

UPA Support at Home - Service Price Guide

Supporting You at Home, with Dignity and Care

We are committed to providing high-quality, respectful, and personalised support in the comfort of your home. Our services are designed to meet your individual needs, and our pricing is outlined clearly to help you make informed decisions with confidence. Should you have any questions or wish to discuss your options, our team is always here to assist.

Clinical Care	Mon - Fri		Sat		Sun		Public Holidays	
	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am
Nursing Care	\$185.00	\$212.75	\$277.50	\$319.13	\$307.00	\$353.05	\$462.50	\$531.88
Allied Health and other services	POA							

Independence	Mon - Fri		Sat		Sun		Public Holidays	
	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am
Personal Care	\$114.00	\$131.10	\$171.00	\$196.65	\$228.00	\$262.20	\$285.00	\$327.75
Respite	\$114.00	\$131.10	\$171.00	\$196.65	\$228.00	\$262.20	\$285.00	\$327.75
Social Support & Community Engagement	\$108.00	\$124.20	\$162.00	\$186.30	\$216.00	\$248.40	\$270.00	\$310.50
Therapeutic Services for Independent Living	POA							

Transport <i>(per trip)</i>	Less than 15mins	15min to 30mins	30mins to 60mins	60mins + / other times
Mon – Fri, 7am to 7pm	\$37.50	\$75.00	\$150.00	POA

Everyday Living	Mon - Fri		Sat		Sun		Public Holidays	
	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am
Domestic Assistance	\$99.50	\$114.45	\$149.25	\$171.64	\$199.00	\$228.85	\$248.75	\$286.06
Meal Preparation	\$99.50	\$114.45	\$149.25	\$171.64	\$199.00	\$228.85	\$248.75	\$286.06
Meal Delivery (per delivery)	TBC							
Home Maintenance & Repairs	POA							

Care Management (claimed from pooled funds)	Mon - Fri		Sat		Sun		Public Holidays	
	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am	7am – 7pm	7pm – 7am
Care Management	\$148.50	\$170.75	\$225.75	\$259.62	\$297.00	\$341.55	\$371.25	\$426.94
Restorative Care Management	\$171.30	\$196.95	\$256.90	\$295.44	\$342.55	\$393.93	\$428.20	\$492.43

Products and Services provided by a supplier other than UPA

If you use a third-party provider, you will be charged a 10% service fee capped at \$500. We will provide a quote prior to proceeding.

Cancellation of Service

24 Hours' notice	No Charge
Less than 24 Hours' notice or not home for scheduled service	The scheduled service cost will be charged

If you have any questions or need further assistance, please don't hesitate to contact our local, friendly, and experienced Care Partner team. We look forward to supporting you and working together to meet your needs.