



# Support at Home Pricing Schedule

Type	Mon - Fri 6am – 6pm	Mon - Fri 6pm – 6am	Saturdays	Sundays	Public Holidays	Unit	Minimum unit	Minimum increment
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## Everyday living

Domestic assistance	General house cleaning	\$105.00		\$147.00	\$168.00	\$189.00	hour	1	0.5
	Shopping assistance	\$110.00		\$154.00	\$176.00	\$198.00	hour	1	0.5
	Laundry services	\$105.00		\$147.00	\$168.00	\$189.00	hour	1	0.5
Meals	Meal preparation	\$105.00		\$147.00	\$168.00	\$189.00	hour	0.5	0.5
	Meal delivery	As per our quotation for the eligible portion of a pre-prepared meal, and excluding the cost of ingredients.							
Home maintenance and repairs	Gardening	\$120.00		\$168.00	\$192.00	\$216.00	hour	1	0.5
	Assistance with home maintenance and repairs	\$120.00	NA				hour	1	0.5
	Expenses for home maintenance and repairs	As per our quotation for products that may need to be purchased while receiving services under the 'home maintenance and repairs' service type. For example, the expense of a new door handle or tap.							

## Independence

Personal care	Assistance with self-care and activities of daily living	\$115.00	\$132.25	\$161.00	\$184.00	\$207.00	hour	0.5	0.25	
	Assistance with the self-administration of medication	\$115.00	\$132.25	\$161.00	\$184.00	\$207.00	hour	0.5	0.25	
	Continence management (non-clinical)	\$115.00	\$132.25	\$161.00	\$184.00	\$207.00	hour	0.5	0.25	
Social support and community engagement	Group social support	\$45.00	NA				hour	1	1	*1
	Individual social support	\$115.00	\$132.25	\$161.00	\$184.00	\$207.00	hour	1	0.5	*2
	Accompanied activities	\$115.00	\$132.25	\$161.00	\$184.00	\$207.00	hour	2	0.5	
	Cultural support	\$115.00	\$132.25	\$161.00	\$184.00	\$207.00	hour	1	0.5	
	Digital education and support	\$115.00	NA				hour	1	0.5	
	Assistance to maintain personal affairs	\$115.00	NA				hour	1	0.5	
	Expenses to maintain personal affairs	As per our quotation for internet and/or phone bills only where the older person is at risk of, or is homeless, and support is needed to maintain connection to services.								

**For more information call 1800 692 273 or visit [ozcare.org.au](https://ozcare.org.au)**

*Effective from 1 November 2025 and subject to change.*

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## Independence - continued

Therapeutic services for independent living	Acupuncturist	\$200.00	NA				session	1	NA
	Chiropractor	\$200.00	NA				session	1	NA
	Diversional therapist	\$200.00	NA				hour	1	0.25
	Remedial masseuse	\$185.00	\$185.00	\$185.00	\$185.00	\$185.00	hour	0.5	0.25
	Art therapist	\$200.00	NA				hour	1	0.25
	Osteopath	\$200.00	NA				session	1	NA
Respite	Flexible respite	\$110.00	\$126.50	\$154.00	\$176.00	\$198.00	hour	1	0.5
	Community and centre-based respite	\$40.00	NA				hour	4	1
Transport	Direct transport	0-10km	11-20km	21-30km	>30km (per 10km)		trip	1	1
		\$65	\$97.50	\$135.00	\$38.75				
	Indirect transport	As per our quotation on a per trip basis.							
Assistive technology and home modifications	Assistive technology	If eligible, a funding tier and approval for AT-HM will be outlined in the Notice of Decision and support plan. Pricing will be quoted on an individual basis, inclusive of any prescription, wrap-around services and coordination costs. A co-contribution may be required.							
	Home modifications								

## Clinical supports

Clinical supports

Nursing care	Registered nurse	\$185.00	\$213.00	\$259.00	\$296.00	\$333.00	hour	0.5	0.25	*4
	Enrolled nurse	\$185.00	\$213.00	\$259.00	\$296.00	\$333.00	hour	0.5	0.25	
	Nursing assistant	\$140.00	\$161.00	\$196.00	\$224.00	\$252.00	hour	0.5	0.25	
	Nursing care consumables	As prescribed by the registered nurse on each episode of care/care intervention. As per our quotation.								
Nutrition	Prescribed nutrition	As prescribed by a qualified health professional. As per our quotation for pre-packaged nutrition / supplement.								
Care management	Home support care management	\$150.00	NA				hour	*5		
Restorative care management	Home support care management	\$180.00	NA				hour	*6		

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## Clinical supports - continued

Allied health and other therapeutic services	Occupational therapist	\$220.00	NA				hour	1	0.5	*7
	Physiotherapist	\$220.00	NA				hour	1	0.5	
	Social worker	\$240.00	NA				hour	1	0.5	
	Group allied health	\$55.00	NA				hour	1	0.5	
	Dietician or nutritionist	\$230.00	NA				hour	1	0.5	
	Counsellor or psychotherapist	\$220.00	NA				hour	1	0.5	
	Aboriginal and Torres Strait Islander health practitioner	\$220.00	\$253.00	\$308.00	\$352.00	\$396.00	hour	1	0.5	
	Aboriginal and Torres Strait Islander health worker	\$195.00	\$224.00	\$273.00	\$312.00	\$351.00	hour	1	0.5	
	Allied health therapy assistant	\$150.00	NA				hour	0.5	0.5	
	Exercise physiologist	\$220.00	NA				hour	1	0.5	
	Music therapist	\$230.00	NA				hour	1	0.5	
	Podiatrist	\$220.00	NA				session	1	NA	
	Psychologist	\$250.00	NA				hour	1	0.5	
	Speech pathologist	\$240.00	NA				hour	1	0.5	

### Notes:

- \*1 Group social support: Inclusive of pick up/drop off transport of up to 100 kilometres from Ozcare office. Exclusive of catering and other activity expenses.
- \*2 Individual social support: Inclusive of transport within 50 kilometres of client's home per episode of care.
- \*3 Community and centre-based respite care: Inclusive of pick up/drop off transport, in-centre catering and other in-centre activity and consumable expenses. Saturday respite is only applicable in some locations.
- \*4 Registered nurse: Minimum visit length for initial assessment visit on each episode of care/care intervention is one hour.
- \*5 Home support care management: Support at Home participants, who receive ongoing services, will have 10% deducted from their quarterly budget for care management.
- \*6 Home support restorative care management: The budget used for restorative care management will be determined between the provider and participant. However, it should be proportionate and in the best interests of the participant.
- \*7 Group allied health: Minimum six (6) participants per group. Exclusive of catering and other activity expenses.

**Cancellation and No-Show Policy:** If you are not available for a scheduled service, please let us know at least two (2) business days in advance of your scheduled service. The full fee will apply for any missed or cancelled schedule services within this time.

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