

SUPPORT AT HOME PACKAGE PRICE LIST - Effective 1 November 2025 (all rates listed per hour)

| Clinical Support Category | Client Contribution Rate- 0% | | | | |
|---|------------------------------|------------------|----------|----------------|----------|
| Nursing Care | Mon-Fri | After 6pm | Sat | Sun | PH |
| Registered Nurse | \$185.00 | \$212.00 | \$242.00 | \$296.00 | \$366.00 |
| Enrolled Nurse | \$162.00 | \$186.00 | \$212.00 | \$259.00 | \$321.00 |
| Nursing Assistant | \$142.00 | \$163.00 | \$186.00 | \$227.00 | \$281.00 |
| Allied Health and Other Therapeutic Services | Standard Clinic | Standard In Home | | Report Writing | |
| Aboriginal and Torres Strait Islander Health Practitioner | \$253.00 | \$303.00 | | \$190.00 | |
| Aboriginal and Torres Strait Islander Health Worker | \$231.00 | \$281.00 | | \$190.00 | |
| Allied Health Therapy Assistant | \$154.00 | \$204.00 | | \$130.00 | |
| Counsellor or Psychotherapist | \$220.00 | \$270.00 | | \$190.00 | |
| Dietician or Nutritionist | \$220.00 | \$270.00 | | \$190.00 | |
| Exercise Physiologist | \$253.00 | \$303.00 | | \$190.00 | |
| Music Therapist | \$182.00 | \$231.00 | | \$190.00 | |
| Occupational Therapist | \$253.00 | \$303.00 | | \$190.00 | |
| Physiotherapist | \$253.00 | \$303.00 | | \$190.00 | |
| Podiatrist | \$308.00 | \$358.00 | | \$260.00 | |
| Psychologist | \$264.00 | \$314.00 | | \$190.00 | |
| Social Worker | \$220.00 | \$270.00 | | \$190.00 | |
| Speech Pathologist | \$253.00 | \$303.00 | | \$190.00 | |
| Care Management | Mon-Fri | After 6pm | Sat | Sun | PH |
| Home Support Care Management | \$180.00 | \$206.00 | \$243.00 | \$293.00 | \$356.00 |
| Restorative Care Management | Mon-Fri | After 6pm | Sat | Sun | PH |
| Home Support Restorative Care Management | \$210.00 | \$240.00 | \$284.00 | \$342.00 | \$416.00 |

| Independence Support Category | | Contribution rates: 5% Full Pensioner, 5-50% Part Pensioner, 50% Self-Funded | | | |
|---|---|--|---|----------|----------|
| Personal Care | Mon-Fri | After 6pm | Sat | Sun | PH |
| Assistance with Self-care and Activities of Daily Living | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Assistance with the Self-administration of Medication | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Continence Management (Non-clinical) | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Social Support and Community Engagement | Mon-Fri | After 6pm | Sat | Sun | PH |
| Group Social Support (Full day in day centre, price per hour) | \$46.00 | | Weekdays Only - 4hrs social group only, 5hrs with transport | | |
| Individual Social Support | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Accompanied Activities | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Cultural Support | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Digital Education and Support | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Assistance to Maintain Personal Affairs | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 |
| Group Shopping - Maleny to Kawana Shopping Centre, Flaxton/Nambour to Sunshine Plaza (Transport Included), full day is 6hrs, price shown per hour | \$25.00 | | | | |
| Aqua Aerobics (1hr) | \$26.00 | | | | |
| Gym - Mapleton or Maleny Gym (1hr) | \$32.00 | | | | |
| Pilates – Mapleton Hall every Friday 8:30am-9:30am. No group transport available. | 1 x Casual Session = \$15.00 5 x Session = \$60.00 | | | | |
| Wellness Physio Program (per week) | \$25.00 | | | | |
| Exercise Physiology Group | \$40.00 | | | | |
| Neuroactive Physiotherapy Group | \$55.00 | | | | |
| Other Allied Health Groups | \$60.00 | | | | |

| Therapeutic Services for Independent Living | Standard Clinic | | | Standard In Home | Report Writing | |
|---|-----------------|-----------------|------------------|------------------|-----------------------|--------------------------|
| Acupuncturist | \$182.00 | | | \$231.00 | \$154.00 | |
| Chiropractor | \$182.00 | | | \$231.00 | \$154.00 | |
| Diversional Therapist | \$182.00 | | | \$231.00 | \$154.00 | |
| Remedial Massage | \$143.00 | | | \$193.00 | \$120.00 | |
| Art Therapist | \$182.00 | | | \$231.00 | \$154.00 | |
| Osteopath | \$253.00 | | | \$303.00 | \$190.00 | |
| Respite | Mon-Fri | After 6pm | Sat | Sun | PH | |
| Respite Care | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 | |
| Transport | Local 0-10mins | Short 11-20mins | Medium 21-40mins | Long 41-60mins | Extra Long 1hr-1.5hrs | Additional 1.5hrs-2.5hrs |
| Direct Transport (Driver and Car Provided) | \$30.00 | \$50.00 | \$99.00 | \$168.00 | \$198.00 | \$280.00 |

| Everyday Living Category | Contribution Rates- 17.5% Full Pensioner, 17.5%-80% Part Pensioner, 80% Self-Funded | | | | | |
|--|---|-----------|----------|---------------|----------|--|
| Domestic Assistance | Mon-Fri | After 6pm | Sat | Sun | PH | |
| General House Cleaning | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 | |
| Laundry Services | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 | |
| Shopping Assistance | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 | |
| Home Maintenance and Repairs | | | | | | |
| Gardening | \$143.00 | | | Weekdays only | | |
| Assistance with Home Maintenance and Repairs | \$143.00 | | | Weekdays only | | |
| Meals | Mon-Fri | After 6pm | Sat | Sun | PH | |
| Meal Preparation in home | \$133.00 | \$144.00 | \$180.00 | \$216.00 | \$263.00 | |
| Meal Delivery | \$20.00 | | | | | |

Additional Information

Care management is a mandatory service for all clients. It ensures you get the right level of support in a way that meets your current and future care needs. Care management may include: ensuring you get safe and effective personal care and/or clinical care; reviewing your Home Care Agreement and care plan; organising the delivery of your services; ensuring your care is aligned with other supports; providing a point-of-contact for you, your carer or your family; ensuring the care you get is respectful of your culture and identity; and ensuring the supports you get keep you safe. Under the Support at Home program Services Australia sets aside 10% of your allocated subsidy to cover this.

Co-contributions

The government has set a lifetime cap on co-contributions of \$130,000.

Associate Providers

Where a client chooses to access a service from an associate provider that is not registered with RangeCare, an additional 10% of the associate provider's fee will be charged to the package.

After hour calls

Calls outside of office hours to the call number may incur a 2-hour charge at the relevant service rate.

Cancellation Fees

Cancellation fees apply for short notice cancellation of services or when no one is home for a scheduled service. The full-service fee up to a maximum of two hours will be charged if you provide less than 24 hours' notice or no one is home for a scheduled service. No cancellation fee will incur if you provide greater than 24 hours' notice prior to the commencement of the service. Sometimes unavoidable emergencies happen at the last minute and services need to be cancelled. If it can be shown that the cancellation or reason for not being home to receive your service is due to an unavoidable emergency, the service will not be charged.