

# Community Services Fee Schedule

## 1 November 2025 – 30 June 2026



Great Ocean Road Health receives funding from the Victorian and Australian Governments which is used to provide subsidised community services. A client contribution helps with the cost of service delivery.

Co-contributions are based on a person's income and ability to pay. No one will be excluded from receiving services due to financial hardship. For more information refer to our Community Care Fees Policy or speak to a clinician.

***For all services: if less than 24 hours notice is provided, a cancellation fee up to the cost of the service may be applied.***

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## Self-Assessed Income Levels

|                                     | Low         | Medium                  | High         |
|-------------------------------------|-------------|-------------------------|--------------|
| <b>Singles</b>                      | < \$ 39,089 | \$ 39,090 to \$ 86,208  | > \$ 86,208  |
| <b>Couples</b>                      | < \$ 59,802 | \$ 59,803 to \$ 115,245 | > \$ 115,246 |
| <b>Family (1 child)</b>             | < \$ 66,009 | \$ 66,010 to \$ 118,546 | > \$ 118,547 |
| (plus \$6,206 per additional child) |             |                         |              |

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| In-Home and Social Support Services incl. HACC and CHSP                     |   |  |   |
|---|---|--|---|
| Services: Monday – Friday   |   |  |   |
| Service Type  | LOW Income  | MEDIUM Income  | HIGH Income   |
|   | (Incl. Health Care Card, Pension Card, Disability Card)   |  | (incl. Contracted and Brokered Services, Private Fees)  |
|   | Per hour  | Per hour   | Per hour  |
| Delivered Meals<br><i>(fee includes cost of ingredients and co-payment)</i> | \$11.00<br>(per meal)   | \$11.00<br>(per meal)                                  | \$25.00<br>(per meal)   |
| Domestic Assistance   | \$7.50  | \$17.00  | \$73.00   |
| Centre Based Respite<br>Optional Lunch                                      | \$25.00 per session<br>Plus costs of<br>delivered meal  | \$25.00 per session<br>Plus costs of<br>delivered meal | \$30 per hour   |
| Personal Care   | \$7.50  | \$17.00  | \$73.00   |
| In-Home Respite Care  | \$7.50  | \$17.00  | \$73.00   |
| Social Support Individual (1 on 1)  | \$7.50  | \$17.00  | \$73.00   |
| Group Social Excursion<br>An excursion can be ½ day or full day             | \$10.00 flat rate plus<br>cost of meal  | \$25.00 flat rate plus<br>cost of meal                 | \$30<br>Cap \$130 per full day<br>session.  |
| Transport   | <b>Return Trips</b><br>Return Trips are costed on distance travelled.<br>Examples:<br>Under 10km \$6.00<br>AB to Geelong \$42.00<br>AB to Colac/Lorne \$42.00<br>LCH to Geelong \$42.00 |  | \$1.40 per km<br><br>Plus Social Support<br>Individual rates per<br>hour.<br><br>Clinical travel time<br>charged at hourly<br>rate. |

*Public holidays and weekends: if services provided, they will attract higher rates.*

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| Allied Health and Therapy Services   |   |                 |  |
|--|---|-----------------|--|
| Service Type   | LOW Income  | MEDIUM Income   | HIGH Income  |
|  | (Incl. Health Care Card, Pension Card, Disability Card) |                 | (incl. Contracted and Brokered Services, Private Fees) |
|  | Per session   | Per session     | Per hour   |
| Allied Health Assistant Exercise Programs  | \$11.00   | \$17.00         | \$73.00  |
| Diabetes Education   | \$11.00   | \$17.00         | \$135.00   |
| Community Nursing<br><i>Consumables charged \$5 basic, \$10 complex</i>  | \$6.00  | \$17.00         | \$135.00   |
| Dietitian  | \$11.00   | \$17.00         | \$135.00   |
| Exercise Physiologist <ul style="list-style-type: none"> <li>Initial 1 hour</li> <li>Subsequent 1/2 hour</li> </ul> <i>Consumers pay for materials at 25% on costs</i> | \$11.00   | \$17.00         | \$135.00   |
| Mental Health Social Worker<br><i>GP Mental Health Plan referral or Private Fees ONLY</i>  | NA  | NA              | \$135.00   |
| Occupational Therapy<br><i>Consumers pay for materials at 25% on costs</i>   | \$11.00   | \$17.00         | \$135.00   |
| Physiotherapist <ul style="list-style-type: none"> <li>Initial 1 hour</li> <li>Subsequent 1/2 hour</li> </ul> <i>Consumers pay for materials at 25% on costs</i>       | \$30.00/\$15.00   | \$85.00/\$75.00 | \$135.00/\$105.00                                      |
| Social Worker  | \$0.00  | \$0.00          | \$135.00   |
| Group Exercise Class   | \$10.00   | \$10.00         | \$10.00  |
| Chronic Disease Models of Care – Health Coaching   | \$11.00   | \$17.00         | \$135.00   |
| Chronic Disease Models of Care – Group Sessions  | \$5.00  |                 |  |

