

Effective from November 1st, 2025,

| Service | Basis | Weekday | After hours | Saturday | Sunday | Public Holidays |
|-----------------------------------|----------|----------|-------------|----------|----------|-----------------|
| Allied Health Assistant | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Allied Health Assistant Indirect | Per Hour | \$96.00 | \$112.00 | \$131.00 | \$166.00 | \$201.00 |
| Dietetics - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Dietetics - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Dietetics - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Dietetics - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Dietetics - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Exercise Physiology - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Exercise Physiology - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Exercise Physiology - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Exercise Physiology - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Exercise Physiology - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Music Therapy - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Music Therapy - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Music Therapy - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Music Therapy - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Music Therapy - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Occupational Therapy - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Occupational Therapy - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Occupational Therapy - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Occupational Therapy - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Occupational Therapy - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Physiotherapy - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Physiotherapy - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Physiotherapy - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Podiatry - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Podiatry - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Podiatry - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Podiatry - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Podiatry - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |

Effective from November 1st, 2025,

| Service | Basis | Weekday | After hours | Saturday | Sunday | Public Holidays |
|--|----------|---|-------------|----------|----------|-----------------|
| Psychology - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Psychology - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Psychology - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Psychology - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Psychology - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Social Work - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Social Work - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Social Work - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Social Work - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Social Work - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Speech Pathology - In Home | Per Hour | \$243.00 | \$280.00 | \$325.00 | \$406.00 | \$489.00 |
| Speech Pathology - In Centre | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Speech Pathology - Telehealth | Per Hour | \$205.00 | \$235.00 | \$272.00 | \$339.00 | \$406.00 |
| Speech Pathology - Group | Per Hour | \$81.00 | \$93.00 | \$109.00 | \$135.00 | \$163.00 |
| Speech Pathology - Indirect | Per Hour | \$185.00 | \$215.00 | \$252.00 | \$318.00 | \$385.00 |
| Prescribed Nutrition Bolus | Per Hour | As per quote plus administration charge | | | | |
| Prescribed Nutrition Non-Bolus | Per Hour | As per quote plus administration charge | | | | |
| Care Management | Per Hour | \$168.00 | \$193.00 | \$224.00 | \$280.00 | \$336.00 |
| Care Management Clinical | Per Hour | \$195.00 | \$225.00 | \$261.00 | \$327.00 | \$393.00 |
| Restorative Care Management | Per Hour | \$195.00 | \$225.00 | \$261.00 | \$327.00 | \$393.00 |
| Centre Based Respite | Per Hour | \$35.00 | \$41.00 | \$47.00 | \$60.00 | \$72.00 |
| Centre Bus | Per Trip | \$16.50 | \$17.25 | \$18.25 | \$20.00 | \$21.50 |
| Domestic Assistance | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Laundry Services | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Shopping Assistance | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Flexible Respite | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Maintenance – High Clean | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Garden Maintenance | Per Hour | As per quote plus administration charge | | | | |
| Assistance with home maintenance and repairs | Per Hour | As per quote plus administration charge | | | | |
| Expenses for home maintenance and repairs | Per Hour | As per quote plus administration charge | | | | |

Support at Home Price List

Effective from November 1st, 2025,

| Service | Basis | Weekday | After hours | Saturday | Sunday | Public Holidays |
|--|-----------|---|-------------|----------|----------|-----------------|
| Nursing in Home | Per Hour | \$189.00 | \$216.00 | \$249.00 | \$308.00 | \$368.00 |
| Nursing Short | Per Hour | \$229.00 | \$260.00 | \$297.00 | \$366.00 | \$434.00 |
| Nursing in Centre | Per Hour | \$150.00 | \$172.00 | \$200.00 | \$251.00 | \$302.00 |
| Nursing Telehealth | Per Hour | \$174.00 | \$196.00 | \$224.00 | \$275.00 | \$326.00 |
| Nursing Indirect | Per Hour | \$150.00 | \$172.00 | \$200.00 | \$251.00 | \$302.00 |
| Nursing Enrolled | Per Hour | \$173.00 | \$196.00 | \$225.00 | \$277.00 | \$328.00 |
| Nursing Enrolled Indirect | Per Hour | \$125.00 | \$144.00 | \$168.00 | \$210.00 | \$252.00 |
| Nursing Group | Per Hour | \$75.00 | \$86.00 | \$100.00 | \$125.00 | \$151.00 |
| Nursing Care Consumables | Per Quote | As per quote plus administration charge | | | | |
| Medication Visit | Per Hour | \$153.00 | \$174.00 | \$199.00 | \$245.00 | \$292.00 |
| Medication Visit in Centre | Per Hour | \$103.00 | \$119.00 | \$138.00 | \$173.00 | \$208.00 |
| Personal Care | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Personal Care Short | Per Hour | \$153.00 | \$174.00 | \$199.00 | \$245.00 | \$292.00 |
| Personal Care - Indirect | Per Hour | \$120.00 | \$135.00 | \$154.00 | \$189.00 | \$224.00 |
| Continence Management non-clinical | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Continence Management non-clinical - Indirect | Per Hour | \$120.00 | \$135.00 | \$154.00 | \$189.00 | \$224.00 |
| Social Support Group | Per Hour | \$35.00 | \$41.00 | \$47.00 | \$60.00 | \$72.00 |
| Social Support Individual | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Social Support - Indirect | Per Hour | \$120.00 | \$135.00 | \$154.00 | \$189.00 | \$224.00 |
| Accompanied Activities - 0 to 10km | Per Hour | \$130.00 | \$147.00 | \$168.00 | \$207.00 | \$246.00 |
| Accompanied Activities - 10 to 20km | Per Hour | \$144.00 | \$161.00 | \$183.00 | \$221.00 | \$260.00 |
| Accompanied Activities - 20 to 50km | Per Hour | \$187.00 | \$204.00 | \$226.00 | \$264.00 | \$303.00 |
| Accompanied Activities - 50km above | Per Hour | \$275.00 | \$292.00 | \$313.00 | \$352.00 | \$391.00 |
| Cultural Support | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Cultural Support - Indirect | Per Hour | \$120.00 | \$135.00 | \$154.00 | \$189.00 | \$224.00 |
| Digital Education and Support | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Digital Education and Support - Indirect | Per Hour | \$120.00 | \$135.00 | \$154.00 | \$189.00 | \$224.00 |
| Assistance to maintain personal affairs | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$206.00 | \$247.00 |
| Assistance to maintain personal affairs - Indirect | Per Hour | \$120.00 | \$135.00 | \$154.00 | \$189.00 | \$224.00 |
| Expenses to maintain personal affairs | Per Quote | As per quote plus administration charge | | | | |

