



**True Hands**

**Postal Address:**

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**True Hands – Homecare -Support At Home Charge Rates - 01.11.2025 – 01/11/2026.**  
Effective 1/11/2025

Type	Description	Charge Rate Per Hour (1 Hour shift duration)	Charge Rate Per Hour (2 Hour minimum shift duration)
Support Worker	Weekday 7am-7pm	\$124.00	\$96.60
	Weekday 7pm-12am	\$126.50	\$100.00
	Weekday 12am-7am	\$128.80	\$119.00
	Sleepover Inactive 10pm-7am	N/A	\$471.00 per shift* weekdays
	Sleepover weekends		\$632.00
	Sleepover Public holidays		\$690.00
	Saturday All day	\$172.00	\$126.00
	Sunday All day	\$216.00	\$159.85
	Public holiday	\$240.00	\$184.00

Professional Cleaning

\$135

\$115.00

Type	Description	30min	Charge Rate Per Hour
Registered Nurse	Weekday 7am-7pm	\$118.00	\$145.00
	Weekday 7pm-7am	\$125.00	\$152.00
	Saturday	\$135.00	\$170.00
	Sunday	\$145.00	\$190.00
	Public Holiday	\$170.00	\$216.00
Enrolled Nurse	Weekday 7am-7pm	\$116.00	\$124.00
	Weekday 7pm-7am	\$122.00	\$128.00
	Saturday	\$130.00	\$140.00
	Sunday	\$138.00	\$159.00
	Public Holiday	\$155.00	\$177.00
Comprehensive Nurse Assessment with RUDAS	2hrs home visit and 2.5hrs report writing RN rate (4.5hrs)		\$672.00
Comprehensive Continence Assessment Report	2hrs home visit and 2hrs report writing RN rate (4hrs)		\$598.00
RUDAS/PAS	1.5hrs home visit and 30 mins report writing RN rate (2hrs)		\$298.00

Type	Description	Charge Rate Per Hour
24hr Care Available	Price on Application	

**Please Note:**

- All listed prices are exclusive of GST.
- A minimum of 24 hours' notice is required for cancellations. Cancellations made with less than 24 hours' notice will incur a full service fee.
- A call-out fee for nursing services will be charged at 1 hour of the applicable RN or EN rate, in addition to the standard rate for any staff provided.
- Nursing initial visits are charged for a minimum of 1 hour, or longer depending on the complexity of the case. This includes time required for initial assessment, care plan formulation, product ordering, and attending to care needs.
- Travel costs are charged at \$1.30 per kilometre, with additional charges for parking and tolls where applicable.

**\*Inactive sleepover shift** – These are charged for a continuous shift of 9-hours between the hours of 10pm and 7am. This shift assumes that staff will be provided with private space which includes a bed.