



### INDEPENDENCE SUPPORT - PERSONAL CARE

- \* Assistance with self-care and activities of daily living
- \* Assistance with self-administration of medications
- \* Continence management (non-clinical)

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$105.00      | \$5.25                                    | \$5.25                          | \$52.50                         |
| Weekday Afternoon / Evening    | \$114.00      | \$5.70                                    | \$5.70                          | \$57.00                         |
| Saturday                       | \$134.00      | \$6.70                                    | \$6.70                          | \$67.00                         |
| Sunday                         | \$164.00      | \$8.20                                    | \$8.20                          | \$82.00                         |
| Public Holiday                 | \$192.00      | \$9.60                                    | \$9.60                          | \$96.00                         |

### INDEPENDENCE SUPPORT - SOCIAL SUPPORT & COMMUNITY ENGAGEMENT (No Travel Included)

- \* Group & individual social support
- \* Digital education & support
- \* Accompanied activities
- \* Assistance to maintain personal affairs
- \* Cultural support

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$105.00      | \$5.25                                    | \$5.25                          | \$52.50                         |
| Weekday Afternoon / Evening    | \$114.00      | \$5.70                                    | \$5.70                          | \$57.00                         |
| Saturday                       | \$134.00      | \$6.70                                    | \$6.70                          | \$67.00                         |
| Sunday                         | \$164.00      | \$8.20                                    | \$8.20                          | \$82.00                         |
| Public Holiday                 | \$192.00      | \$9.60                                    | \$9.60                          | \$96.00                         |

### INDEPENDENCE SUPPORT - SOCIAL SUPPORT & COMMUNITY ENGAGEMENT (Up to 20km Total Travel Included - Minimum Shift Length 2 Hours)

- \* Group & individual social support
- \* Digital education & support
- \* Accompanied activities
- \* Assistance to maintain personal affairs
- \* Cultural support

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$115.00      | \$5.75                                    | \$5.75                          | \$57.50                         |
| Weekday Afternoon / Evening    | \$124.00      | \$6.20                                    | \$6.20                          | \$62.00                         |
| Saturday                       | \$144.00      | \$7.20                                    | \$7.20                          | \$72.00                         |
| Sunday                         | \$174.00      | \$8.70                                    | \$8.70                          | \$87.00                         |
| Public Holiday                 | \$202.00      | \$10.10                                   | \$10.10                         | \$101.00                        |



### INDEPENDENCE SUPPORT - SOCIAL SUPPORT & COMMUNITY ENGAGEMENT

**(Up to 40km Total Travel Included - Minimum Shift Length 2 Hours)**

- \* Group & individual social support
- \* Accompanied activities
- \* Cultural support
- \* Digital education & support
- \* Assistance to maintain personal affairs

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$125.00      | \$6.25                                    | \$6.25                          | \$62.50                         |
| Weekday Afternoon / Evening    | \$134.00      | \$6.70                                    | \$6.70                          | \$67.00                         |
| Saturday                       | \$154.00      | \$7.70                                    | \$7.70                          | \$77.00                         |
| Sunday                         | \$184.00      | \$9.20                                    | \$9.20                          | \$92.00                         |
| Public Holiday                 | \$212.00      | \$10.60                                   | \$10.60                         | \$106.00                        |

### INDEPENDENCE SUPPORT - SOCIAL SUPPORT & COMMUNITY ENGAGEMENT

**(Up to 60km Total Travel Included - Minimum Shift Length 3 Hours)**

- \* Group & individual social support
- \* Accompanied activities
- \* Cultural support
- \* Digital education & support
- \* Assistance to maintain personal affairs

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$125.00      | \$6.25                                    | \$6.25                          | \$62.50                         |
| Weekday Afternoon / Evening    | \$134.00      | \$6.70                                    | \$6.70                          | \$67.00                         |
| Saturday                       | \$154.00      | \$7.70                                    | \$7.70                          | \$77.00                         |
| Sunday                         | \$184.00      | \$9.20                                    | \$9.20                          | \$92.00                         |
| Public Holiday                 | \$212.00      | \$10.60                                   | \$10.60                         | \$106.00                        |

### INDEPENDENCE SUPPORT - RESPITE CARE

- \* Individual or group basis
- \* In home or community

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$105.00      | \$5.25                                    | \$5.25                          | \$52.50                         |
| Weekday Afternoon / Evening    | \$114.00      | \$5.70                                    | \$5.70                          | \$57.00                         |
| Saturday                       | \$134.00      | \$6.70                                    | \$6.70                          | \$67.00                         |
| Sunday                         | \$164.00      | \$8.20                                    | \$8.20                          | \$82.00                         |
| Public Holiday                 | \$192.00      | \$9.60                                    | \$9.60                          | \$96.00                         |



