



Service Type	Service Description	Hourly Rate				
		Weekdays (6am-8pm)	After Hours (8pm - 6am)	Saturday	Sunday	Public Holiday
Daily Living Tasks <i>(minimum 2 hours)</i>	Personal Care, Transport, Respite Care, Social Support, Domestic Assistance, Shopping, Meal Preparation	\$97.00	\$146.00	\$165.00	\$175.00	\$204.00
Allied Health	Physiotherapy	\$125.00	-	-	-	-
Registered Nurse	Clinical Care Services and Assessments	\$140.00	\$210.00	\$252.00	\$280.00	\$350.00
Enrolled Nurse	As Available Clinical Care Services & Assessments under supervision of Registered Nurse	\$110.00	\$165.00	\$198.00	\$220.00	\$275.00
One Hour Services <i>*Available for clients wishing to only have 1 hour services</i>	Personal Care, Transport, Respite Care, Social Support, Domestic Assistance, Shopping, Meal Preparation	\$118.00	\$177.00	\$180.00	\$220.00	\$250.00
Private Services <i>*Inclusive of GST</i>	Personal Care, Transport, Respite Care, Social Support, Domestic Assistance, Shopping, Meal Preparation	\$85.00	\$128.00	\$128.00	\$165.00	\$200.00
Private Services Establishment Fee <i>*Inclusive of GST</i>	Initial Fee includes Consultation, Tailored Care Plan & Home Risk Assessment - 2 hour visit. Visits exceeding 2 hours will be charged accordingly at \$97 per hour.	\$280.00				
Respite Day Centre	Provides clients with a 3 hour block of centre based activities and light meals and refreshments. Transport fees applicable as required.	\$120.00				
Transport (Round Trip)	0-10 kilometres (per service)	\$15.00				
	10-20 kilometres (per service)	\$30.00				
	20-30 kilometres (per service)	\$45.00				
	30-40 kilometres (per service)	\$60.00				
	40+ kilometres (per service)	\$80.00				

Cancellation Fee Policy: If the cancellation is made within 48 hours, the full service amount will be charged.

	Block Hours & Sleepover Rates (for Support Worker)				
	Weekdays (6am-8pm)	After Hours	Saturday	Sunday	Public Holiday
Sleepover - Per 10 Hour Block (2 hrs active)	-	\$582.00	\$1,048.00	\$1,164.00	\$1,455.00
Sleepover - Per 12 Hour Block (4 hrs active)	-	\$776.00	\$1,397.00	\$1,552.00	\$1,940.00

Government Funding & Service Hours (As of 1 November 2025)				
Transitional HCP	Level 1	Level 2	Level 3	Level 4
Quarterly Funding	\$2,746.63	\$4,829.86	\$10,513.83	\$15,939.55
Annual Funding	\$10,986.50	\$19,319.45	\$42,055.30	\$63,758.20
Approx Standard Service Hours (Per Fortnight)	3.92 hours	6.89 hours	15.01 hours	22.75 hours

Transitional Home Care Package Fees Per Fortnight (As of 1 November 2025)				
Care Management Fee 10%	Level 1	Level 2	Level 3	Level 4
	\$30.10	\$52.93	\$115.22	\$174.68
Self Management Fee 10% <i>*Only applicable to clients who are deemed able to self manage</i>	Level 1	Level 2	Level 3	Level 4
	\$30.10	\$52.93	\$115.22	\$174.68



Support at Home Classification	Annual Government Contribution	10% Care Management	Quarterly Budget	Total Fees %	Quarterly Contribution for Care Management	Fortnightly Contribution for Care Management	Daily Contribution for Care Management	Service Hours	Fortnightly Service Hours
Level 1	\$10,731.00	\$1,073.10	\$2,682.75	10%	\$268.28	\$41.27	\$2.94	99.57	3.83
Level 2	\$16,034.45	\$1,603.45	\$4,008.61	10%	\$400.86	\$61.67	\$4.39	148.77	5.72
Level 3	\$21,965.70	\$2,196.57	\$5,491.43	10%	\$549.14	\$84.48	\$6.02	203.81	7.84
Level 4	\$29,696.40	\$2,969.64	\$7,424.10	10%	\$742.41	\$114.22	\$8.14	275.53	10.60
Level 5	\$39,697.40	\$3,969.74	\$9,924.35	10%	\$992.44	\$152.68	\$10.88	368.33	14.17
Level 6	\$48,114.30	\$4,811.43	\$12,028.58	10%	\$1,202.86	\$185.06	\$13.18	446.42	17.17
Level 7	\$58,148.15	\$5,814.82	\$14,537.04	10%	\$1,453.70	\$223.65	\$15.93	539.52	20.75
Level 8	\$78,106.35	\$7,810.64	\$19,526.59	10%	\$1,952.66	\$300.41	\$21.40	724.70	27.87

Transitional HCP Contribution			
For Older people approved for a Home Care Package on or before 12 September 2024, they will be no worse off, based on assurance from the aged care regulator, and will be required to contribute based on the following rates:			
Client Type	Clinical Care	Independence	Everyday Living
Full Pensioner	0%	0%	0%
Part Pensioner and Commonwealth Seniors Health Card Eligible	0%	Between 0% and 25% depending on income and assets	Between 0% and 25% depending on income and assets
Self-funded Retiree	0%	25%	25%

New Support at Home Client Contribution			
For clients who have been approved after 12 September 2024, they will be required to contribute to services in accordance with the following schedule:			
Client Type	Clinical Care	Independence	Everyday Living
Full Pensioner	0%	5%	17.5%
Part Pensioner and Commonwealth Seniors Health Card Eligible	0%	Between 5% and 50% depending on income and assets	Between 17.5% and 80% depending on income and assets
Self-funded Retiree	0%	50%	80%