep your wardrobe organised with personalised clothing labels
- Indulge in relaxation with monthly pamper sessions
- Experience the joy of receiving small gifts to celebrate key moments
- Stay connected with onsite tech support, just for you

Speak with the Client Services team to find out more about Mercy Plus at your Mercy Health home.

# Mercy Place Fernhill – Lower ground floor

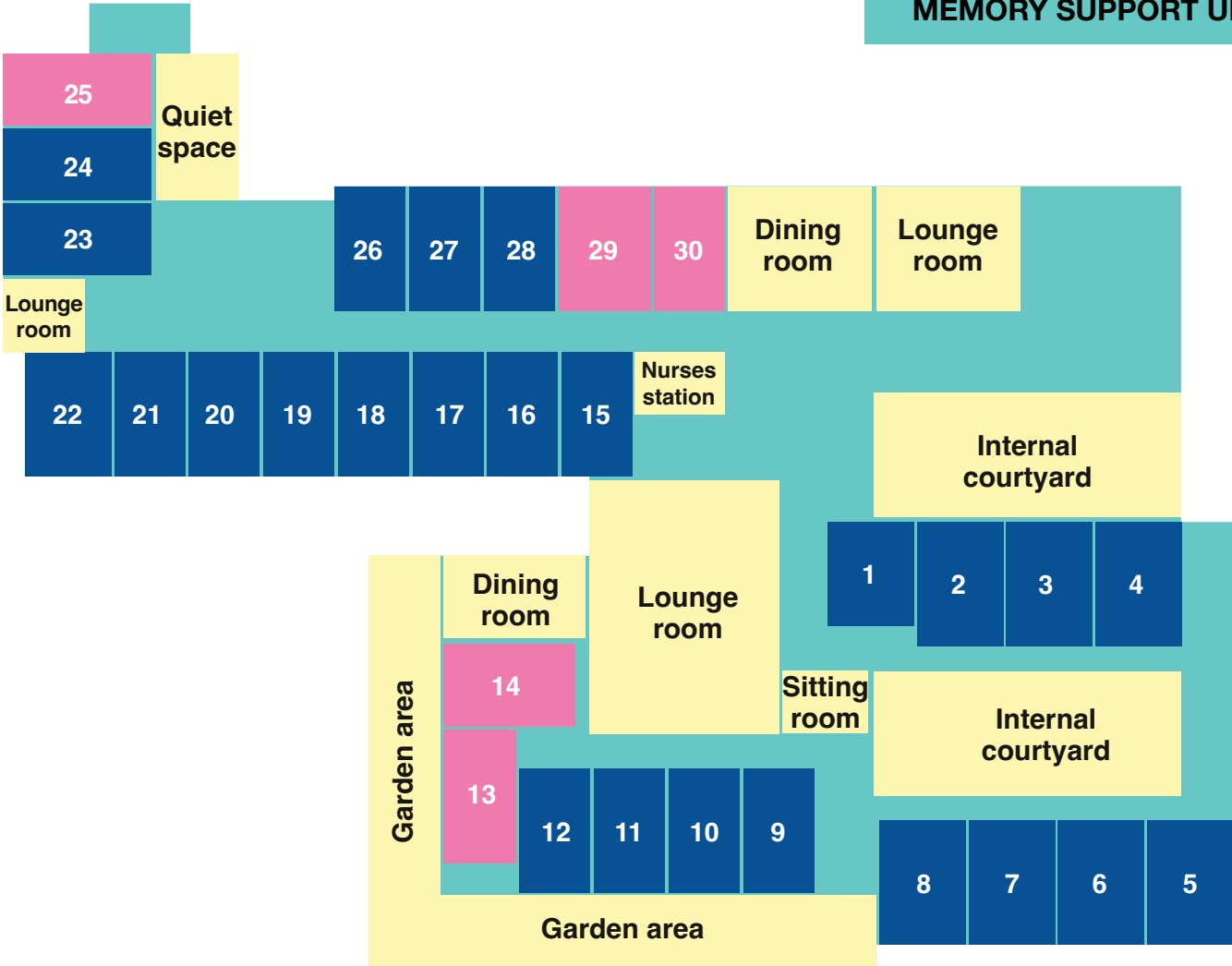
## PREMIER

Spread across all floors of the home, these lovely Premier rooms have views of the internal courtyard and landscaped gardens. The well-maintained and stylishly decorated Premier rooms feature high-quality furniture and fittings, and plenty of space to store your precious belongings.

## SUPERIOR

Savour the generous space in these beautiful Superior rooms that are located on all floors. Residents can experience views of the landscaped gardens or the surrounding neighbourhood. Enjoy high-quality furniture and fittings, including a built-in wardrobe with ample space for your personal treasures.

