

# SAH Fee Schedule

Effective 1<sup>st</sup> November 2025

## Everyday Living Supports - Hourly Rates

### Domestic Assistance

	<b>Standard</b> Mon-Fri 6am-8pm	<b>Non-Standard</b> Mon-Fri 8pm-6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
General House Cleaning	\$109.00	\$119.90	\$149.88	\$177.13	\$204.38
Laundry Services	\$109.00	\$119.90	\$149.88	\$177.13	\$204.38
Shopping Assistance	\$114.50	\$125.95	\$157.44	\$186.06	\$214.69

**Note:**

Travel costs related to the use of the vehicle provided by our Support Workers when providing Shopping Assistance are included in the applicable hourly rate.

### Meals

	<b>Standard</b> Mon-Fri 6am-8pm	<b>Non-Standard</b> Mon-Fri 8pm-6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
Meal Preparation	\$114.50	\$125.95	\$157.44	\$186.06	\$214.69
Meal Delivery	We can provide you with a quote for approval				

### Home Maintenance & Repairs

	<b>Standard</b> Mon-Fri 6am-8pm	<b>Non-Standard</b> Mon-Fri 8pm-6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
Gardening	\$110.00	\$140.00	\$140.00	\$140.00	\$140.00
Assistance with Home Maintenance & Repairs	\$120.00	\$150.00	\$150.00	\$150.00	\$150.00
Expenses for Home Maintenance & Repairs	We can provide you with a quote for approval				

**Note:**

The above represent maximum chargeable rates (unless agreed with you). CPE Group uses third party service providers for gardening and home maintenance & repairs. The actual charge will be the third-party's invoiced amount plus 10% (refer to section titled "CPE Engages a 3rd Party to Provide Certain Goods and Services").

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## Independence Supports - Hourly Rates

### Personal Care

	<b>Standard</b> Mon-Fri 6am-8pm	<b>Non-Standard</b> Mon-Fri 8pm-6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
Assistance with Self-Care and Activities of Daily Living, Medication Support, & Continence Management (non-clinical)	\$114.50	\$125.95	\$157.44	\$186.06	\$214.69

### Social Support & Community Engagement

	<b>Standard</b> Mon-Fri 6am-8pm	<b>Non-Standard</b> Mon-Fri 8pm-6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
Individual Social Support (in your home)	\$114.50	\$125.95	\$157.44	\$186.06	\$214.69
Individual Social Support (in the community)*	\$118.50	\$130.35	\$162.94	\$192.56	\$222.19
Assistance to Maintain Personal Affairs	\$114.50	\$125.95	\$157.44	\$186.06	\$214.69
Accompanied Activities*	\$118.50	\$130.35	\$162.94	\$192.56	\$222.19
Group Social Support and Other Social Support	We can provide you with a quote for approval				

\*Note:

Travel costs related to the use of the vehicle provided by our Support Workers when providing Individual Social Support (in the community) or when attending Accompanied Activities are included in the applicable hourly rate.

### Respite

	<b>Standard</b> Mon-Fri 6am-8pm	<b>Non-Standard</b> Mon-Fri 8pm-6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
Respite	\$114.50	\$125.95	\$157.44	\$186.06	\$214.69
Sleepovers	We can provide you with a quote for approval				

### Therapeutic Services - Independent Living

	<b>60 min</b>	<b>45 min</b>	<b>30 min</b>
Chiropractor, Remedial Massage	\$180.00	\$153.00	\$126.00
Other Therapeutic Services for Independent Living	We can provide you with a quote for approval		

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## Transport

	1-10km	11-25km	26-50km	Over 50km	Outside Standard Hours
Transport - Direct, ie CPE Provides Car & Driver (Note: This is an unassisted service)	\$60.00	\$90.00	\$150.00	Quote	Quote
Transport - Indirect (eg. Taxis)	We can provide you with a quote for approval				

## Clinical - Hourly Rates

### Nursing

	Standard Mon-Fri 6am-8pm	Non-Standard Mon-Fri 8pm-6am	Saturday	Sunday	Public Holiday
Registered Nurse	\$185.00	\$203.50	\$254.38	\$300.63	\$346.88
Enrolled Nurse	\$160.00	\$176.00	\$220.00	\$260.00	\$300.00
Nursing Assistant Clinical Care (medication administration)	\$130.00	\$143.00	\$178.75	\$211.25	\$243.75

Note:

The hourly price for nursing services includes the cost of everyday nursing consumables.