| Service | Basis | Weekday | After hours | Saturday | Sunday | Public Holidays |
|---------|-------|---------|-------------|----------|--------|-----------------|
|---------|-------|---------|-------------|----------|--------|-----------------|

Effective from November 1st, 2025,

| | | | | | | |
|-----------------------------------|----------|---|----------|----------|-----------|----------|
| Acupuncturist | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Chiropractor | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Diversional therapist | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Remedial masseuse | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Art therapist | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Osteopath | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Assistive Technology | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Home Modifications | Per Hour | \$187.00 | \$203.00 | \$248.00 | \$277.00 | \$366.00 |
| Specialised Nurse | Per Hour | \$207.00 | \$236.00 | \$271.00 | \$335.00 | \$399.00 |
| Transport Group up to 10km | Per Trip | \$17.00 | \$18.00 | \$20.00 | \$24.00 | \$27.00 |
| Transport Group 10km to 20km | Per Trip | \$27.00 | \$29.00 | \$32.00 | \$38.00 | \$44.00 |
| Transport Group 20 to 50 km | Per Trip | \$47.00 | \$52.00 | \$57.00 | \$67.00 | \$77.00 |
| Transport Group above 50km | Per Trip | \$80.00 | \$87.00 | \$96.00 | \$112.00 | \$128.00 |
| Transport Individual up to 10km | Per Trip | \$50.00 | \$54.00 | \$60.00 | \$71.00 | \$81.00 |
| Transport Individual 10km to 20km | Per Trip | \$80.00 | \$87.00 | \$97.00 | \$114.00 | \$131.00 |
| Transport Individual 20 to 50 km | Per Trip | \$142.00 | \$156.00 | \$172.00 | \$202.00 | \$231.00 |
| Transport Individual above 50km | Per Trip | \$239.00 | \$261.00 | \$288.00 | \$336.00 | \$384.00 |
| Indirect Transport | Per Trip | As per quote plus administration charge | | | | |
| Meal Preparation at Home | Per Hour | \$125.00 | \$143.00 | \$165.00 | \$ 206.00 | \$247.00 |
| Delivered Meals | Per Meal | \$23.00 | \$26.00 | \$29.00 | \$ 35.00 | \$40.00 |

Care Management Charge

Care management involves regular and ongoing communication with the participant and their family members or those who support the participant, including their registered supporters. At its core, care management involves the establishment of relationship-based support and planning between the care partner, the participant and those that support them: Participants receiving ongoing services will have 10% deducted from their quarterly budget for care management.

Care management involves initial and ongoing:

- Understanding of rights and obligations and the establishment and review of service agreements.
- Care planning.
- Service planning and management.
- Development, review and evaluation of a participant's care plan and quarterly budget.
- Monitoring of services provided.
- Provision of information and education about the participant's care and services.
- Support to connect to health and other services when needed.
- Assistance to request a Support Plan Review, if needed.

Minimum Service Duration

For all services requiring staff travel to a client's location, the minimum visit duration is 30 minutes. An exception applies to medication visits, meal preparation at home (heating up meals only) which have a minimum duration of 15 minutes.

Terms of Cancellation

Participants are responsible for notifying ARRCS if they will be unavailable for a scheduled visit. To cancel a service without incurring a charge, notification must be received by 11:00 AM on the day prior to the scheduled service at the latest. Cancellations made after this time may incur the full-service fee.

However, we acknowledge that unforeseen circumstances, such as hospitalization, may prevent timely notice. In such cases, cancellation fees will be waived.

Meals

'Delivered Meal' charge in the price schedule indicates the meal preparation and delivery charge.

*To be advised

Administration Charge

All services 'as per quote plus administration charge' and Taxi Vouchers will have a 5% administration charge attached.