

# Ageing Well

Colac Otway Shire Council  
Support at Home

## Fees and Charges

Updated as of 30 March 2026



Colac Otway Shire Council Ageing Well department (formerly known as OPASS), has been a trusted provider of Aged Care Services in the Colac and surrounds for over 45 years. We support older residents who require assistance to live safely and independently in their own home.

Our Support at Home program provides a comprehensive range of care and supports. We will work with you to design and develop; a care plan tailored to your individual needs. Our care is delivered by a team of experienced staff and network of trusted associated providers (contractors).



**If you had a Home Care Package (HCP) or were approved for one on or before 12 September 2024, you will continue under the 'no worse off' principle. You will continue to pay the same or lower contributions that you were paying prior to the transition to Support at Home.**

For **new participants** to the program, you will pay a **co-contribution** to the cost of Services and Assistive Technology/Home Modifications (AT-HM). You will be expected to pay the contribution rate determined by Services Australia (see below). This is determined based on your income and assets.

Participant Type	Clinical Care	Independent Services	Everyday Living
Full Pensioner	0%	5%	17.5%
Part Pensioner	0%	5 - 50%	17.5 - 80%
Self funded Retiree	0%	50%	80%

*Please note: Individual contribution rates are determined by Services Australia*

# Care Management

Care management involves regular and ongoing communication with the participant and their family members or registered supporters. Care management involves an individual person-centered approach to support and planning between the care partner, the participant and those that support them.

Care management involves;

- Establishment, review and management of care plan and goals
- Coordinate and monitor purchase of goods and services
- Ongoing review and monitoring of package budget
- Support to connect to health and other services when needed
- Provide information and education about care and services

For Support at Home participants with an on-going budget, the Department of Health, Disability and Ageing will automatically deduct 10% from each participant's quarterly budget to fund care management activities.

CLINICAL SERVICES	Unit	Standard Rate (7.30am - 7.30pm)	Saturday & Outside standard hours	Sunday & Public Holiday
Clinical Care Management	Per Hour	\$140.00	N/A	N/A
Nursing Service - EN	Per Hour	\$154.00	\$198.00	\$198.00
Nursing Service - RN (no wound care)	Per Hour	\$176.00	\$242.00	\$242.00
Nursing Service - RN (simple wound care)	Per Hour	\$181.00	\$247.00	\$247.00
Nursing Service - RN (complex wound care)	Per Hour	\$191.00	\$257.00	\$257.00
Nursing consumables and Nutrition supplements	Cost price	Cost price + 10% administration fee		

## CLINICAL SERVICES

<b>ALLIED Health Services:</b> <b>Counselling, Psychotherapist,</b> <b>Dietitian, Diabetes Educator,</b> <b>Exercise Physiologist,</b> <b>Occupational Therapist,</b> <b>Physiotherapist, Allied Health</b> <b>Assistant, Podiatrist, Social</b> <b>Worker,Speech Pathologist,</b> <b>Continence Specialist</b>	Per Hour	Practitioner cost + 10% administration fee
---	----------	--

INDEPENDENCE SERVICES	Unit	Standard Rate (7.30am - 7.30pm)	Saturday & Outside standards hours	Sunday & Public Holiday
<b>Personal Care</b>	Per Hour	\$110.00	\$165.00	\$220.00
<b>Respite Care - In home</b>	Per Hour	\$110.00	\$165.00	\$220.00
<b>Respite Care - Day facility</b>	Per Hour	\$29.00	N/A	N/A
<b>Respite Care - Overnight facility (non government funded facility ONLY)</b>	Per Day	\$220.00	N/A	N/A
<b>Social Support Individual</b>	Per Hour	\$110.00	\$165.00	\$220.00
<b>Social Support Group</b>	Per Hour	\$27.50	N/A	N/A
<b>Social Support Group - In centre meal</b>	Per Day	\$19.50	N/A	N/A

<b>INDEPENDENCE SERVICES - Direct Transport</b>	<b>Unit - One way</b>	<b>Standard Rate (7.30am - 7.30pm)</b>	<b>Saturday &amp; Outside standards hours</b>	<b>Sunday &amp; Public Holiday</b>
Transport - Under 10km	Per trip	\$27.50	\$41.25	\$55.00
Transport - 10km - 20km	Per trip	\$65.00	\$97.50	\$130.00
Transport - 20km - 30km	Per trip	\$80.00	\$120.00	\$160.00
Transport - 30km - 40km	Per trip	\$95.00	\$142.50	\$190.00
Transport - 40km - 50km	Per trip	\$135.00	\$202.50	\$270.00
Transport - 50km - 60km	Per trip	\$150.00	\$225.00	\$300.00
Transport - 60km - 70km	Per trip	\$191.00	\$286.50	\$382.00
Transport - 70km - 85km	Per trip	\$205.00	\$307.50	\$410.00
Transport - 85km - 100km	Per trip	\$228.00	\$342.00	\$456.00
Transport - 100km - 150km	Per trip	\$328.00	\$492.00	\$656.00
Transport - 150km+	As quoted	By negotiation		

<b>INDEPENDENCE SERVICES</b>		
<b>Therapeutic Services: Chiropractor, Osteopath, Acupuncture, Remedial massage</b>	Per Hour	Based on practitioner price plus 10% administration fee
<b>Third Party Taxi service</b>	Per Trip	3rd party cost + 10% administration fee
<b>Assistive Technology</b>	As quoted	Cost of items + 10% or \$500 (whichever is lower)
<b>Home Modifications</b>	As quoted	Cost of items + 15% or \$1500 (whichever is lower)

EVERYDAY LIVING SERVICES	Unit	Standard Rate (7.30am - 7.30pm)	Saturday & Outside standards hours	Sunday & Public Holiday
Domestic Assistance (inc meal preparation)	Per Hour	\$100.00	\$150.00	\$200.00
Standard Gardening (mowing/edging/weeding)	Per Hour	\$100.00	N/A	N/A
Moderate Gardening (spraying/clearing paths/waste removal/ride on mower)	Per Hour	\$145.00	N/A	N/A
Rural Gardening (gardening 20+km outside Colac)	Per Hour	\$155.00	N/A	N/A
Home Maintenance (essential minor repairs)	Per Hour	\$135.00	N/A	N/A
Delivered Meals	As quoted	Cost + 10% administration fee		

## Additional Information

0.25hr (15 mins) minimum shift time for Stocking Assistance, Medication and Wellbeing Checks

2.00hr (120 mins) minimum for Respite Care

1.00hr (60 mins) minimum for Domestic Assistance, Social Support Individual

0.75hr (45 mins) minimum for Personal Care

Prices subject to change, pending changes to the program as outlined by the Department of Health, Disability and Ageing.

## Cancellation

If you need to cancel a service, a minimum cancellation of 24 hours' notice will apply.

If you provide less than 24 hours' notice, your package will be charged the full amount of the service. Exceptions will apply for unavoidable emergencies.