



Amber Aged Care

Support at Home - Fee Schedule



July 2026

Support at Home Fee Schedule

Amber Aged Care is committed to providing you with a tailored service that is right for you. Our extensively trained team support our clients to live to their full potential. Our Home Care Coordinator, together with yourself, carers, families and friends work to create an individualised home care package to suit your preferences, required to maintain a healthy and active lifestyle.

We are an approved provider catering to Home Care Packages from Level 1 to 4. Amber Aged Care packages are delivered on a Consumer Directed Care (CDC) basis. This gives you greater choice over the types of care and services you can access, how and when those services are delivered and by who. It also gives you more control over your funds and how that funding is spent.

Some of the services Amber Aged Care can provide include:

Personal Care	Domestic Duties
• Washing / Styling hair • Shaving and grooming • Make up application • Assistance with showering • Assistance with dressing / undressing • Assistance with Toileting / continence	• Light cleaning • Ad hoc meal preparation • Making beds • Dusting • Vacuuming • Mopping • Washing clothes and hanging them up • Ironing • Emptying bins / taking them out / bringing them in • Washing dishes / emptying or loading the dishwasher
Social Support / Shopping Assistance	Meal Preparation
• Unaccompanied shopping • Accompanied shopping • Assistance to social events or outings at the direction of the client • Transport to or from appointments	• Ad hoc meal preparation • Cooking • Assistance with food preparation • Meal delivery services such as Meals on Wheels

If you have any queries, please contact your HCP Coordinator on: 08 8465 5500

Support at Home Fee Schedule

Amber Aged Care also have an experienced Clinical team, that can provide services including:

Nurse Practitioner, Registered and Enrolled Nurses	Occupational Therapist
• Clinical assessment • Medication review and management • Continence assessment • Cognitive assessment • Palliative Care • Wound Management	• Functional assessment • Treatment reviews • Exercise regimes • Home assessment

Your Package will be fully tailored and you will be involved in the decision making process. In order to make sure your Package is as individual as you are, we provide initial consults and ongoing care plan consultations to ensure the care you receive is appropriate for you.

	Level 1	Level 2	Level 3	Level 4
Initial Consultation	✓	✓	✓	✓
Personalised Care Plan	✓	✓	✓	✓
Care Plan Consultation and review	12 monthly or as required	12 monthly or as required	6 monthly or as required	6 monthly or as required
Monthly Service Schedule	✓	✓	✓	✓

Support at Home Fee Schedule

Prices GST inclusive where applicable

Standard Hours

Standard hours are Monday to Friday, 6:00am to 12:00pm, excluding public holidays.

Service	Unit	Amber Aged Care proposed price
Registered Nurse	per hour	\$175
Registered Nurse short visit – 15 minutes	per visit	\$95
Registered Nurse short visit – 30 minutes	per visit	\$135
Enrolled Nurse	per hour	\$140
Enrolled Nurse short visit – 15 minutes	per visit	\$80
Enrolled Nurse short visit – 30 minutes	per visit	\$115
Medication assistance by Support at Home Worker	per hour	\$105
Medication assistance short visit – 30 minutes	per visit	\$90
Personal care	per hour	\$98
Social support – individual	per hour	\$98
Domestic assistance – cleaning and laundry	per hour	\$98
Meal preparation	per hour	\$98
Gardening and basic home maintenance	per hour	\$98
Respite in the home	per hour	\$98
Shopping assistance, including local transport	per hour	\$115
Accompanied activities, including local transport	per hour	\$115
Support at Home Worker short visit – 30 minutes	per visit	\$85
Care management	per hour	\$120
Restorative care management	per hour	\$170

*Please note, these rates change in July each year.

Clinical and Allied Health Services

Amber Aged Care can help you access Allied Health Services that can assist you with your health and wellbeing;

Service	Unit	Amber Aged Care proposed price
Allied Health Therapy Assistant	per hour	\$125
Occupational Therapist	per hour	\$205
Physiotherapist	per hour	\$205
Exercise Physiologist	per hour	\$205
Dietitian / Nutritionist	per hour	\$230
Speech Pathologist	per hour	\$230
Podiatrist	per hour	\$205
Social Worker	per hour	\$205
Psychologist	per hour	\$225
Counsellor / Psychotherapist	per hour	\$200
Wellness and reablement group	per hour	\$45
Therapeutic services for independent living	per hour	\$160

For nursing and allied health, the Department allows providers to set separate prices for direct face-to-face work and indirect activities such as documentation, clinical notes, reports, care planning and coordination.

Non-Standard Hours, Weekend and Public Holiday Rates

Service type	Price per hour				
	Standard hours	Non-standard hours	Saturday	Sunday	Public holiday
Support at Home Worker services	\$98	\$115	\$140	\$165	\$220
Personal care	\$98	\$115	\$140	\$165	\$220
Domestic assistance	\$98	\$115	\$140	\$165	\$220
Social support	\$98	\$115	\$140	\$165	\$220
Respite in home	\$98	\$115	\$140	\$165	\$220
Shopping / accompanied activities	\$115	\$135	\$160	\$185	\$245
Registered Nurse	\$175	\$205	\$270	\$315	\$420
Enrolled Nurse	\$140	\$165	\$220	\$255	\$340

Transport

Transport service	Unit	Amber Aged Care proposed price
Transport 0–10 km	per trip	\$53
Transport 11–20 km	per trip	\$69
Transport 21–30 km	per trip	\$100
Transport 31–60 km	per trip	\$165
Transport over 60 km	per trip	By agreement

Meals, Consumables and Contractor Services

Item	Unit	Amber Aged Care proposed price
Meal delivery	per meal	\$20
Consumables ordered for or on behalf of the older person	actual cost	At cost
Contractor administration charge	percentage	9%
Assistive technology administration cost	percentage	10% capped at \$500
Home modification coordination cost	percentage	15%, capped at \$1,500

Cancellation Policy

Cancelled visits with less than 24 hours' notice may be charged at the full cost of the scheduled service, unless cancellation was due to hospitalisation, emergency, serious illness or another exceptional circumstance.

Minimum Visit Times

Service	Minimum time
Support at Home Worker services	30 minutes
Nursing services	15 minutes
Allied health services	30 minutes
Domestic assistance	1 hour preferred; 30 minutes by agreement

Client Contribution Statement

Services Australia will advise older persons if a contribution applies. Amber Aged Care will not determine a person's means-tested contribution. Clinical care services are treated differently under Support at Home contribution arrangements, and the Department states that participants do not pay co-contributions for clinical care services.

Other fees and charges

- If the service is cancelled less than 48 hours in advance, the client is not home at the time of scheduled service or the Care-worker is turned away the full fee will be charged
- Amber Aged Care fees are reviewed every 12-months, on or around the 1st July
- Prices are effective and current from 1 July 2026 and are subject to change Those on a “grandfathered” account may have an altered fee structure
- If you have another brokerage service in mind, please speak to your Home Care Package Coordinator