

Fees and charges applicable to Support at Home Program

Allied Health | Effective 01/11/2025

Counsellor or Psychotherapist	Per hour	\$250
Dietitian or Nutritionist	Per hour	\$220
Exercise Physiologist	Per hour	\$235
Occupational Therapist	Per hour	\$245
Physiotherapist	Per hour	\$245
Podiatrist	Per hour	\$235
Psychologist	Per hour	\$250
Social worker	Per hour	\$240
Speech Pathologist	Per hour	\$260
Allied Health Therapy Assistant	Per hour	\$140

Nursing | Effective 01/11/2025

Registered Nurse	Per hour	\$195
Enrolled Nurse	Per hour	\$150
Nursing Assistant	Per hour	\$140

Care Services | Effective 01/11/2025

	Weekday	Weeknight	Saturday	Sunday	Public Holiday
Domestic Assistance	\$109	\$119	\$155	\$175	\$200
Personal Care	\$109	\$119	\$155	\$175	\$200
Social Support	\$109	\$119	\$155	\$175	\$200
Respite	\$109	\$119	\$155	\$175	\$200
Home Maintenance & Repairs (inc. mowing / gardening)	\$109	\$119	\$155	\$175	\$200
Meal Preparation	\$109	\$119	\$155	\$175	\$200

CONTACT US

Home Care Assistance Sydney East
405 / 152 Bunnerong Road
Eastgardens NSW 2036



Phone: 02 9158 3880
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Email: support@hcasupport.com.au
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Care Management | Effective 01/11/2025

Care Management	Per hour	\$145
Restorative Care Management	Per hour	\$195

Transport Services | Effective 01/11/2025

Transport - accompanied*	Per hour	\$180
Transport - unaccompanied	Per trip	At cost plus 10%

*Transport - accompanied is charged in 15-minute increments and is billed per trip

Other Services | Effective 01/11/2025

Meal Delivery	Per meal	At cost plus 10%
Remedial Masseuse	Per hour	\$180
Therapeutic Services for Independent Living	Per hour	\$190

Please note the following information:

- Standard weekday rates are Monday to Friday, 6am to 8pm
- Standard weekday evening rate are Monday to Friday, 8pm to 6am
- There is no charge for carers to travel to and/or from your service
- Reoccurring services are provided on a weekly basis
- Domestic Assistance Services are generally scheduled after 11am each day
- We generally require 48 hours notice for ad hoc services to be scheduled, however we will endeavour to fill all requests.
- GST does not apply to Support at Home services provided by our staff, however GST may be chargeable on services provided by third-party suppliers requested by clients
- Cancellation Policy: Cancelled services remain billable if the request is made less than two days prior to the service. Cancellations due to unplanned hospitalisation are exempt from this notice period requirement
- Our Prices may increase up to twice per financial year if we provide you with at least 14 days' notice of a change. If we notify you of a change, our fees and charges will increase by an amount up to the greater of 5%, any increase in CPI, and any increase in the average wages of personnel concerned with the provision of home care under an applicable award or industrial instrument (since the last review or if there has been no prior review, the Start Day).
- Any changes will accord with the Aged Care Act and Rules.

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