



Support at Home Pricing Schedule

Kalyra can provide and deliver a range of services that are flexible to your needs and preferred lifestyle. Subcontracted services can be purchased through other providers and is subject to conditions.

Our supervised staff work within the Kalyra values: Caring, Enabling, Community, Commitment and Strengths, and undergo a police and referee check.

For further enquiries contact admincommunity@kalyra.org.au or 8278 0390

*Prices effective from **1st April 2026***

Clinical Care Services

Clinical care under the Support at Home program includes essential health services provided by professionals, such as nursing care and physiotherapy. These services are fully funded by the government, meaning you won't need to pay extra for them. This ensures that critical medical support is accessible to all eligible older Australians.

Nursing rates include travel charges as well as everyday nursing consumables that nurses are expected to carry (for example bandages, antiseptics).

Nursing services	Per Hour				
	Mon- Fri Standard hours	Mon-Fri After hours	Sat	Sun	Public Holidays
Registered Nurse	\$200	\$276	\$302	\$345	\$478
Short Visit (30 minutes or less) Registered Nurse	\$230	\$306	\$332	\$375	\$508
Registered Nurse - indirect	\$170				
Enrolled Nurse	\$155	\$169	\$193	\$215	\$275
Short Visit (30 minutes or less) Enrolled Nurse	\$228	\$242	\$266	\$288	\$348
Medication Administration by a Home Support Worker (HSW)	\$125	\$132	\$148	\$163	\$211
Short Visit (30 minutes or less) Medication Administration by a HSW	\$184	\$196	\$220	\$240	\$312

Nursing support includes wound care and management; medication administration; continence support, palliative care, general health and other assessments including falls; support with dementia.

Minimum 2 hour visit charge after hours; Standard hours are 6am to 6pm

We offer a wide range of allied health services using Kalyra certified Third-party service providers. Below are our prices for typical cases of allied health services.

Allied Health services	Mon-Fri per hour indirect	Per Hour				
		Mon- Fri Standard hours (in Clinic)	Mon- Fri Standard hours (at Home)	Mon-Fri After hours	Sat / Sun	Public Holidays
Dietitian, Speech Pathologist	\$250	\$250	\$300	Generally Allied Health Services are not offered outside the standard hours. In exceptional circumstances, the prices would be determined on case-by-case basis.		
Physiotherapist, Podiatry	\$230	\$230	\$270			
Occupational Therapist, Social Worker	\$210	\$210	\$260			
Psychologist	\$380	\$380	\$400			
Exercise Physiologist	\$210	\$210	\$250			

Self-management of Allied Health Services: *In case, service type or the region of service delivery is such that there aren't any Kalyra certified service delivery providers available; our coordinators will assist you in finding a suitable third-party provider tailored to your needs. The price for the service will be agreed upon in advance and will include a markup of up to 10% on the cost invoiced by the third-party provider*

Independence services

Independence services help you stay independent at home by providing support like personal care (e.g., help with bathing or dressing) and assistive technologies, such as mobility aids. You may need to contribute a moderate amount toward these services. Contributions would range from 0% to 25% of the cost for Grandfathered Clients and 5% to 50% of the cost for the Transitional Clients. The rate for you is determined by the government depending on your financial situation.

Home support worker service	Per Hour				
	Mon- Fri Standard hours	Mon-Fri After hours	Sat	Sun	Public Holidays
Personal care, social support, respite, medication administration with self-administration and assistance to maintain personal affairs.	\$125	\$132	\$148	\$163	\$211
Short Visit (30 minutes or less) Personal care, social support, respite, medication administration with self-administration and assistance to maintain personal affairs.	\$184	\$196	\$220	\$240	\$312

Personal Care may include help with bathing; showering; toileting; dressing/undressing; getting in and out of bed; washing and drying hair; shaving; and reminding you to take your medication.

Continence Management (nonclinical) is included under this service category.

Accompanied activities in which home support worker accompanies you during an activity are included in this rate.

Accompanied transport where the driver and car are provided by Kalyra, is not included in the above price but is charged "per trip" as per the below tiers:

Accompanied Transport	Per Trip			
	Mon- Fri Standard hours	Mon-Fri After hours	Sat / Sun	Public Holidays
Up to 15 mins	\$60	Accompanied transport is not expected to be required outside the standard hours. In exceptional circumstances, the price would be determined on case-by-case basis.		
15 to 30 mins	\$90			
30 mins to 1 hr	\$170			
1 hr to 2hrs	\$250			

Trips outside the standard hours or the trips expected to take more than 2 hrs would be agreed with you on case-by-case basis.

Therapeutic services for independent living	Per Hour				
	Mon- Fri Standard hours (in Clinic)	Mon- Fri Standard hours (at Home)	Mon-Fri After hours	Sat / Sun	Public Holidays
Remedial Massage up to 30 mins	\$198 i.e. \$99 per massage	\$218	Therapeutic services for independent living are generally not offered outside the standard hours. In exceptional circumstances, the prices would be determined on case-by-case basis.		
Remedial Massage More than 30 mins	\$150	\$170			
Osteopath	\$212	\$212			

Everyday Living Services

Everyday living services assist with daily tasks, such as cleaning, gardening, meal preparation, and transportation. These services require a higher contribution from you, ranging from 17.5% to 80% of the cost, based on your income and assets. As before, contributions for Grandfathered clients are expected to be limited up to 25% of the cost. This support helps maintain your home and lifestyle comfortably.

Home support worker service	Per Hour				
	Mon- Fri Standard hours	Mon-Fri After hours	Sat	Sun	Public Holidays
Cleaning and household tasks	\$125	\$132	\$148	\$163	\$211
Short Visit (30 minutes) Cleaning and household tasks	\$184	\$196	\$220	\$240	\$312
Meal Preparation, Shopping Assistance	\$125	\$132	\$148	\$163	\$211
Short Visit (30 minutes) Meal Preparation, Shopping Assistance	\$184	\$196	\$220	\$240	\$312
Garden Maintenance	\$110	\$132	\$148	\$163	\$211
Assistance with Home Maintenance	\$110	\$132	\$148	\$163	\$211

Minimum 30 min visits.

Cleaning and household tasks may include dusting; vacuuming; mopping; making beds; ironing; laundry. Same rates will apply if the service requires professional cleaning service provider unless the service type or region is atypical. Services disallowed under Support at Home will not be provided (such as spring clean).

Garden Maintenance may include weeding; watering; pruning done by the home support worker as well as gardening services delivered by professional gardening services providers. Services disallowed under Support at Home are not included.

Meals will be priced at the sub-contractor invoiced price plus 10%.

If you require a service not listed, please contact the office for further information.

Other information/conditions

- A service will be charged if cancelled with less than 24hrs notice, there is no response at the door at the time of scheduled service or if the worker is turned away.
- Prices will be reviewed when required and may increase to include wage and product price increase and cost of implementing legislative changes.