



Support at Home Services

Support at Home Service List **MMM4** Bairnsdale, Eagle Point, Sarsfield, Nungurner, Lakes Entrance, Kalimna, and Lake Tyers Beach

Everyday Living

17.5% to 80%

As of 1 November 2025 v3

Item name	Service	Minimum Contribution	Unit	Weekdays 7am to 7pm
Domestic Assistance	Unaccompanied Shopping	\$19.25	Hour	\$110.00
	General Household Cleaning	\$17.50	Hour	\$100.00
Laundry Services	Spincity 13 kgs	\$10.50	Per Load	\$60.00
	Spincity 22 kgs	\$14.00	Per Load	\$80.00
	Spincity 27 kgs	\$15.75	Per Load	\$90.00
Home Maintenance and Repairs	Essential Gardening	\$17.50	Hour	\$100.00
	Cleaning gutters, replace light bulb, repair broken door handle	\$17.50	Hour	\$100.00
Meals	Meal Preparation	\$19.25	Hour	\$110.00
	Meal Delivery and preparation	\$3.00	Meal	\$17.00
	Meal Ingredients	\$7 -\$8	Meal	

Independence

5% to 50%

Item name	Service	Minimum Contribution	Unit	Weekdays 7am to 7pm
Transport	Direct Transport (driver and car)	Variable	Hour	Per Quote
Respite	Respite Care	\$5.50	Hour	\$110.00
Personal Care	Assistance with self medication	\$5.50	Hour	\$110.00
	Assistance with Showering	\$5.50	Hour	\$110.00
	Nail Care	\$5.50	Hour	\$110.00
Social Support & Community Engagement	Accompanied Activities* Zone 1	\$5.50	Hour	\$110.00
	Accompanied Activities* Zone 2	\$7.50	Hour	\$150.00
	Group Social Support* Min 2hrs	\$2.25	Hour	\$45.00
Therapeutic Services for Independent Living	Acupuncturist	\$7.50	Visit	\$150.00
	Art Therapist	\$7.50	Visit	\$150.00
	Chiropractor	\$7.50	Visit	\$150.00
	Diversional Therapist	\$7.50	Visit	\$150.00
	Osteopath	\$7.50	Visit	\$150.00
	Remedial Masseuse	\$7.50	Visit	\$150.00

Clinical Care 0%

Item name	Service	Minimum Contribution	Unit	Weekdays 8am to 5pm
Allied Health Home Visit	Allied Health Professional * Min 2hrs	Nil	Hour	\$235.00
Allied Health Clinic or Indirect service	Allied Health Professional Service	Nil	Hour	\$200.00
Allied Health Assistant Home Visit	Allied Health Assistant * Min 2hrs	Nil	Hour	\$185.00
Allied Health and other Therapeutic Services	Allied Health Assistant Clinic or Indirect service		Hour	\$160.00
	Social Worker		Hour	\$200.00
	Dietitian or Nutritionist		Hour	\$200.00
	Maintenance/Movement Groups		Session	\$55.00
	Counsellor or Psychologist		Hour	\$200.00
	Podiatrist		Hour	\$200.00
	Speech Pathologist		Hour	\$200.00
	OT Therapy Clinics		Session	\$100.00
	New Associate Provider onboarding		Provider	\$360.00
Nursing Care	Registered Nurse		Hour	\$170.00
	Enrolled Nurse		Hour	\$130.00
Bush Nursing	Buchan		Visit	\$20.00
	Swifts Creek		Hour	\$110.00
Care Management	Home Support Care Management		Hour	\$120.00
	Clinical Care Management		Hour	\$160.00
	Restorative Care Management		Hour	\$150.00

1. The minimum scheduled visit is 1 hour unless specified in the unit rate.
2. Weekend and Public Holiday showering/medication monitoring minimum 1 hr. *
3. Services will be billable if less than 2 business days' notice to cancel is given.
4. Zone 1 - Travel allowance for this zone covers distances ranging from 1 km to 15 kms.
5. Zone 2 - Travel allowance for this zone covers distances ranging from 16 km to 40 kms.
6. Travel provided over zone 2 allowance of 40 kms will be charged at a per quoted rate.
7. Meal ingredients will be charged directly to a participant.
8. Home visits for clinical care requiring travel of over 1 hr return from a main GLCH site to be via quote.

Service Costs for Non-Standard Hours

Standard hours 7am-7pm	After hours & all day Saturday	Sunday all day	Public Holidays
100% of scheduled fee	150% of scheduled fee	200% of scheduled fee	250% of scheduled fee