### INDEPENDENCE SUPPORT - TRANSPORT

- \* Direct transport (driver and car provided)
- \* Indirect transport (taxi or rideshare service vouchers)

| Taxi                 |               | Support at Home Client Contribution Range |                                 |                                 |
|----------------------|---------------|---|---------------------------------|---------------------------------|
| Tiers of Travel      | Rate per Trip | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| 1-20km regular taxi  | \$80.00       | \$4.00                                    | \$4.00                          | \$40.00                         |
| 1-20km maxi taxi     | \$115.00      | \$5.75                                    | \$5.75                          | \$57.50                         |
| 21-35km regular taxi | \$155.00      | \$7.75                                    | \$7.75                          | \$77.50                         |
| 21-35km maxi taxi    | \$210.00      | \$10.50                                   | \$10.50                         | \$105.00                        |
| 36-50km regular taxi | \$210.00      | \$10.50                                   | \$10.50                         | \$105.00                        |
| 36-50km maxi taxi    | \$280.00      | \$14.00                                   | \$14.00                         | \$140.00                        |

### INDEPENDENCE SUPPORT - ASSISTIVE TECHNOLOGY & HOME MODIFICATIONS

- \* Assistive Technology
- \* Home modifications (external contractor only)

|                      |               | Support at Home Client Contribution Range |                                 |                                 |
|----------------------|---------------|---|---------------------------------|---------------------------------|
| Service Sub Type     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Assistive Technology | By Quote      |   |                                 |                                 |
| Home Modifications   | By Quote      |   |                                 |                                 |

### EVERYDAY LIVING SUPPORT - DOMESTIC ASSISTANCE

- \* General house cleaning
- \* Laundry Services (no travel included)
- \* Shopping Assistance (no travel included)

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                     | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$105.00      | \$18.38                                   | \$18.38                         | \$84.00                         |
| Weekday Afternoon / Evening    | \$114.00      | \$19.95                                   | \$19.95                         | \$91.20                         |
| Saturday                       | \$134.00      | \$23.45                                   | \$23.45                         | \$107.20                        |
| Sunday                         | \$164.00      | \$28.70                                   | \$28.70                         | \$131.20                        |
| Public Holiday                 | \$192.00      | \$33.60                                   | \$33.60                         | \$153.60                        |

### EVERYDAY LIVING SUPPORT - DOMESTIC ASSISTANCE

**(Up to 20km Total Travel Included - Minimum Shift Length 2 Hours)**

- \* Shopping Assistance or Laundry (20km total travel included)

| Qualification Required: CERT 3 |  | Support at Home Client Contribution Range |  |  |
|--------------------------------|--|---|--|--|
|--------------------------------|--|---|--|--|



| Shift Type                  | Rate per Hour | Full Pensioner | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
|-----------------------------|---------------|----------------|---------------------------------|---------------------------------|
| Weekday Standard hours      | \$115.00      | \$20.13        | \$20.13                         | \$92.00                         |
| Weekday Afternoon / Evening | \$124.00      | \$21.70        | \$21.70                         | \$99.20                         |
| Saturday                    | \$144.00      | \$25.20        | \$25.20                         | \$115.20                        |
| Sunday                      | \$174.00      | \$30.45        | \$30.45                         | \$139.20                        |
| Public Holiday              | \$202.00      | \$35.35        | \$35.35                         | \$161.60                        |

| <b>EVERYDAY LIVING SUPPORT - DOMESTIC ASSISTANCE</b><br><b>(Up to 40km Total Travel Included - Minimum Shift Length 2 Hours)</b> |               |   |                                 |                                 |
|--|---------------|---|---------------------------------|---------------------------------|
| <b>* Shopping Assistance or Laundry (40km total travel included)</b>   |               |   |                                 |                                 |
| Qualification Required: CERT 3   |               | Support at Home Client Contribution Range |                                 |                                 |
| Shift Type   | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours   | \$125.00      | \$21.88                                   | \$21.88                         | \$100.00                        |
| Weekday Afternoon / Evening  | \$134.00      | \$23.45                                   | \$23.45                         | \$107.20                        |
| Saturday   | \$154.00      | \$26.95                                   | \$26.95                         | \$123.20                        |
| Sunday   | \$184.00      | \$32.20                                   | \$32.20                         | \$147.20                        |
| Public Holiday   | \$212.00      | \$37.10                                   | \$37.10                         | \$169.60                        |

| <b>EVERYDAY LIVING SUPPORT - DOMESTIC ASSISTANCE</b><br><b>(Up to 60km Total Travel Included - Minimum Shift Length 3 Hours)</b> |               |   |                                 |                                 |
|--|---------------|---|---------------------------------|---------------------------------|
| <b>* Shopping Assistance or Laundry (60km total travel included)</b>   |               |   |                                 |                                 |
| Qualification Required: CERT 3   |               | Support at Home Client Contribution Range |                                 |                                 |
| Shift Type   | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours   | \$125.00      | \$21.88                                   | \$21.88                         | \$100.00                        |
| Weekday Afternoon / Evening  | \$134.00      | \$23.45                                   | \$23.45                         | \$107.20                        |
| Saturday   | \$154.00      | \$26.95                                   | \$26.95                         | \$123.20                        |
| Sunday   | \$184.00      | \$32.20                                   | \$32.20                         | \$147.20                        |
| Public Holiday   | \$212.00      | \$37.10                                   | \$37.10                         | \$169.60                        |