## MEMORY SUPPORT UNIT



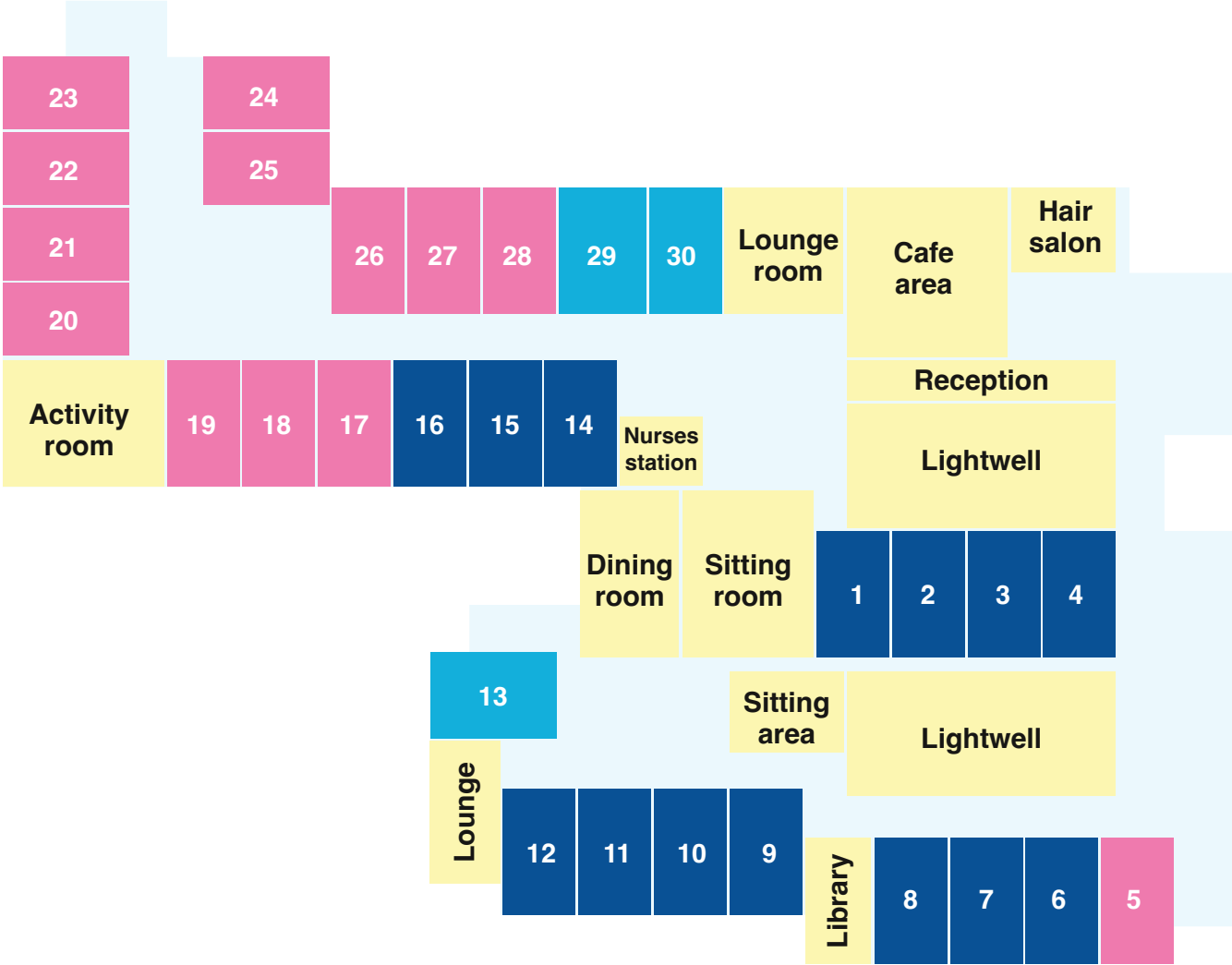
# Mercy Place Fernhill – Ground floor

**PREMIER**

**SUPERIOR**

**SUPERIOR+**

You can choose a Superior+ room on the ground, first and second floors. Enjoy air-conditioning and hydronic heating, wall-mounted TV and high quality furniture and fittings. Most of these spacious rooms have views of the bay, while others either have city, street or neighbourhood views.



