

Support at Home - Services and Pricing

Salvos Home Care (SHC) offers a range of services to support older Australians to live independently at home. Below is a guide to our Support at Home services and pricing. Our friendly team is here to help explain the options and tailor a program that suits your needs and budget.

Clinical

Support from qualified health professionals to help you maintain or improve your physical and cognitive abilities. These services are delivered or supervised by experienced clinicians, using proven, safe, and high-quality care practices.

Service Type	Services	Pricing Unit ⁶	Mon-Fri 6am-6pm	Mon-Fri 6pm-6am	Saturday	Sunday	Public Holiday
Nursing care	Registered nurse	30 mins	\$144.00	\$162.00	\$216.00	\$252.00	\$288.00
		60 mins	\$180.00	\$202.50	\$270.00	\$315.00	\$360.00
	Enrolled nurse	30 mins	\$116.00	\$130.50	\$174.00	\$203.00	\$232.00
		60 mins	\$145.00	\$163.13	\$217.50	\$253.75	\$290.00
	Nursing care consumables	Per item	Contenance aids, prescribed skin emollients, oxygen consumables and others				
Care management	Home support care management	60 mins	\$149.00				
Nutrition	Prescribed oral or enteral nutrition	Per item	Prescribed supplementary dietary products (enteral and oral) and aids required for conditions related to functional decline or impairment				

Service Type	Services	Pricing Unit ⁶	Indirect ⁷	Direct ⁷
Allied health and other therapeutic services (9am-5pm) - In-home	Allied health assistance	60 mins	\$132.00	\$165.00
	Counselling or psychotherapy	60 mins	\$172.00	\$215.00
	Diet or nutrition	60 mins	\$172.00	\$215.00
	Exercise physiology	60 mins	\$168.00	\$215.00
	Music therapy	60 mins	\$156.00	\$195.00
	Occupational therapy	60 mins	\$172.00	\$215.00
	Physiotherapy	60 mins	\$172.00	\$215.00
	Podiatry	60 mins	\$166.40	\$208.00
	Psychology	60 mins	\$196.00	\$245.00
	Social work	60 mins	\$184.00	\$230.00
Allied health and other therapeutic services (9am-5pm) - In-clinic or Telehealth	Allied health assistance - 1:1	60 mins	\$132.00	\$132.00
	Allied health assistance - Group	60 mins	\$132.00	\$70.00
	Counselling or psychotherapy	60 mins	\$172.00	\$172.00
	Diet or nutrition	60 mins	\$172.00	\$172.00
	Exercise physiology - 1:1	60 mins	\$168.00	\$168.00
	Exercise physiology - Group	60 mins	\$168.00	\$80.00
	Physiotherapy - 1:1	60 mins	\$172.00	\$172.00
	Physiotherapy - Group	60 mins	\$166.40	\$90.00
	Podiatry	60 mins	\$166.40	\$166.40
	Psychology	60 mins	\$196.00	\$196.00
Speech pathology	60 mins	\$184.00	\$184.00	

Independence

Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently.

Service Type	Services	Pricing Unit ⁶	Mon-Fri 6am-6pm	Mon-Fri 6pm-6am	Saturday	Sunday	Public Holiday	
Personal care	Assistance with self-care and activities of daily living	30 mins	\$88.00	\$99.00	\$132.00	\$154.00	\$176.00	
	Assistance with self-care and activities of daily living	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00	
	Assistance with the self-administration of medication	30 mins	\$88.00	\$99.00	\$132.00	\$154.00	\$176.00	
	Continence management (non-clinical)	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00	
Social support and community engagement	Group social support	60 mins	\$30.00	\$33.75	\$45.00	\$52.50	\$60.00	
	Individual social support	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00	
	Accompanied activities (include travel)	60 mins	\$120.00	\$135.00	\$180.00	\$210.00	\$240.00	
	Cultural support	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00	
	Digital education and support	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00	
	Assistance to maintain personal affairs	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00	
	Expenses to maintain personal affairs	Per item	Internet/phone bills where client is at risk of, or is homeless					
Respite	Flexible respite (in-home)	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00	
	Community and centre-based respite	60 mins	\$120.00	\$135.00	\$180.00	\$210.00	\$240.00	
Transport ⁸	Direct transport (≤ 10km) – one way	Per trip	\$15.00	\$16.88	\$22.50	\$26.25	\$30.00	
	Direct transport (<20km) – one way	Per trip	\$25.00	\$28.13	\$37.50	\$43.75	\$50.00	
	Direct transport (21-50km) – one way	Per trip	\$75.00	\$84.38	\$112.50	\$131.25	\$150.00	
	Direct transport (51-100km) – one way	Per trip	\$130.00	\$146.25	\$195.00	\$227.50	\$260.00	
	Direct transport (>100km) – one way	Per trip	\$130.00 plus \$1.55 per additional km					
	Indirect transport	Per item	Taxi, Rideshare and other transport voucher					
Assistive technology and home modifications (AT&HM) ⁹	Assistive technology and home modifications by the AT&HM Scheme list, including wrap-around services, maintenance, and repair.	At cost	At cost, noting prescription of items by allied health professionals will be aligned to the allied health pricing on the service list					
Service Type	Services	Pricing Unit ⁶	Indirect ⁷		Direct ⁷			
Therapeutic services for independent living - In-home	Remedial massage	60 mins	\$156.00		\$195.00			
	Osteopathy	60 mins	\$156.00		\$195.00			
	Acupuncture	60 mins	\$156.00		\$195.00			
	Chiropractic	60 mins	\$156.00		\$195.00			
	Diversional therapy	60 mins	\$80.00		\$100.00			
	Art therapy	60 mins	\$156.00		\$195.00			
Therapeutic services for independent living - In Clinic or Telehealth	Remedial massage	60 mins	\$156.00		\$156.00			
	Osteopathy	60 mins	\$156.00		\$156.00			
	Acupuncture	60 mins	\$156.00		\$156.00			
	Chiropractic	60 mins	\$156.00		\$156.00			

