

Schedule of Rates (ex GST)

(Effective 01 Nov 2025)
Support At Home

SERVICE TYPE* (hours of service 7am – 6pm)	ORDINARY RATE (hr)*	Non- Standard (after 6 p.m.)	WEEKEND RATE (hr)	Public Holiday
Initial Service	\$112.10	N/A		
Domestic Assistance / Shop By List <i>Please note: Domestic Assistance is not provided after 5pm on weekdays, on weekends or public holidays</i>	99.56	N/A		
Client Care Services <i>(including personal care, medication prompts, respite care, meal preparation, list shopping, etc)</i>	\$102.72	107.68	125.43	175.69
Client Services (High Care) <i>(including peg feeding, dysphagia management)</i>	108.04	113.06	131.71	183.32
Social Support Services	110.04	N/A		
Transport– Pick up or Drop off only	110.04	N/A		
12 Hour and 24 Hour Respite Care	Please call to discuss			
Clinical Assessment Fee <i>(Assessments for specific care and changed circumstances – i.e., post hospitalisation)</i>	186.68	N/A		
Registered Nurse <i>(client follow up, wound care etc)</i>	161.56	N/A		
Enrolled Nurse <i>(client follow up, wound care etc)</i>	114.33	N/A		
Gardening/Maintenance <i>(includes lawn mowing with client mower, weeding, cleaning windows/turning mattresses, etc)</i>	106.95	N/A		
Home modification <i>(excludes material cost)</i>	184.90	N/A		
External Services	Up to \$130 per hour	N/A		
Care Management	10% of package budget as per Services Australia guidance			
Client Co-contribution	As determined by Services Australia			

*Minimum 30 minutes service duration. Billed in 15 minute increments after the first 30 minutes

**Costs vary by provider