



SUPPORT AT HOME - FEE SCHEDULE

Effective 1 November 2025

Nexia Aged Care is committed to delivering the highest quality Home Care Services at competitive prices and tailored to meet your specific needs. This fee schedule will come into effect on 1 November 2025 in line with the introduction of the Australian Government's new Support at Home program, which replaces the Home Care Package program. Services will be grouped into three categories and charged according to the category.

Key Changes relate to Care Management and package Management Administration Fees as of November 1 2025.

- You will continue to pay a Care Management fee, however it is now capped at 10% of your Support at Home budget and is automatically applied by Services Australia.
- You will no longer be charged separately for package management. These costs are now incorporated into the cost of each service you use.

If you have any questions, please contact our Care Team on **1300 384 004** or email supportathome@nexiaagedcare.com.au

How Your Care is Categorised

Funded services are grouped into three areas:

- Clinical supports – Nursing, physiotherapy, occupational therapy
- Independence – Personal care, social support, respite, community engagement, transport
- Everyday living – Domestic assistance, home maintenance, repairs, meals

Support at Home Classifications

The program includes 8 ongoing classifications, each with increasing levels of funding to meet different care needs. Funding is effective from 1 November 2025 and is reviewed twice yearly.

Support at Home Classifications				
Classification	Care needs	Common Services	Quarterly Budget	Annual Budget
1	Basic care needs	Light cleaning, unaccompanied shopping, simple meal prep, wellbeing check-ins	\$ 2,682.75	\$ 10,731.00
2	Low care needs	Domestic assistance, meal delivery, social visits, transport to appointments	\$ 4008.61	\$ 16,034.45
3	Low intermediate care needs	Personal care, showering, dressing, meal prep, community access	\$ 5,491.45	\$ 21,965.70
4	Intermediate care needs	Regular personal care, clinical support, allied health visits	\$ 7424.10	\$ 29,696.40
5	Moderate-high care needs	Continence management, transfers, home modifications, regular nurse visits	\$ 9924.35	\$ 39,697.40
6	High care needs	Nursing care, physiotherapy, care coordination, chronic condition support	\$ 12,028.58	\$ 48,114.30
7	Very high care needs	Significant nursing support, tailored allied health, complex wound care	\$ 14,537.04	\$ 58,148.15
8	Very high/complex care needs	Daily/frequent clinical services, dementia or palliative care, specialist equipment	\$ 19,526.59	\$ 78,106.35

Note: You may be required to make a contribution to the cost of your care by paying an Australian Government Income Tested Care Fee. Further information about your contributions is available on My Aged Care.



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Extra Help and Funding

Beyond your standard Support at Home allocation, extra funding may be available for:

- Assistive Technology and Home Modifications
- Restorative care to maintain independence
- End-of-Life care for comfort at home

Your Care Manager will help you apply for and access these funds when needed.

Short-term Care Options

1. Restorative Care Pathway – Focused support to regain or maintain independence
 2. Approx. \$6,000 for 6 weeks, may increase to \$12,000 if eligible
 3. End-of-Life Pathway – Extra care and comfort at home for those with 3 months or less to live
 4. Approx. \$25,500 for 12 weeks
 5. Assistive Technology and Home Modifications (AT-HM) – Funding for equipment and home adaptations
 - Low: \$500 (12 months)
 - Medium: \$2,000 (12 months)
 - High*: \$15,000 (12 months)
- *Higher amounts may be approved with a prescription

Care Management

Care management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan. Every client will require some level of care management. Nexia Aged Care provides excellent Care Management in close collaboration with our clients.

