

## HOME CARE PACKAGES RATES SCHEDULE

1<sup>st</sup> July 2025 – 31<sup>st</sup> October 2025

### All Rates Exclusive of GST

#### ACTIVE RATES

#### Personal Care, Domestic Services, Social Support Garden & Home Maintenance, and In-Home Respite

Monday – Friday (6am – 8pm)	\$81.74	per hour
Monday – Friday (8pm to 10pm)	\$100.54	per hour
Monday – Friday (10pm to 6am)	\$103.81	per hour
Saturday (Day & Night)	\$115.25	per hour
Sunday (Day & Night)	\$143.05	
Public Holidays (Day and Night)	\$163.48	per hour
Passive Overnights – available on request	At demand	Per Night

#### Occupational Therapist

Monday to Friday non Public Holidays(9am to 5pm)	\$190.00	per hour
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#### Nursing – Registered Nurse

Monday to Friday non Public Holidays (6am to 8pm)	\$159.00	per hour
Monday to Friday (6am to 8pm)	\$140.55	per ½ hour
Telephone Consultation	\$55.50	per 15 mins

#### Kilometre Rate

\$1.30	per km
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#### Wellbeing Support

Monday to Friday non Public Holidays(6am to 8pm)	\$69.74	per ½ hour
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#### \*Conditions for 30 minutes Wellbeing Support

- Ad-hoc wellbeing check only

#### Other Charges

##### Package Management Fee

The Package management fee supports the business to cover:

- Coordinate and organise third-party services (outside of clinical decisions).
- Prepare invoices, monthly statements and claims.
- Manage records.
- Respond to invoice queries.
- Arrange home modifications and buy goods, equipment, and assistive technology.
- Ensure third-party staff are suitable, such as with police checks.
- Quality improvement, compliance, and assurance activities
- Prepare and submit reports on quality.
- Maintain COVID vaccination compliance documents.

Level of Package Management	Level 1	Level 2	Level 3	Level 4
Fully Managed by DCA or Self-Managed by you	Cost per fortnight \$46.35	\$84.46	\$185.4	\$278.1

## Care Management

The Case Management Fee is subject to Direct Care Australia's Fair Use Guidelines which are outlined below and includes:

- Reviewing Home care agreement and care plan to ensure all services, including third-party, aligns with all other supports
- Partnering with care recipient and their family about all aspects of care provision
- Clinical governance
- Ensuring services are culturally safe
- Identifying and addressing risks to the care recipient's safety, health and wellbeing

Level of Care Management	Level 1	Level 2	Level 3	Level 4
Fully Managed by DCA				
<u>Cost per fortnight</u>	\$71.20	\$125.51	\$273.29	\$413.14
<u>Approx. hours per fortnight</u>	1	1	2	4
Self-Managed by you				
<u>Cost per fortnight</u>	\$27.05	\$44.91	\$95.58	\$147.84
<u>Approx. hours per fortnight</u>	0.5	0.5	1	1

## SERVICE CHARGING

- A minimum two-hour service fee is recommended unless otherwise negotiated<sup>1</sup>.
- After the second hour, services are charged in 15-minute increments.
- Any of above services delivered by a third party provider will be charged at the same rates as those offered by Direct Care Australia.
- If the third-party provider charges a higher rate than Direct Care Australia, you will be charged at the third-party provider's rate.

## CANCELLATION/RESCHEDULING FEE

- No fee for services cancelled or rescheduled at least 24 hours' notice.
- 50% charge for Cancellations or reschedules within 48- and 24-hours' notice
- Full Charge for Cancellations made within 24 hours of the scheduled shift.

## MONTHLY STATEMENTS

- Your Care Partner will confirm all in-home services and brokered services each month.
- A monthly statement will be sent to you and/or your nominated representative around 20<sup>th</sup> of each month.

<sup>1</sup> Please Consult with your Care Partner to address your Specific individual requirements.

Client/Representative Name: (please print) \_\_\_\_\_

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

SA HCP@directcare.com.au  
QLD HCP2@directcare.com.au  
1300 122 73 SA