

Pearl Home Care – Melbourne North East



Support at Home Price List

The price for a Support at Home service is the entire cost of delivering services to you. This will be the total amount charged to your budget. If you previously received services under the HCP Program, the price may look different to what you have been paying, as you were charged separately for a service (e.g. cleaning) and for package management (e.g. the cost of training staff and administrating payments etc). Under Support at Home, the price for each service will include those costs and that is the total price you will pay. Prices may also change if the cost of delivering services to you has changed (e.g. due to a wage increase for workers).

| Service | Unit | Weekday |
|------------------------|--------------|---------|
| Care Management | | |
| Care Management | Per Activity | \$180 |

As your Approved Provider, we must provide you with at least one care management activity per month. These services include coordination of your services, resolving problems, and reviewing services.

On a monthly basis, a 10% care management budget will be deducted from your budget for this purpose.

| | | |
|------------------------------------|------|-------|
| Clinical Supports – Nursing | | |
| Registered Nurse | Hour | \$195 |

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team. Registered Nurses provide a wide range of holistic care services in the community. Enrolled Nurses work with a RN, and can provide some clinical care, such as basic wound management.

Everyday consumables are included in this price. Specialised nursing products will attract a cost per item. This will be discussed with you.

| | | |
|---|------|-------|
| Clinical Supports – Allied Health and Other Therapeutic Services | | |
| Dietitian or Nutritionist | Hour | \$295 |
| Occupational Therapist | Hour | \$295 |
| Physiotherapist | Hour | \$265 |
| Podiatrist | Hour | \$220 |

Other therapy services may be available on a Price on Application basis. Minimum charge is 1 hour.

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team.

| Service | Unit | Weekday |
|---|------|-----------------------------|
| Independence Support | | |
| Personal Care | Hour | \$119 |
| Social Support and Community Engagement | Hour | \$119 |
| Respite | Hour | \$119 |
| Transport with a Worker | Hour | \$165 |
| Group Social Support and Community Engagement | Hour | Price on application basis. |

Minimum charge is 1 hour. For short services, those of less than 60 mins or between 60 and 90 minutes, a short service levy of \$42.50 will be added.

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team.

| | | |
|------------------------|------|-------|
| Everyday Living | | |
| Domestic Assistance | Hour | \$118 |
| Gardening | Hour | \$125 |
| Meal Preparation | Hour | \$119 |

Minimum charge is 1 hour. For short services, those of less than 60 mins or between 60 and 90 minutes, a short service levy of \$42.50 will be added.

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team.

| | | |
|--|-----------|----------------------|
| Services Provided by Others | | |
| Meal Delivery | Cost Plus | 15% |
| Transport Services | Cost Plus | 15% |
| Other services of your choice, within the program guidelines | Cost Plus | Price on Application |

These are services that others provide, that you choose to use. Supports from these contractors are designed to support your broader needs. Our charges are required to ensure all contractors are appropriately trained and credentialed, and to process service claims.

Co-Contributions

You may be required to make a contribution to the cost of your care by paying a Co-Contribution under the Support at Home Program, Australian Government Income Tested Care Fee and/or Basic Daily Fee. Please check with your local Pearl Home Care provider at the time of making your service agreement. Further information about your contributions is available on My Aged Care.

Additional Services

We can also offer you additional services that are not outlined on the above list. Please discuss your needs and our available services with your Care Partner.

We can also support you to receive additional services that are charged at the full rate if you require more services than your package allows.

For more information on the services available in your area, contact your local Pearl Home Care team for a complimentary and obligation **FREE** in-home assessment and care plan estimate.



Pearl Home Care – Melbourne North East

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Prices valid from 1 November 2025