

Western District Health Service

Support at Home Price List

Effective - 1 November 2025



Service Type	Pricing Unit	Weekday - 6am - 6pm	Non Standard 6pm - 10pm	Saturday	Sunday	Public Holiday
Clinical and Allied Health Services						
Registered Nurses - District Nursing	Hour	\$125.00				
Registered Nurses - Continence, Respiratory	Hour	\$165.70				
Nursing care consumables	Item	Price will be advised for item required - such as continence aids,				
Occupational Therapist	Hour	\$195.00	Associate providers as invoiced amount + 10%			
Exercise physiologist - Standard	Hour	\$195.00	Associate providers as invoiced amount + 10%			
Physiotherapist	Hour	\$195.00	Associate providers as invoiced amount + 10%			
Podiatrist	Hour	\$195.00	Associate providers as invoiced amount + 10%			
Speech pathologist	Hour	\$200.00				
Dietitian or Nutritionist	Hour	\$195.00				
Case Management	Hour	\$130.00	10% of Support at Home Package			
Independence						
Personal Care - Zone 1	Hour	\$108.00	\$128.25	\$175.50	\$191.00	\$263.25
Personal Care - Zone 2	Hour	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
Personal Care - Zone 3	Hour	\$187.65	\$248.40	\$270.00	\$298.35	\$346.20
Individual social support, In-home respite, Accompanied activities (transport not included) - Zone 1	Hour	\$108.00	\$128.25	\$175.50	\$191.00	\$263.25
Individual social support, In-home respite, Accompanied activities (transport not included)- Zone 2	Hour	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
Individual social support, In-home respite, Accompanied activities (transport not included)- Zone 3	Hour	\$187.65	\$248.40	\$270.00	\$298.35	\$346.20
Group social support - Full day	Hour	\$20.28				
Group social support - Half day	Hour	\$14.92				
Group social support - Complex - Full day	Hour	\$24.40				
Group social support - Complex - Half day	Hour	\$18.05				
Therapeutic Services for Independent Living						
Chiropractor – Direct or InDirect	Hour	\$185.00				
Remedial masseuse – 1 hour	Hour	\$185.00				
Osteopath	Hour	\$185.00				
Everyday						
General house cleaning, Laundry services – Zone 1	Hour	\$95.00	\$128.25	\$175.50	\$191.00	\$263.25
General house cleaning, Laundry services – Zone 2	Hour	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
General house cleaning, Laundry services – Zone 3	Hour	\$187.65	\$248.40	\$270.00	\$298.35	\$346.20
Shopping assistance (transport not included) & Meal Preparation - Zone 1	Hour	\$108.00	\$128.25	\$175.50	\$191.00	\$263.25
Shopping assistance (transport not included) & Meal Preparation – Zone 2	Hour	\$135.00	\$159.90	\$213.00	\$220.00	\$322.65
Shopping assistance (transport not included) & Meal Preparation – Zone 3	Hour	\$187.65	\$248.40	\$270.00	\$298.35	\$346.20
Meal Delivery	Per meal	Varies based on cost of meal.				
Gardening - Lawn mowing and yard maintenance Zone 1	Hour	\$101.25				
Gardening - Lawn mowing and yard maintenance Zone 2	Hour	\$132.00				
Gardening - Lawn mowing and yard maintenance Zone 3	Hour	\$159.30				
Gardening - Ride on Mowing - In Hamilton and Surrounding Areas	Hour	\$161.00				
Assistance with Home Maintenance and Repairs	Hour	A quote will be obtain from an Associated Service Provider.				

Direct Transport included as part of a service with client

Charge will be added to hourly service price	Per trip	5 -10kms	10 - 20kms	20 - 30kms	30 - 50kms	50 -70kms
		\$18.50	\$36.70	\$55.10	\$91.80	\$128.52

Direct Transport Separate from service

Direct Transport < 20 kms	Per trip	\$72.00				
Direct Transport 21 - 50 kms	Per trip	\$89.10				
Direct Transport 50 - 80 kms	Per trip	\$126.90				
Indirect Transport - Taxi Cab Charge Cards	Per trip	\$201.10				
Community Bus Hamilton	Per trip	\$305.10				Varies based on distance travelled

Administrative/Coordination Fees: - Assistive Technology and Home Modifications purchases will attract an administrative fee: Assistive technology fee: 10% or cap at \$500. Home Modifications fee: 15% of cap at \$1500 - Prices vary by needs, we will discuss and confirm all details before proceeding.

Disclaimer: Prices may vary based on specific circumstances and for services delivered outside of the Hamilton surrounding area. Please contact WDHS Support at Home team for more detail. **Zone 1** - Services delivered within 0 - 35 kms, **Zone 2** within 35 - 50kms **Zone 3** within 50 - 70km.

Care Management fees

With Western District Health services, you will have a dedicated and experienced Care Partner as your key point of contact, supporting you throughout your care journey. Care Management applies to all participants in the Support at Home program.

To fund this service, Services Australia deducts 10% from your quarterly Support at Home budget. We access this funding by providing Services Australia with evidence of the Care Management hours we deliver to our Participants. This ensures transparency and accountability in how your care is managed and funded. There will be no out of pocket costs or co-contributions charged to you as our client for this service.

Case Management fees will be charged in 15-minute increments, with a maximum in home service duration of one hour.

Our service cancellation policy

We understand plans change. You will not be charged if you cancel a scheduled service with at least 48 hours' notice. If you cancel with less than 48 hours' notice, you will be required to pay the full amount, along with your co-contribution for the scheduled service.

Contact us to find out more

03 5551 8189

wdhshomecarepackages@wdhs.net

<https://wdhs.net/agedcare/>

Opening hours: Monday to Friday 8:00am - 4:30pm