

Purpose

These Guidelines describe the approach to service pricing and co-contributions paid by clients using Bethel Home Care employees and associated providers to provide in-home care and services.

Invoicing

Services provided will be charged quarterly to the client Support at Home Budget and monthly through the issue of an invoice/statement to the client for co-contributions as notified by Services Australia. Invoices will be generated to show details of:

- The date of the service & the number of hours of service provided.
- A description of the service or purchase provided.
- Receipt of any payments received and adjustments such as credits or cancellation fees.

Review of Fees Charged

Clients Co-contribution will be means tested by Services Australia and invoiced from Bethel Home Care.

Clinical Supports: Do not attract a client contribution = 0%

Independence service categories may attract a client contribution of between 5% - 80%.

Everyday Living services may attract a client contribution of between 5% - 80%

Case Management: 10% of a clients Support at Home budget will be retained by Services Australia. Case management is charged at \$120 per hour.

Case management consists of (but not limited to) face-face, phone contact and email correspondence to facilitate your care and services for care plan reviews, case conferences, referrals, ordering of equipment, documentation, accounts and other case management tasks related to your care.

BHC does not provide self -managed Support at Home packages

- Please note the minimum service time will be one hour with part hours rounded up to the nearest 30 minutes.
- Clients can elect to cancel a service within 48 hours' notice of the scheduled service time, otherwise charges may apply.
- Should you wish to engage a supplier of your choice, it may take additional time to commence services as all compliance requirements need to be put into place before commencement and a 10% surcharge may be applied.

Schedule of Current Service Pricing per hour of service.

Clients will have their approved services assessed and outlined in the Notice of Decision

Category	Service Type	M-F 6am- 6pm	M-F 6pm- 6am	Sat	Sun	Public Holidays	
Clinical Support	Registered Nurse	\$170	\$185	\$220	\$255	\$340	
	Enrolled Nurse	\$130	\$150	\$195	\$225	\$325	
	Nursing Assistant	\$110	\$120	\$145	\$165	\$220	
	Nursing Care consumables	At cost to participant					
	Physiotherapy	\$200	N/A	-	-	-	
	Occupational Therapist	\$210	N/A	-	-	-	
	Dietician	\$210	N/A	-	-	-	
	Podiatrist	\$200	N/A	-	-	-	
	Speech Pathologist	\$200	N/A	-	-	-	
	Exercise Physiology	\$150	N/A				
	Remedial Massage	\$160	N/A				
	Allied Health Assistant	\$110	N/A				
	Independence	Personal Care (continence, assist with personal affairs, digital education, cultural support, assist with self care)	\$110	\$120	\$145	\$165	\$220
		Personal Care Medication Assistance	\$110	\$120	\$145	\$165	\$220
Individual Social Support (accompanied activities)		\$110	\$120	\$145	\$165	\$220	
Osteopath		\$150	N/A				
Respite		Respite (in home)	\$110	\$120	\$145	\$165	\$220
	Centre Based respite	\$150	N/A				
Transport	Direct Transport (with driver per trip)	\$60 \$30 *less 30 mins	\$90 \$45 *less 30mins	\$105 \$55 *less 30 mins	\$120 \$60 *less 30mins	\$160 \$80 *less 30 mins	
	Taxi/ Cab charge	At cost to participant					
Assistive Technology	Equipment	At Cost to participant					
	Home Modification	At Cost to participant					
Everyday Living	Domestic Assistance (cleaning, laundry, shopping)	\$100	\$110	\$130	\$150	\$200	
	Home Maintenance	\$120	\$135	\$155	\$180	\$240	
	Home Maintenance expenses	At Cost to participant					
	Gardening	\$120	\$135	\$155	\$180	\$240	
	Meal Preparation	\$95	\$105	\$125	\$145	\$190	
	Meal Delivery (per meal)	At cost to participant					

***External Suppliers known as (Associated Providers) may charge a higher hourly rate and this will need to be agreed with you before service commencements, these may attract a 10% loading.**

NB: Some at Cost items may attract a client contribution as determined by Services Australia.