

# Support at Home Program Price Guide



All price listed are GST inclusive

Service	Charge	Weekday			Weekend		Public Holiday
		Daytime 6AM-8PM	Afternoon 8PM-10PM	Night 10PM-6AM	Saturday All Day	Sunday All Day	
<b>Independence</b>							
Personal Care	Per Hour	\$85	\$94	\$97	\$125	\$135	\$195
Social Support	Per Hour	\$85	\$94	\$97	\$125	\$135	\$195
Accompanied Activities	Per Hour	\$85	\$94	\$97	\$125	\$135	\$195
Day Respite	Per Hour	\$85	\$94	\$97	\$125	\$135	\$195
Remedial Massage	Per Hour	\$100	-	-	-	-	-
Sleepover Active	Per Hour	\$97	\$97	\$97	\$125	\$135	\$195
Sleepover Non-Active	Per Day	\$480			\$480		\$480
Transport	Per KM	\$1.5	-	-	-	-	-
<b>Everyday Living</b>							
Domestic Assistance	Per Hour	\$85	\$94	\$97	\$125	\$155	\$195
General House Cleaning	Per Hour	\$85	\$94	\$97	\$125	\$155	\$195
Laundry Services	Per Hour	\$85	\$94	\$97	\$125	\$155	\$195
Shopping Assistance	Per Hour	\$85	\$94	\$97	\$125	\$155	\$195
Meal Preparation	Per Hour	\$85	\$94	\$97	\$125	\$155	\$195
Meal Delivery	Per Meal	\$20	-	-	-	-	-
Gardening	Per Hour	\$200	-	-	-	-	-
Home Maintenance	Per Hour	\$200	-	-	-	-	-
<b>Others</b>							
Assistive Technology	Administration Cost			10%			
Home Modification	Coordination Cost			10%			
Consumable Ordering (Self Management Only)	Administration Cost			10%			

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<b>Clinical Support</b>							
Registered Nurse	Per Hour	\$160	\$176	\$180	\$225	\$288	\$352
Wound Care Management	Per Hour	\$160	\$176	\$180	\$225	\$288	\$352
Case Manager Management	Per Hour	\$140	-	-	-	-	-
Palliative Care Management	Per Hour	\$200	-	-	-	-	-
Restorative Care Management	Per Hour	\$180	-	-	-	-	-
Occupational Therapy	Per Hour	\$200	-	-	-	-	-
Physiotherapy	Per Hour	\$200	-	-	-	-	-
Exercise Physiology	Per Hour	\$200	-	-	-	-	-
Dietician	Per Hour	\$200	-	-	-	-	-
Podiatry	Per Hour	\$200	-	-	-	-	-
Speech Pathology	Per Hour	\$200	-	-	-	-	-
Social Worker	Per Hour	\$200	-	-	-	-	-

## Please note:

- Minimum visit time for Home Support Workers is 2 hours
- If you are a self-managed participant and wish to choose your own Third Party Provider to provide services, a 10% administration fee will apply on top of that Third Party Provider's prices.

## Cancellation Policy:

- The notice period for customer cancellations is 48 hours within normal business hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 48 hours' notice or the customer is not at home at the time scheduled.
- If a customer rejects the offer of a suitably compatible alternate worker and therefore cancels the service with less than 48 hours' notice, the full cost of the scheduled service will be billed.

**Services Australia will advise clients if a client contribution applies.**

Prices correct at 1 November 2025. Prices are reviewed on a regular basis.

Client's signature: \_\_\_\_\_