| <b>EVERYDAY LIVING SUPPORT - HOME MAINTENANCE &amp; REPAIRS</b>               |               |   |                                 |                                 |
|---|---------------|---|---------------------------------|---------------------------------|
| <b>* Gardening</b>  |               | <b>* Assistance with home maintenance &amp; repairs (external contractor)</b> |                                 |                                 |
| <b>* Expenses for home maintenance &amp; repairs (external supplier only)</b> |               |   |                                 |                                 |
| Qualification Required: CERT 3  |               | Support at Home Client Contribution Range                                     |                                 |                                 |
| Service Sub Type  | Rate per Hour | Full Pensioner  | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Gardening Weekday 8am-5pm   | \$105.00      | \$18.38   | \$18.38                         | \$84.00                         |
| Gardening (External Contractor)   | By Quote      |   |                                 |                                 |
| Home Maintenance  | By Quote      |   |                                 |                                 |



### EVERYDAY LIVING SUPPORT - MEALS

- \* Meal Preparation (ingredients not included)
- \* Meal Delivery (pre prepared meals, externally contractor only)

| Qualification Required: CERT 3 |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------|---------------|---|---------------------------------|---------------------------------|
| Meal Preparation Shift Type    | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Weekday Standard hours         | \$105.00      | \$18.38                                   | \$18.38                         | \$84.00                         |
| Weekday Afternoon / Evening    | \$114.00      | \$19.95                                   | \$19.95                         | \$91.20                         |
| Saturday                       | \$134.00      | \$23.45                                   | \$23.45                         | \$107.20                        |
| Sunday                         | \$164.00      | \$28.70                                   | \$28.70                         | \$131.20                        |
| Public Holiday                 | \$192.00      | \$33.60                                   | \$33.60                         | \$153.60                        |
| Meals On Wheels                | By Quote      |   |                                 |                                 |
| Lite n Easy                    | By Quote      |   |                                 |                                 |

### CLINICAL SUPPORTS - NURSING CARE

- \* Registered Nurse
- \* Enrolled Nurse
- \* Nursing Consumables

| Qualification Required: RN / EEN |               | Support at Home Client Contribution Range |                                 |                                 |
|----------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                       | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Registered Nurse                 |               |   |                                 |                                 |
| Weekday Standard hours           | \$160.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Weekday Afternoon / Evening      | \$170.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Saturday                         | \$195.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Sunday                           | \$210.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Public Holiday                   | \$230.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Enrolled Nurse                   |               |   |                                 |                                 |
| Weekday Standard hours           | \$140.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Weekday Afternoon / Evening      | \$148.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Saturday                         | \$160.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Sunday                           | \$170.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Public Holiday                   | \$180.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| Nursing Consumables - By Quote   |               |   |                                 |                                 |

### CLINICAL SUPPORTS - Allied Health Support

#### In Home Services

| Qualification Required: Registration |               | Support at Home Client Contribution Range |                                 |                                 |
|--------------------------------------|---------------|---|---------------------------------|---------------------------------|
| Shift Type                           | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| Physiotherapy                        |               |   |                                 |                                 |



|                             |          |        |        |        |
|-----------------------------|----------|--------|--------|--------|
| Weekday Standard hours      | \$279.00 | \$0.00 | \$0.00 | \$0.00 |
| <b>Occupational Therapy</b> |          |        |        |        |
| Weekday Standard hours      | \$239.00 | \$0.00 | \$0.00 | \$0.00 |
| <b>Podiatrist</b>           |          |        |        |        |
| Weekday Standard hours      | \$239.00 | \$0.00 | \$0.00 | \$0.00 |
| <b>Remedial Massage</b>     |          |        |        |        |
| Weekday Standard hours      | \$239.00 | \$0.00 | \$0.00 | \$0.00 |

| <b>CLINICAL SUPPORTS - Allied Health Support</b> |               |   |                                 |                                 |
|--|---------------|---|---------------------------------|---------------------------------|
| <b>In Clinic Services</b>                        |               |   |                                 |                                 |
| Qualification Required: Registered Physio        |               | Support at Home Client Contribution Range |                                 |                                 |
| Shift Type                                       | Rate per Hour | Full Pensioner                            | Part Pensioner Min Contribution | Part Pensioner Max Contribution |
| <b>Physiotherapy</b>                             |               |   |                                 |                                 |
| Weekday Standard hours                           | \$239.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| <b>Podiatrist</b>                                |               |   |                                 |                                 |
| Weekday Standard hours                           | \$239.00      | \$0.00                                    | \$0.00                          | \$0.00                          |
| <b>Remedial Massage</b>                          |               |   |                                 |                                 |
| Weekday Standard hours                           | \$149.00      | \$0.00                                    | \$0.00                          | \$0.00                          |