# Mercy Place Fernhill – First floor

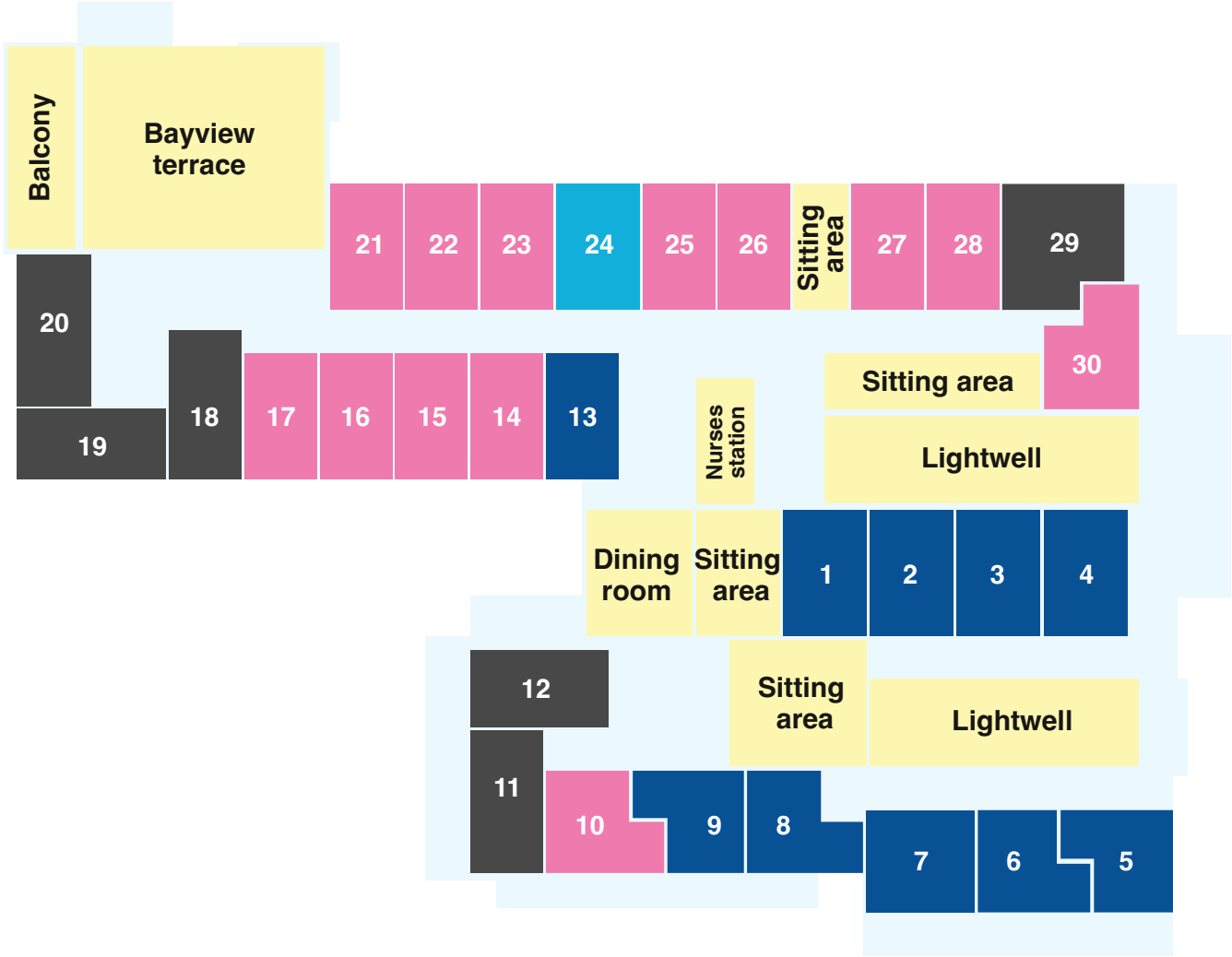
**PREMIER**

**SUPERIOR**

**SUPERIOR+**

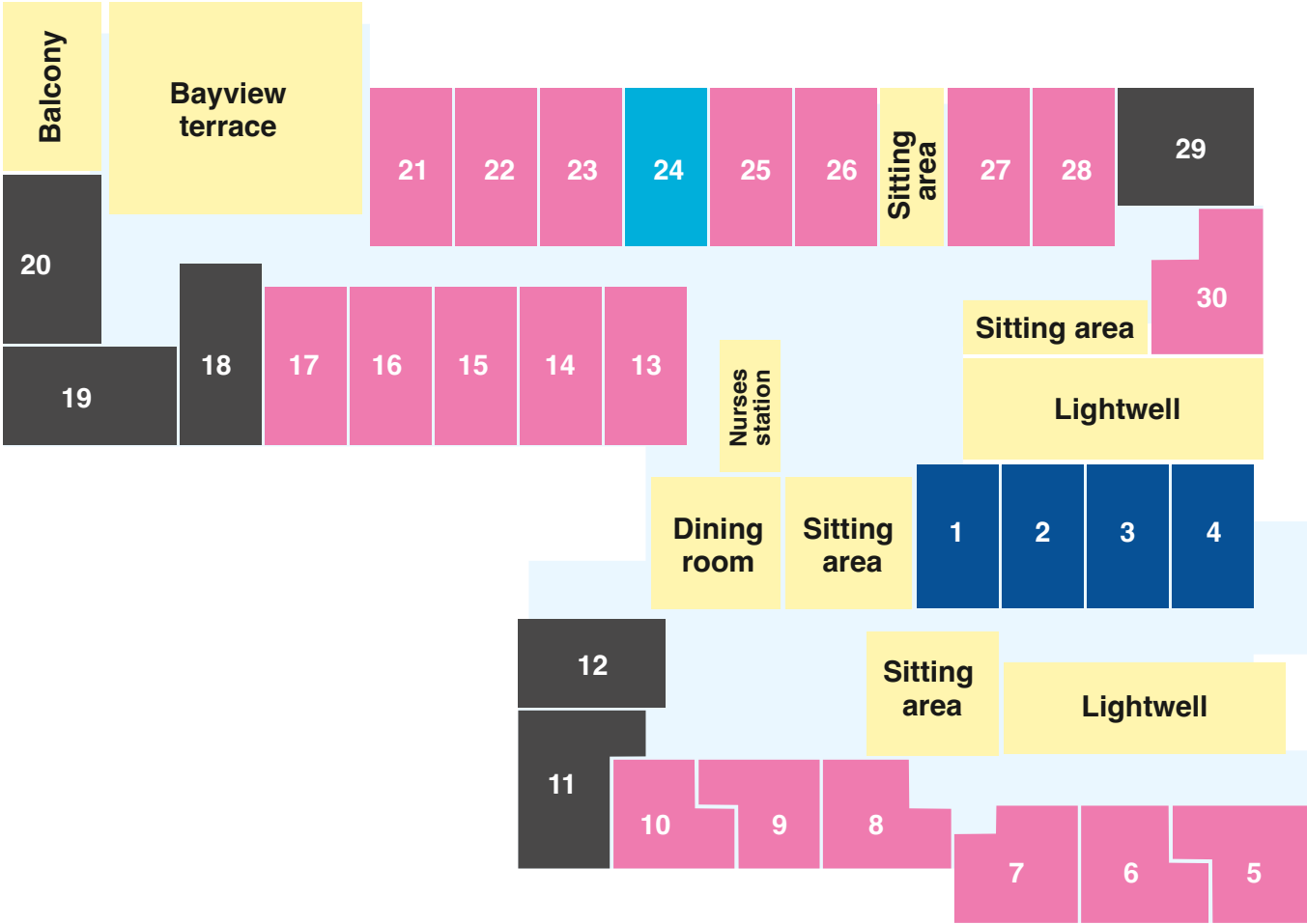
**EXECUTIVE**

If you like living in the lap of luxury, secure one of our stunning Executive rooms located in prime position on the first and second floors. With gorgeous scenic views across Port Phillip Bay and/or the city, these rooms are situated close to sitting areas, where you can meet up with friends, or utilise the tea and coffee-making facilities. All our Executive rooms feature a private ensuite designed to maximise safety and independence, as well as stylish furniture and fittings and extra storage space.



# Mercy Place Fernhill – Second floor

- PREMIER**
- SUPERIOR**
- SUPERIOR+**
- EXECUTIVE**



# About Mercy Health

Call now to book  
a personal tour  
of Mercy Place  
Fernhill.

The modern story of Mercy Health began with the founding of the Order of the Sisters of Mercy in Dublin in 1831 by Catherine McAuley, who dedicated her life to serving people in need.

The Sisters of Mercy went on to found convents, schools and hospitals across the globe. They arrived in Australia in 1846, led by Mother Ursula Frayne.

Following a devastating influenza pandemic, the Sisters of Mercy opened their first Victorian hospital — St Benedict's in Malvern — in 1920.

As Mercy Health, they established a reputation for excellence in care and hospitality that has grown in strength to this day.

A leading Catholic provider of health, aged and community services, our history and future is based on responding to the most significant needs of the time.

We employ and care for people of all faiths and no faith. Our people come from many cultures and backgrounds but share a common goal: to provide compassionate and responsive care to people in need.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the first Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past and present. This brochure was produced on Wurundjeri Country.