Nursing Consumables	Nursing consumables other than everyday Nursing consumables, will be purchased and charged against your budget
Nutrition	We can provide you with a quote for approval

## Allied Health & Therapeutic Services

	60 min	45 min	30 min
Allied Health Therapy Assistant	\$170.00	\$144.50	\$119.00
Occupational Therapist	\$210.00	\$178.50	\$147.00
Physiotherapist	\$210.00	\$178.50	\$147.00
Podiatrist	\$210.00	\$178.50	\$147.00
Other Allied Health & Therapeutic Services	\$220.00	\$192.50	\$165.00

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## Care Management - Hourly Rates

Care Management is support you receive to help your care run smoothly. It is activities including but not limited to:

- Developing, monitoring and updating your care plan
- Monitoring Support Worker notes to ensure oversight of your health and services
- Communication with Support Workers regarding your needs and wellbeing
- Helping you access other supports if your needs change

	<b>Standard</b> Mon-Fri 6am-8pm	<b>Non-Standard</b> Mon-Fri 8pm-6am	<b>Saturday</b>	<b>Sunday</b>	<b>Public Holiday</b>
Home Support Care Management	\$145.00	\$159.50	\$199.38	\$235.63	\$271.88
Home Support Restorative Care Management	\$165.00	\$180.00	\$210.00	\$250.00	\$295.00

Note:

The government will deduct and set aside a fixed 10% from your quarterly Support at Home budget which is available for care management. We then claim the cost of your care management from the government by providing evidence of the care management hours that we deliver to you. The above hourly rates for care management do not affect the amount of care management we will provide to you nor do they reduce the funds available for your Daily Living, Independence or Clinical supports. You will not be required to make any contribution towards the cost of your care management.

## Shift Definitions

<b>Standard</b>	Monday - Friday, 6:00am - 8:00pm
<b>Non-Standard</b>	Monday - Friday, 8:00pm - 6:00am
<b>Saturday</b>	Midnight - Midnight
<b>Sunday</b>	Midnight - Midnight
<b>Public Holiday</b>	Midnight - Midnight

Note:

The minimum shift length, except for Allied Health and Therapeutic services, is one (1) hour. Service visits that go over one hour will be charged in 15-minute increments calculated at the hourly rate. Service types can be combined (in 15 minute blocks) to make up the one hour minimum shift length, except for Nursing, Allied Health, Therapeutic Services and Home Repairs & Maintenance.

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## Cancellation Policy

CPE Group reserves the right to charge the full fee for a service and any participant contribution in case of "late notice cancellation" or "no show".

- A late cancellation occurs when a participant provides less than 24 hours notice of a cancellation to a scheduled service.
- A 'no show' occurs when a participant is not present at the agreed place or at the agreed time of a scheduled service.

CPE Group will take into consideration reasonable grounds for the late cancellation or no show, i.e. emergencies like unexpected hospitalisation.

## Participant Contributions

The Government expects Participants to contribute towards the cost of some services. Providers like CPE Group are required by law to charge and collect contributions. Contribution rates are determined by Services Australia using an Income and Means Assessment and will be as set out below:

Co-Contributions	Clinical Care	Independence	Everyday Living
Full Pensioner	0%	5%	17.5%
Part Pensioner and Commonwealth Seniors Health Card Eligible	0%	Between 5% and 50% depending on income and assets	Between 17.5% and 80% depending on income and assets
Self Funded Retiree	0%	50%	80%

Grandfathering provisions apply to clients who were approved for a Home Care Package on or before 12 September 2024, ie:

- Clients who did not have to pay Income Tested Care Fees will not have to contribute under Support at Home;
- Clients who had to pay Income Tested Care Fees will pay the same or less under Support at Home.

## CPE Engages a 3rd Party to Provide Certain Goods and Services

At times CPE Group will source services and goods through a third-party. This could be on an ad hoc or ongoing basis to meet your care needs or your requests for specific service providers.

CPE Group charges a 10% administration fee (capped at \$500.00) on top of the cost of all brokered services other than Home Modifications which is subject to a 15% administrative fee capped at \$1,000.00.