Clinical Supports						
Service Type	Service(s)	Service Time	Weekday (7am - 7pm)	After-hours (7pm - 7am)	Weekend (Sat - Sun)	Public Holiday
Registered Nurse	• Clinical assessments, wound care, medication support, chronic condition management	60 min	\$ 189.00	\$ 214.00	\$ 225.00	\$ 284.00
Enrolled Nurse	• General nursing, medication prompts, basic wound care, health monitoring	60 min	\$ 120.00	\$ 155.00	\$ 172.00	\$ 181.00
Care Management	• Coordinating and reviewing care plans, services, and goals	60 min	\$ 90.00	\$ 107.00	\$ 119.00	\$ 125.00
Restorative Care Management	• Short-term support to regain function and independence	60 min	\$ 130.00	\$ 167.00	\$ 186.00	\$ 196.00
Continence Assessment	• Comprehensive assessment and care plan	-	Price upon request	N/A	N/A	N/A
Continence Management	• Ongoing continence care and reviews	-	Price upon request	N/A	N/A	N/A
Allied Health Services	• Podiatry, Physiotherapy, Exercise, Physiology, Occupational Therapy, Dietetics & Allied Health Assistant	-	Price upon request	Price upon request	Price upon request	Price upon request
Remedial Massage / Osteotherapy	• Therapeutic massage and musculoskeletal therapy	-	Price upon request	Price upon request	Price upon request	Price upon request



Independence						
Service Type	Service(s)	Service Time	Weekday (7am - 7pm)	After-hours (7pm - 7am)	Weekend (Sat - Sun)	Public Holiday
Personal Care	<ul style="list-style-type: none"> Assistance with self-care, activities of daily living and self administration of medication Continence management (non-clinical) 	60 min	\$ 83.00	\$ 107.00	\$ 119.00	\$ 125.00
Social Support and Community Engagement	<ul style="list-style-type: none"> Group, Individual and cultural social support Digital education and support Assistance & expenses to maintain personal affairs 	60 min	\$ 83.00	\$ 107.00	\$ 119.00	\$ 125.00
Respite	<ul style="list-style-type: none"> Short-term in-home care to support carers and clients 	60 min	\$ 83.00	\$ 107.00	\$ 119.00	\$ 125.00
Transport	<ul style="list-style-type: none"> Travel added to service type requiring transport 	per km	\$ 1.30	\$ 1.30	\$ 1.30	\$ 1.30
Overnight Support	<ul style="list-style-type: none"> In-home support and monitoring overnight 	-	N/A	Price upon request	Price upon request	Price upon request
Social Support Group	<ul style="list-style-type: none"> Group-based activities that promote social connection, wellbeing, and community participation. 	-	Price upon request	Price upon request	Price upon request	Price upon request
Assistive Technology and home modifications	<ul style="list-style-type: none"> Assessment, supply, and installation of equipment or home modifications to support independence and safety. 	-	Price upon request	Price upon request	Price upon request	Price upon request
Taxi Card	<ul style="list-style-type: none"> Assistance with community transport through subsidised taxi card schemes for eligible clients. 	-	Price upon request	Price upon request	Price upon request	Price upon request



Everyday Living						
Service Type	Service(s)	Service Time	Weekday (7am - 7pm)	After-hours (7pm - 7am)	Weekend (Sat - Sun)	Public Holiday
Domestic Assistance	<ul style="list-style-type: none"> General house cleaning Laundry services Shopping assistance 	60 min	\$ 83.00	\$ 107.00	\$ 119.00	\$ 125.00
Home maintenance and Repairs	<ul style="list-style-type: none"> Light gardening Assistance with home maintenance 	60 min	\$ 85.00	N/A	N/A	N/A
Pre made meal delivery	<ul style="list-style-type: none"> Food pre made and delivered to your door 	-	N/A	Price upon request (70% covered by Home Care Package)	Price upon request (70% covered by Home Care Package)	Price upon request (70% covered by Home Care Package)

Other Information / Conditions	
Cancelation Period	Requires 24 business hours notice, otherwise charges will apply
Brokerage Fee	Does not charge a brokerage fee on services
Daily Basic Fee	Does not charge a daily basic fee
Entry & Exit	Does not charge entry or exit fees
Pricing	Pricing current at 1 st November 2025 and is subject to change

The price list above relates to supports provided by Nexia Aged Care. In instances where the individual has a particular request or needs for services outside of this list, a difference price may need to be negotiated. In these instances, we will:

- negotiate and agree on the price with the individual.
- outline the difference in price and why it is different in the service agreement and individualised budget.
- include the pricing schedule as published in the service agreement.