

Support At Home

Fee Schedule – Effective 1 November 2025



Anglicare has been providing home care services for over 75 years, offering compassionate care through a thorough selection process and comprehensive training for our care workers. This ensures that you receive the highest quality care, consistently supported by our dedicated team.

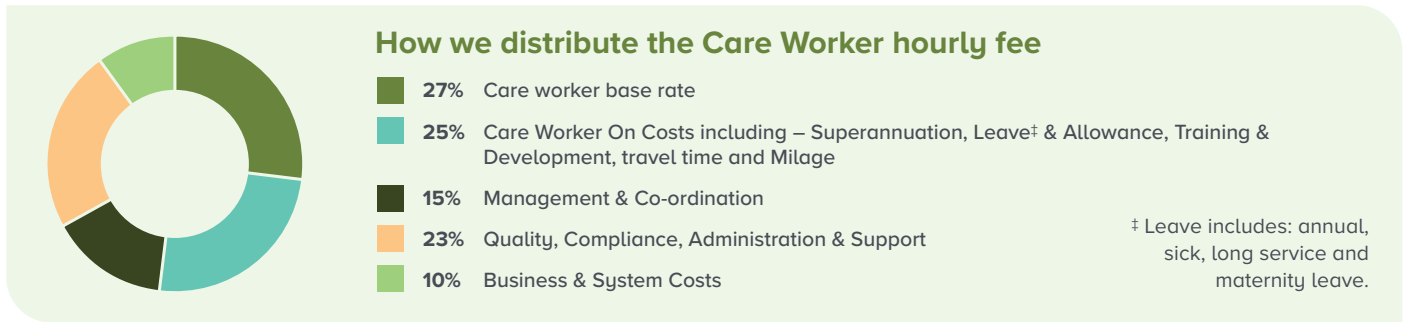
Organising home care services can be complex and time-consuming. Anglicare can manage your Support at Home Package on your behalf, so you can focus on what matters most, while benefiting from the expertise and experience of your Home Care Team.

Service type	Unit	Standard rate	Saturday	Sunday	Public Holiday	Evening rate (6pm-6am) ¹
EVERYDAY LIVING						
Domestic Assistance	Per Hour	\$109.00	–	–	–	–
Meal Preparation	Per Hour	\$129.00	\$179.00	\$199.00	\$250.00	\$139.00
INDEPENDENCE						
Personal Care	Per Hour	\$129.00	\$179.00	\$199.00	\$250.00	\$139.00
Social Support & Community Engagement	Per Hour	\$129.00	\$179.00	\$199.00	\$250.00	\$139.00
Respite – In Home	Per Hour	\$129.00	\$179.00	\$199.00	\$250.00	\$139.00
Social Group/ Respite Centre (inc transport subject to availability)	Per Day	\$170.00	–	–	–	–
Where the total duration of a full service is less than one hour, a premium surcharge of 25% will be applied to the hourly rate for the services outlined above.						
INDEPENDENCE – SPECIALISED SERVICES						
Cottage Overnight Respite	Per Night	\$456.00	–	–	–	–
Direct transport 30min – 0-15 km	Per Trip	\$87.00	\$112.00	\$122.00	\$147.50	\$92.00
Direct transport 45min – 15-30 km	Per Trip	\$141.75	\$179.25	\$194.25	\$232.50	\$149.25
Direct transport 60min – 30-50 km	Per Trip	\$204.00	\$254.00	\$274.00	\$325.00	\$214.00
CLINICAL SUPPORT						
Nursing Care	Per Hour	\$214.00	\$301.00	\$391.00	\$550.00	\$252.00
Allied Health & Therapeutic Services	Per Hour	\$240.00	–	–	–	–
Allied Health Therapy Assistant	Per Hour	\$165.00	–	–	–	–
Exercise Classes	Per Class	\$28.00	–	–	–	–

¹These are Monday to Friday evening rates (non-standard hours). Public holidays are excluded. Please note, different rates apply for platform-based service providers (e.g. Mable). Please speak with Anglicare for more information about this.

