

Shepparton Villages Support at Home Program Schedule of Fees

Shepparton Villages is a local, not-for-profit Support at Home provider. We understand the importance of being able to remain independent while living in your own home. We are local, our workers are locals who understand our community and its values. When you choose Shepparton Villages, you are choosing a team with local knowledge, local connections, and shared commitment to supporting our community.

Effective from 1 July 2026

Support at Home Service	6am-8pm	8pm-midnight	Saturday	Sunday	Public Holiday
Service Types	Per Hour	Per Hour	Per Hour	Per Hour	Per Hour
Personal Care	\$126.50	\$154	\$159.50	\$181.50	\$253
Respite Care	\$126.50	\$154	\$159.50	\$181.50	\$253
Social Support	\$126.50	\$154	\$159.50	\$181.50	\$253
Shopping Assistance	\$126.50	\$154	\$159.50	\$181.50	\$253
Meal Preparation	\$126.50	\$154	\$159.50	\$181.50	NA
Domestic Assistance	\$121	N/A	N/A	N/A	NA
Case Management	\$165	N/A	N/A	N/A	NA
Allied Health Services	\$242	N/A	N/A	N/A	NA
Nursing Care	\$203.50	Agreement only	Agreement only	Agreement only	Agreement only
Garden Maintenance	\$132				NA
Meal Delivery	\$27.50				NA
Home Maintenance	Price available on Request				

Direct Travel charged for services (unit price)

The billable unit for transport is 1 trip. A trip is one way. For example, picking up a participant from their home and driving them to their destination. Taking the participant back home is a second trip.

Tier	Trip Distance	Price
Tier 1	0 - 10 KM per trip	\$22
Tier 2	11 - 30 KM per trip	\$55
Tier 3	31- 50 KM per trip	\$93.50
<i>Kilometres above 50kms arranged by agreement only</i>		

Indirect Travel - Transport Support

Cabcharge Cards Available

Card 1	\$33
Card 2	\$55

Care Management Services

Provided by your Care Partner

Support at Home participants who receive ongoing services will have 10% of their quarterly budget allocated to Care Management provided by your Care Partner. Care Management for ongoing services include care planning, service planning and management, monitoring review and evaluation as well as support and education.

Shepparton Villages – We are Local

At Shepparton Villages, our local Care Partners, provide personalised Care Management, we work collaboratively with you to identify your goals and priorities to maintain independence and quality of life. Your Care Partner can meet with you in your home to assist in understanding your Support at Home package and will work with you to arrange services that best meet your individual needs within your package budget. We will manage your Service Agreement and Care Plan, coordinate your services, provide ongoing guidance, and ensure you receive appropriate support from trusted local providers.