

# Home Care

## Support and Home Pricing Schedule – FY2526 – Effective from 1<sup>st</sup> November 2025

Service Type	Service Name	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Nursing Care	Registered nurse - Standard	\$143.00	\$143.00	\$148.00	\$171.00	\$228.00
	Enrolled nurse	\$108.00	\$121.00	\$129.00	\$153.80	\$178.00
	Nursing assistant	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
Care Management	Home support care management	\$135.00				
Restorative care management	Home support restorative care management	\$160.00				
Allied Health Services	Occupational therapist	\$160.00	\$160.00	\$160.00	\$160.00	\$160.00
	Physiotherapist	\$160.00	\$160.00	\$160.00	\$160.00	\$160.00

Service Type	Service Name	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Personal Care	Assistance with self-care and activities of daily living	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Assistance with the self-administration of medication	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Continence management (non-clinical)	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
Social support and Community Engagement	Accompanied activities	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Accompanied activities 0-20 km	\$115.00	\$118.00	\$150.00	\$170.00	\$194.50
	Accompanied activities 21-35 km	\$137.50	\$140.50	\$172.50	\$192.50	\$217.00
	Accompanied activities 36-50 km	\$160.00	\$163.00	\$195.00	\$215.00	\$239.50
	Accompanied activities 51-70 km	\$190.00	\$193.00	\$225.00	\$245.00	\$269.50
	Cultural support	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Assistance to maintain personal affairs	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
Domestic assistance	General house cleaning	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Laundry services	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Shopping Assistance 0-10 km	\$115.00	\$118.00	\$150.00	\$170.00	\$194.50
	Shopping Assistance 11-25 km	\$137.50	\$140.50	\$172.50	\$192.50	\$217.00
	Shopping Assistance 26-40 km	\$160.00	\$163.00	\$195.00	\$215.00	\$239.50
	Shopping Assistance 41-60 km	\$190.00	\$193.00	\$225.00	\$245.00	\$269.50
Home maintenance and repairs	Gardening	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Assistance with home maintenance and repairs	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
	Any other assistance with home maintenance and repairs provided via third party	POA				
Meal preparation	Meal preparation	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50

Service Type	Service Name	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Respite	Flexible Respite	\$85.00	\$88.00	\$120.00	\$140.00	\$164.50
Assistive technology and home modifications	Assistive technology	10% of the cost of assistive technology				
	Home modifications	10% of the cost of home modifications				

## Terms and Conditions

### GST

- GST does not apply to the services listed above under the Support at Home Program.

### Minimum Service Duration

- Selected services require a minimum booking of two (2) hours.

### Co-Contributions

- Your personal contribution is determined by Services Australia following an assessment of your income and assets.
- CBHC will apply the relevant charge as advised by Services Australia.
- If you are experiencing financial hardship, you may be eligible for the Fee Reduction Supplement, subject to assessment by Services Australia.

### Care Management

- Care management is billed in 15-minute increments and may include activities such as phone calls, documentation, and file reviews.

### Transport Services

- Accompanied transport activities exceeding 70 km may be quoted separately at the time of request.

### Choosing External Providers

- A 10% administrative fee applies if you choose to engage your own provider for any services listed in this Pricing List.
- Any external provider must be approved by CBHC, comply with the Department of Health's associate provider guidelines, and must not charge rates exceeding CBHC's published pricing.

### Service Delivery

- All services are delivered by CBHC-qualified staff or approved associated providers under formal service agreements to ensure quality, consistency, and compliance with Support at Home guidelines.

### Cancellations

- A minimum of two (2) business days' notice is required to cancel services without incurring a scheduling service fee, which will be charged to your Support at Home Package.
- You must be at your home at the agreed time to receive services unless alternative arrangements have been approved. If services cannot be delivered due to your absence, CBHC may still charge you and/or claim available funding for the scheduled attendance.