

Support at Home (SaH) Pricing Schedule (October 2026 – June 2027)

Service Category	Description	Standard Hours	Non-Standard Hours	Saturday	Sunday	Public Holiday
Everyday Living (Per hour)	<i>Domestic Assistance – basic house cleaning, Meal Preparation, Shopping, Home maintenance and basic repairs, lawn mowing/ gardening for safe access</i>	\$ 96	\$107	\$135	\$135	\$212
Independence and Personal Support (Per hour)	<i>Personal Care – Assistance with showering, dressing, grooming, mobility transfer, and personal hygiene</i>	\$ 96	\$107	\$135	\$135	\$212
Respite Care (Per hour)	<i>In-home respite, flexible day respite to support primary carers</i>	\$ 96	\$107	\$135	\$135	\$212
Social & Community Engagement (Per hour)	<i>Accompanied shopping, attending social events, assist with community participation, Individual social support</i>	\$ 96	\$107	\$135	\$135	\$212
Clinical Care (Register Nurse) (Per hour)	<i>Nursing assessments, complex care, medication administration, wound management</i>	\$170	\$188	\$240	\$240	\$375
Direct Transport	<i>Transport provided by support worker for medical appointment, shopping, community activity (Client have to pay parking fees if require)</i>	\$1.50 per km				

- **Standard Hours:** Monday to Friday, 6:00 AM – 8:00 PM
- **Non-Standard Hours:** Monday to Friday, 8:00 PM – 6:00 AM
- **Transport and Travel Charges:** Care Worker Time will be billed at standard Everyday Living hourly rate for the full shift duration. Vehicle Mileage will be charged at \$1.5/km when transporting the client or running errands on behalf of the client (eg. Grocery shopping).
- **Cancellation Notice:** Notice of cancellation must be provided at least **24 hours prior** to the scheduled service start time. If a service is cancelled with less than 24 hours' notice or missed without notice, a cancellation fee equivalent to the scheduled service hours may apply.