

Home Services

Examples of services	
CLINICAL SUPPORTS	<ul style="list-style-type: none"> NURSING CARE <ul style="list-style-type: none"> Registered or Enrolled nurse Nursing care consumables Supplementary Oxygen Supplement (Via Services Australia) ALLIED HEALTH AND OTHER THERAPEUTIC SERVICES <ul style="list-style-type: none"> Physiotherapy Occupational Therapy Exercise Physiologist Speech Pathologist CARE MANAGEMENT <ul style="list-style-type: none"> Care management <p style="text-align: center; background-color: #e67e22; color: white; border-radius: 50%; width: 50px; margin: 0 auto;">Your contribution 0%*</p>
INDEPENDENCE	<ul style="list-style-type: none"> PERSONAL CARE <ul style="list-style-type: none"> Assistance with self-care Assistance with daily living Assistance with medication (self-administered) SOCIAL SUPPORT AND COMMUNITY ENGAGEMENT <ul style="list-style-type: none"> Group social support Individual social support Accompanied activities Cultural support RESPIRE <ul style="list-style-type: none"> In-home respite Respite care (group) TRANSPORT <ul style="list-style-type: none"> Direct transport (driver and car provided) Indirect transport (taxi or rideshare service vouchers) ASSISTIVE TECHNOLOGY AND HOME MODIFICATIONS <ul style="list-style-type: none"> Assistive technology Home modifications <p style="text-align: center; background-color: #4a3788; color: white; border-radius: 50%; width: 50px; margin: 0 auto;">Your contribution 5-50%*</p>
EVERYDAY LIVING	<ul style="list-style-type: none"> DOMESTIC ASSISTANCE <ul style="list-style-type: none"> General house cleaning Laundry services Shopping assistance HOME MAINTENANCE AND REPAIRS <ul style="list-style-type: none"> Gardening Assistance with home maintenance and repairs Expenses for home maintenance and repairs MEALS <ul style="list-style-type: none"> Meal preparation Meal delivery <p style="text-align: center; background-color: #f1c40f; color: white; border-radius: 50%; width: 50px; margin: 0 auto;">Your contribution 17.5-80%*</p>

For other services not listed visit: multiculturalcare.com.au

*Client contributions are determined by the Government and determined by your individual circumstance. Multicultural Care will be able to assist you in applying for hardship supplements if you are eligible.

Prices

SUPPORT AT HOME SERVICES	STANDARD PRICES																																
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Surcharges

- Outside standard hours (Weekdays) – 50% extra loading applies
- Saturday – 50% extra loading applies
- Sunday – 100% extra loading applies
- Public Holidays – 150% extra loading applies

Terms and Conditions

- A minimum of 1-hour per service applies for services provided by internal Multicultural Care staff.
- Services provided by external providers will be subject to the terms and conditions of the Associate Provider, in agreement with you prior to the service being booked and charged.
- In-service travel is charged at \$1.30 per KM. Additional charges incurred during in-service travel (eg. parking fees) will be on-charged at cost.
- All consumables will be on-charged at cost.
- A minimum 2 business days' notice is required to cancel or reschedule a booked service. Failure to provide the required notice may incur a late-cancellation fee equal to the price of the booked service.
- Any variation to the pricing schedule will be in line with the terms and conditions of your signed client agreement.