

Support at Home Program Price Guide



Effective from 1 July 2026

Service	Charge	Weekday			Weekend		Public Holiday
		Daytime 6AM-8PM	Afternoon 8PM-10PM	Night 10PM-6AM	Saturday All Day	Sunday All Day	
Independence							
Personal Care	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Social Support	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Accompanied Activities	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Day Respite	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Remedial Massage	Per Hour	\$100					
Sleepover Active	Per Hour	\$112	\$112	\$112	\$145	\$155	\$225
Sleepover Non-Active	Per Day	\$550			\$550		\$550
Transport	Per KM	\$1.5					
Everyday Living							
Domestic Assistance	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
General House Cleaning	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Laundry Services	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Shopping Assistance	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Meal Preparation	Per Hour	\$98	\$110	\$112	\$145	\$155	\$225
Meal Delivery	Per Meal	\$20					
Gardening	Per Hour	\$200					
Home Maintenance	Per Hour	\$200					
Others							
• Assistive Technology • Home Modification		Administration Cost		10%			
• Reimbursement • Consumable ordering • Third Party Service		Administration Cost		10%			

Support at Home Program Price Guide



Effective from 1 July 2026

Service	Charge	Weekday			Weekend		Public Holiday
		Daytime 6AM-8PM	Afternoon 8PM-10PM	Night 10PM-6AM	Saturday All Day	Sunday All Day	
Clinical Support							
Registered Nurse	Per Hour	\$185	\$203	\$208	\$260	\$332	\$406
Wound Care Management	Per Hour	\$185	\$203	\$208	\$260	\$332	\$406
Case Manager Management	Per Hour	\$150					
Palliative Care Management	Per Hour	\$200					
Restorative Care Management	Per Hour	\$180					
Occupational Therapy	Per Hour	\$200					
Physiotherapy	Per Hour	\$200					
Exercise Physiology	Per Hour	\$200					
Dietician	Per Hour	\$200					
Podiatry	Per Hour	\$200					
Speech Pathology	Per Hour	\$200					
Social Worker	Per Hour	\$200					

Please note:

- Minimum visit time for Home Support Workers is 2 hours

Cancellation Policy:

- The notice period for customer cancellations is 48 hours within normal business hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 48 hours' notice or the customer is not at home at the time scheduled.
- If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 48 hours' notice, the full cost of the scheduled service will be billed.

Services Australia will advise clients if a client contribution applies.

Client's signature: _____