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| Support at Home (effective 1 November 2025)   |   |  |         |  |          |          |
|---|---|--|---------|--|----------|----------|
| Everyday Living Services  |   |  |         |  |          |          |
| Domestic Assistance   | \$90.00   | Gardening  |         | \$100.00   |          |          |
| Delivered Meals <sup>^</sup>  | Cost of provider meal prep and delivery + 15%   | Basic Home Maintenance Services  |         | \$120.00   |          |          |
| Independence Services   |   |  |         |  |          |          |
| Personal Care   | \$100.00  | Assistive Technology   |         | Cost of item/s and supporting services, +10% or \$500 (whichever is lower)         |          |          |
| Social Support and Community Engagement (1 On 1)  | (no travel) \$100.00<br>(local travel) \$110.00<br>(medium travel) \$130.00<br>(long travel) \$150.00 |  |         |  |          |          |
| Social Support and Community Engagement (Group)   | \$40.00<br>Cap \$180.00<br>Cancellation: \$30.00  | Home Modifications   |         | Cost of modifications and supporting services, +15% or \$1500 (whichever is lower) |          |          |
| In-Home Respite   | \$100.00  | Indirect Transport (eg, taxi)  |         | Cost +10%  |          |          |
| Direct Transport  |   |  |         |  |          |          |
|   | 0-5km   | 6-10km   | 11-20km | 21-30km  | 31-70km  | 71-150km |
| One-way, with staff driver  | \$35.00   | \$60.00  | \$80.00 | \$115.00   | \$200.00 | \$360.00 |
| One-way, with volunteer driver  | \$7.00  | \$14.00  | \$28.00 | \$42.00  | \$98.00  | \$210.00 |
| <i>Clients charged return trip if unable to be filled by return client. Cancellation fees apply of \$90 per hour, capped at \$300.00, if less than 24 hours notice and with staff driver.</i> |   |  |         |  |          |          |
| Clinical Care Services  |   |  |         |  |          |          |
| Allied Health Assistant Individual Exercise Programs  | \$100.00  | Physiotherapist *<br>Dietitian *<br>Exercise Physiologist *<br>Podiatrist *<br>• Initial 1 hour<br>• Subsequent 1/2 hour |         | \$192.00 (1 hour)<br>\$145.00 (½ hour)   |          |          |
| Care Management   | \$120.00  |  |         |  |          |          |
| Diabetes Education *  | \$175.00  |  |         |  |          |          |
| Community Nursing   | \$175.00  | Occupational Therapy (Clients pay for equipment)   |         | \$192.00   |          |          |
| Nursing Consumables<br>Nutrition Supplements  | Cost +10%   |  |         |  |          |          |
| Social Worker   | \$192.00  | Group Exercise Class, incl. warm water, strength and balance classes   |         | \$30.00  |          |          |
| Remedial Massage  | \$165.00  |  |         |  |          |          |
| Psychology  | \$275.00  | Hire of Equipment  |         | Price advised at enquiry   |          |          |

All rates are per hour unless otherwise specified.

\* Plus cost of consumables.

<sup>^</sup> Cost of ingredients are in addition to delivered meals price and are charged directly by the meal provider.

**Note:** Fees for Support at Home apply to services delivered by GORH staff and Associate Providers (sub-contractors) engaged by GORH to deliver services under the Support at Home Program.