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Care Management

Care management applies to all clients receiving services under all Support at Home classifications. This includes self-managed clients who require a base level of care management in order for the provider to meet their obligations.

Care Management involves initial and ongoing:

- Care planning
- Service planning and co-ordination
- Development, review and evaluation of care plan and quarterly budget
- Monitoring of services provided
- Provision of information and education about the clients care and services.
- Support to connect to health and other services when needed
- Assistance to undergo a Support Plan Review as required

Support at Home*

	Quarterly Budget	Care Management Amount (10%)
SAH 1	\$2,674.18	\$267.42
SAH 2	\$3995.42	\$399.54
SAH 3	\$5,479.94	\$547.99
SAH 4	\$7386.33	\$738.63
SAH 5	\$9883.76	\$988.38
SAH 6	\$11989.35	\$1198.94
SAH 7	\$14530.53	\$1453.05
SAH 8	\$19427.25	\$1942.73

Transitioned Home Care Recipients*

	Quarterly Budget	Care Management Amount (10%)
HCP 1	\$2,732.94	\$273.29
HCP 2	\$4,806.14	\$480.61
HCP 3	\$10,461.81	\$1046.18
HCP 4	\$15,860.16	\$1586.02

Note: 10% is deducted by government for care management activities to be claimed by Anglicare.

Transitioned HCP care recipients who have not been reassessed under Support At Home continue to receive an equivalent level of funding (including supplements) as their previous Home Care Package. The previous annual package amount is divided into four to create the equivalent Support at Home quarterly budget.

* Quarterly Budget Rates are based on current information provided by the department. Should the rates change, your personalised budget will be updated accordingly.

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Self Management

Anglicare At Home offers clients the option to self manage aspects of your Support at Home Package. This allows you to select your own care workers, determine the times and days of your service, and source suitable products and equipment to help you maintain your independence at home.

As your provider, Anglicare remains legally responsible for ensuring your care workers are suitably qualified, can deliver safe and high-quality services, and meet our compliance requirements.

There are benefits to self-managing, but it also places more responsibility on you to coordinate and source services. It's important to carefully consider whether this option is right for you.

Services need to be approved by your Care Partner to ensure they fit within your SAH budget.

When self-managing, you will typically use a platform-based service (e.g., Mable). These platforms allow you to agree on pricing for each service, with billing based on the agreed amount (inclusive of GST) plus a 10% administration fee.

When Anglicare Staff are engaged to carry out services you will be charged the Support At Home Package Fees, when using a third party you will be charged at the Associated Provider Fees where applicable.

Please speak with Anglicare for more information about self management.

Associated Provider

Giving you choice is important to us. We understand that you might prefer to use your own supplier (non-Anglicare staff) to deliver your care services. Where this occurs, services provided by your nominated contractor will be charged in accordance with the fee schedule outline in this schedule. All other goods and services provided by third parties including other therapeutic services e.g.: chiropractic & remedial massage, property modifications and maintenance will be invoiced at an agreed amount including full invoice amount including GST + 10% administration fee.

Cleaning Partners

In addition to our internal care staff and your nominated service providers, we also offer services through our approved cleaning partners. These services will be charged at a fixed rate of \$99.00 per hour and available Monday to Friday standard business hours (minimum of 1 hour service).

Short Term Support

The tables below indicate approximate funding amounts.

Assistive Technology and Home Modification

Funding tier	Funding allocation cap	Time allocated to expend funding
Low	\$500	12 months
Medium	\$2,000	12 months
High	\$15,000	12 months

Service	Budget amount
Restorative Care Pathway	\$6,000 (up to 16 weeks). Can be increased to \$12,000, when eligible
End-of-Life Pathway	\$25,000 (up to 16 weeks).

If you have any questions or require further information, please call us on 1800 112 273.