

BU 090 Fee Schedule – Support at Home (Rockhampton, Livingstone, Bundaberg, Mackay Regions)

Effective: 01 November 2025

Service Agreement Item - Schedule 4

Cancellation & Billing Policy:

All services must be cancelled at least 2 business days prior to the service's scheduled date or the participant's Support at Home budget will be charged the fee. Where services or goods are provided by external third parties, including at participant's choice, the participant's Support at Home budget will be charged cost + 10%.

Everyday Living									
Support to assist older people to keep their home in a liveable state in order to enable them to stay independent in their homes.									
Service Category	Service Type	Unit Of Measurement	Base Rate	*<1hr	Late	Early	Saturday	Sunday	Public Holiday
Domestic assistance	General house cleaning ¹	Hour	\$ 97.17	\$145.76	\$111.75	\$126.32	\$145.76	\$170.05	\$242.93
	Laundry services	Hour	\$ 97.17	\$145.76	\$111.75	\$126.32	\$145.76	\$170.05	\$242.93
	Shopping assistance	Hour	\$ 103.87	\$ 155.81	\$119.46	\$135.04	\$155.81	\$181.78	\$259.69
Home maintenance and repairs	Gardening	Hour	\$ 119.62	N/A	\$ 137.56	\$ 155.51	\$ 179.43	\$ 209.34	\$ 299.05
	Assistance with home maintenance and repairs	Hour	\$ 122.82	N/A	\$ 141.25	\$ 159.67	\$ 184.24	\$ 214.94	\$ 307.06
	Expenses for home maintenance and repairs ²	Cost + 10%							
Meals	Meal preparation	Hour	\$ 100.52	N/A	\$ 115.60	\$ 130.68	\$ 150.79	\$ 175.92	\$ 251.31
	Meal delivery	Cost + 10%							
1-hour minimum service time applies.									
<i>* Special services less than 1-hour are subject to CatholicCare approval and will be charged at higher rate.</i>									

¹ The hourly price for general house cleaning may include cleaning consumables (e.g., mops and cleaning agents) if the participant is unable to provide the required cleaning equipment.

² Expenses for home maintenance and repairs covers products that may need to be purchased while receiving services under the 'home maintenance and repairs' service type. For example, the expense of a new door handle or tap.

Independence									
Support delivered to older people to help them manage activities of daily living and the loss of skills required to live independently.									
Service Category	Service Type	Unit Of Measurement	Base Rate	*<1hr	Late	Early	Saturday	Sunday	Public Holiday
Personal Care	Assistance with self-care and activities of daily living	Hour	\$ 98.51	\$ 147.77	\$ 113.29	\$ 128.07	\$ 147.77	\$ 172.40	\$ 246.28
	Assistance with the self-administration of medication	Hour	\$ 98.51	\$ 147.77	\$ 113.29	\$ 128.07	\$ 147.77	\$ 172.40	\$ 246.28
	Continence management (non-clinical)	Hour	\$ 100.52	\$ 150.79	\$ 115.60	\$ 130.68	\$ 150.79	\$ 175.92	\$ 251.31
Social support and community engagement	Group social support	Hour	\$ 29.15	N/A					
	Individual social support	Hour	\$ 105.21	\$ 157.82	\$ 121.00	\$ 136.78	\$ 157.82	\$ 184.13	\$ 263.04
	Accompanied activities	Hour	\$ 105.21	\$ 157.82	\$ 121.00	\$ 136.78	\$ 157.82	\$ 184.13	\$ 263.04
	Digital education and support	Hour	\$ 128.08	\$ 192.12	\$ 147.30	\$ 166.51	\$ 192.12	\$ 224.14	\$ 320.21
	Assistance to maintain personal affairs ³	Hour	\$ 128.08	\$ 192.12	\$ 147.30	\$ 166.51	\$ 192.12	\$ 224.14	\$ 320.21
	Expenses to maintain personal affairs ⁴	Cost + 10%							
Therapeutic services for independent living	Acupuncture	Cost + 10%							
	Chiropractic	Cost + 10%							
	Diversional therapy	Cost + 10%							
	Remedial massage	Cost + 10%							
	Art therapy	Cost + 10%							
	Osteopathy	Cost + 10%							
Respite	Respite	Hour	\$ 93.82	N/A	\$ 107.90	\$ 121.97	\$ 140.73	\$ 164.19	\$ 234.55
Transport	Direct transport (driver and car provided)	Trip	\$ 52.00						
	Indirect transport (taxi or rideshare service vouchers)	Cost + 10%							

³ Assistance to maintain personal affairs refers to the hourly rate for a person to support a participant with managing their personal affairs.

⁴ Expenses to maintain personal affairs covers payment of internet and/or phone bills where the participant is at risk of, or is homeless, and support is needed to maintain connection to services.

Assistive technology and home modification	Assistive technology	Cost + 10%							
	Home modifications	Cost + 10%							
1-hour minimum service time applies. <i>* Special services less than 1-hour are subject to CatholicCare approval and will be charged at higher rate.</i>									
Clinical Supports Specialised services to maintain or regain functional and/or cognitive capabilities. Services must be delivered directly, or be supervised, by university qualified or accredited health professionals trained in the use of evidence-based prevention, diagnosis, treatment, and management practices to deliver safe and quality care to older people.									
Service Category	Service Type	Unit Of Measurement	Base Rate	*<1hr	Late	Early	Saturday	Sunday	Public Holiday
Nursing Care	Registered nurse ⁵	Hour	\$ 155.63	\$ 233.45	\$ 178.98	\$ 202.32	\$ 233.45	\$ 272.36	\$ 389.08
	Enrolled nurse ⁵	Hour	\$ 120.68	\$ 181.01	\$ 138.78	\$ 156.88	\$ 181.01	\$ 211.18	\$ 301.69
	Nursing assistant ⁵	Hour	\$ 109.18	\$ 163.77	\$ 125.56	\$ 141.94	\$ 163.77	\$ 191.07	\$ 272.96
	Nursing care consumables ⁶	Cost + 10%							
	Counselling or psychotherapy	Hour	\$ 185.39	N/A					
	Diet or nutrition	Cost + 10%							
	Exercise physiology	Cost + 10%							
	Music therapy	Cost + 10%							
	Occupational therapy	Hour	\$ 185.50	\$ 278.24					
	Occupational therapy (Sub Contractor)	Cost + 10%							
	Physiotherapy	Cost + 10%							
	Podiatry	Cost + 10%							

⁵ The hourly price of registered nurse, enrolled nurse and/or nursing assistant includes the cost of everyday nursing consumables that nurses are expected to carry (for example bandages, antiseptics).

⁶ The nursing consumables service enables reimbursement for specialised nursing products (e.g., prescribed skin emollients for management of skin integrity, oxygen consumables) that are specific to an individual participant and that a nurse would not be expected to carry as an everyday consumable. Everyday nursing consumables that are expected to be carried (e.g., bandages, antiseptics) must be included in the price for nursing.

	Psychology	Cost + 10%							
	Social work	Cost + 10%							
	Speech pathology	Cost + 10%							
Care management	Home support care management	Hour	\$ 128.08	\$ 192.12	\$ 147.30	\$ 166.51	\$ 192.12	\$ 224.14	\$ 320.21
Restorative care management	Home support restorative care management	Hour	\$ 128.08	\$ 192.12	\$ 147.30	\$ 166.51	\$ 192.12	\$ 224.14	\$ 320.21
1-hour minimum service time applies. <i>* Special services less than 1-hour are subject to CatholicCare approval and will be charged at higher rate.</i>									