Everyday living

Support to assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes.

Service Type	Services	Pricing Unit ⁶	Mon-Fri 6am-6pm	Mon-Fri 6pm-6am	Saturday	Sunday	Public Holiday
Domestic assistance	General house cleaning	60 mins	\$99.00	\$111.38	\$148.50	\$173.25	\$198.00
	Laundry services	60 mins	\$99.00	\$111.38	\$148.50	\$173.25	\$198.00
	Shopping assistance (include travel)	60 mins	\$120.00	\$135.00	\$180.00	\$210.00	\$240.00
Home maintenance and repairs (M&R) ¹⁰	Gardening	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00
	Assistance with home M&R	60 mins	\$110.00	\$123.75	\$165.00	\$192.50	\$220.00
	Expenses for home M&R	At cost	At cost including coordination, delivery/ transport and installation				
Meals	Meal preparation (at participant's home using participant's ingredients)	60 mins	\$108.75	\$122.34	\$163.13	\$190.31	\$217.50
	Meal delivery (pre-made meal) ¹¹	Per meal	At cost for preparation and delivery of pre-made meals only				

Note:

- This price list outlines the types of services that are offered by Salvos Home Care (SHC) under the Support at Home program. Prices are subject to change. Details of what services can be funded under the Support at Home program can be found in the service list - <https://www.health.gov.au/resources/publications/support-at-home-service-list>
- Services are provided by SHC qualified staff or approved associated providers under formal service agreements to ensure quality, consistency, and compliance with Support at Home guidelines.
- Services delivered outside of standard business hours (outside Mon-Fri 6am-6pm) attract a higher rate as shown.
- Where you do not have sufficient government funds to pay for the services you wish to receive as part of your Support Plan, you can pay for these additional services out of your own pocket. The applicable fees are set out in our current price list or as otherwise agreed.
- Cancellations made without at least two business days notice will be subject to the complete service charge.**
- The prices are expressed on a 'per unit basis' for each service in accordance with the Support at Home guidelines:
 - The unit price for the service is the price that is charged for each billable unit of service that is delivered
 - The billable unit is predominantly time based except for transport where the billable unit is 1 trip and for meal delivery, the billable unit is per meal delivered
 - For time-based services, the minimum service duration is 1 hour unless stated otherwise, with 15mins Incremental
- Allied health and other therapeutic services have separate unit prices for Indirect or Direct activities:
 - Indirect activities – coordination/case management, service planning, report writing and documentation.
 - Direct activities - face-to-face visits in the home, at the clinic or telehealth appointments
- Transport services related directly to your accessed care needs and goals can be included in your package. Transport support can include assisted travel with a care worker with car or just a travel voucher. The cost is additional to the specific scheduled services.
- Where items on the Assistive Technology and Home Modifications Scheme List require a prescription from an allied health professional, the allied health rates listed in this price list will apply.
- Home Maintenance & Repairs are essential minor repairs and maintenance where the activity is something the person used to be able to do themselves or where required to maintain safety (e.g., replace lightbulbs and repair broken door handles).
- To receive meal delivery under Support at Home program, the participant must be assessed by My Aged Care. The meals are pre-made and delivered meals by qualified providers to meet specific dietary requirements, monitoring the nutrition of older adults, and offering flexible delivery options to meet diverse needs and circumstances. Providers can then supply meals, with the cost of preparation and delivery typically covered by your package (~70%), while you pay for the food ingredients (~30%).