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GORH applies a modest markup to these services. This covers essential business costs such as administration, staff travel, accreditation, and compliance areas that are no longer funded under the new Support at Home program, which is reducing funding for care management from 30% to 10%. If you are approved for and request a service **not listed**, you will be provided with a price quote **in advance** and asked to provide **written approval** before the service begins. Services arranged through third-party contractors not regularly listed may be subject to additional terms, which will be clearly disclosed prior to approval.

### Out of Hours Rates:

- Saturday services are charged at **150%** of the standard rate.
- Sunday services are charged at **200%** of the standard rate.
- Public holiday services are charged at **250%** of the standard rate.
- A **minimum shift of 2 hours** applies on weekends.

**Cancellation:** If you need to cancel an appointment for a service, please give more than 24hrs notice. If you provide us with less than 24hrs notice of a cancellation you will be charge the full amount for that service unless otherwise noted. Exceptions will apply for unavoidable emergencies.

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## Brokered Fees

As per agencies' fee schedules (where published) plus GST. Examples include:

- External Support at Home Packages
- Department of Veterans Affairs
- WorkCover
- Traffic Accident Commission
- Post-Acute Care

## Medicare

Fees as per Medicare Benefits Schedule on 1<sup>st</sup> July 2025 or as otherwise specified.

Fees subject to change as Medicare updates published fees.

Virtual care appointments are bulk-billed.

Under GP Chronic Condition Management Plan (formerly CDMP or EPC).

| <b>MBS Item Number</b> | <b>Service</b>       | <b>Schedule Fee</b> | <b>Rebate</b> | <b>Gap</b> |
|------------------------|----------------------|---------------------|---------------|------------|
| 10953                  | Exercise Physiology  | \$72.65             | \$61.80       | \$10.85    |
| 10954                  | Dietician            | \$72.65             | \$61.80       | \$10.85    |
| 10958                  | Occupational Therapy | \$72.65             | \$61.80       | \$10.85    |
| 10960                  | Physiotherapy        | \$72.65             | \$61.80       | \$10.85    |

# Community Services Fee Schedule 1 November 2025 – 30 June 2026



## Common NDIS In-Home Services

*Fees subject to change as NDIS updates published fees*

| Service Type   | Standard per hour  | Saturday per hour | Sunday per hour | Public Holiday per hour |
|--|--|-------------------|-----------------|-------------------------|
| Support Coordination   | \$80.06  |                   |                 |                         |
| Plan Management  | \$104.45 per month   |                   |                 |                         |
| Light House or Yard Maintenance<br><i>01_019_0120_1_1</i>  | \$55.98  |                   |                 |                         |
| Assistance with House Cleaning and Other Household Activities<br><i>01_020_0120_1_1</i>                              | \$58.03  |                   |                 |                         |
| Assistance with Self Care<br><i>01_011_0107_1_1</i>  | \$70.23  | \$98.83           | \$127.43        | \$156.03                |
| Transport<br><i>02_051_0108_1_1</i>  | \$0.99 per km  |                   |                 |                         |
| Access Community Social and Recreation Activities<br><i>04_104_0125_6_1</i>  | \$70.23  | \$98.83           | \$127.43        | \$156.10                |
| Group Activities in the Community<br><i>Divided by number of participants in the group</i><br><i>04_102_0136_6_1</i> | \$70.23  | \$98.83           | \$127.43        | \$156.10                |
| Support Coordination Level 1<br><i>07_001_0106_8_3</i>   | \$80.06  |                   |                 |                         |
| Delivery of Health Supports by a Registered Nurse<br><i>01_606_0114_1_1</i>  | \$123.65   | \$176.47          | \$202.87        | \$229.27                |
| Assessment Recommendation Therapy or Training Supports – Dietician / Physiotherapist                                 | \$188.99   |                   |                 |                         |
| Assessment Recommendation Therapy or Training Supports – Occupational Therapist                                      | \$193.99   |                   |                 |                         |
| Home Modifications, Assistive Technologies and Consumables   | <a href="https://www.ndis.gov.au/media/7731/download?attachment">https://www.ndis.gov.au/media/7731/download?attachment</a><br>Provides guidance |                   |                 |                         |