

# Support AT Home Fees and Charges

Effective from 1<sup>st</sup> November 2025

## Clinical Care

Our Clinical Care services support older people from all cultural and linguistic backgrounds to maintain, restore, or enhance their physical and cognitive health through safe, evidence-based care. Delivered or supervised by qualified health professionals, these services include nursing, allied health, and wellness programs tailored to individual needs. The focus is on promoting recovery, improving health outcomes, and supporting clients to live safely and independently in their own homes and communities.

Services		Standard Hours	After Hours	Saturday	Sunday	Public Holiday
Registered Nurse	30 mins	\$95	\$104	\$123	\$168	\$190
Registered Nurse	60 mins	\$170	\$187	\$205	\$240	\$290
Enrolled Nurse	30 mins	\$85	\$98	\$106	\$125	\$165
Enrolled Nurse	60 mins	\$140	\$154	\$175	\$210	\$260
Clinical Assessment	Per assessment	\$325	N/A			

- Standard hours – Monday to Friday 6AM to 6PM

Services	In - Clinic			In - home		
	Initial 60 mins	Subsequent 30 mins	Subsequent Extended 45 mins	Initial 60 mins	Subsequent 30 mins	Subsequent Extended 45 mins
Physiotherapist	\$180	\$120	\$150	\$290	\$190	\$240
Podiatrist	\$180	\$120	\$150	\$220	\$140	\$180
Exercise Physiologist	\$160	\$100	\$110	\$200	\$120	\$160
Dietition / Nutritionist	\$200	\$140	\$170	\$240	\$165	\$190
Psychologist	\$180	\$120	\$150	\$280	\$190	\$240
Occupational Therapist (min 2 hours)	\$190	\$135	\$163	\$240	\$165	\$190
Social worker	\$180	\$120	\$150	\$220	\$140	\$180
Speech pathologist	\$200	\$140	\$170	\$240	\$165	\$190
Allied Health and therapeutic services	\$130	\$90	\$110	\$180	\$140	\$160

Services	Standard Hours (Monday to Friday) 6AM to 6PM
Care management	\$120
Restorative care management	\$140

## Independence Care

Our Independence services support older people from all cultural and linguistic backgrounds to stay socially connected, active, and engaged in their communities. These services promote emotional wellbeing and reduce isolation by encouraging participation in social groups, day programs, and community activities that reflect each client's cultural and personal interests. Support may also include transport to appointments or events, as well as therapeutic services such as remedial massage to enhance comfort and mobility. Together, these services help clients maintain their independence, sense of purpose, and strong connection to their community and culture.

Services		Standard Hours	After Hours	Saturday	Sunday	Public Holiday
Personal care	60 mins	\$100	\$122	\$152	\$174	\$210
Social support and community engagement 1:1 (includes Transport)	60 mins	\$115	\$137	\$167	\$189	\$225
Social support group AMRC – shared (includes transport)	60 mins	\$ 60	N/A			
Therapeutic services for independent living	60 mins	\$140	\$154	\$175	\$210	\$260
Respite	60 mins	\$100	\$122	\$152	\$174	\$210

- Standard hours – Monday to Friday 6AM to 6PM

Transport – Direct (One way Trip)		Standard Hours	After Hours	Saturday	Sunday	Public Holiday
Local (0-10 km)	per trip	\$ 45	\$55	\$62	\$75	\$90
Short (11-20 km)	per trip	\$ 80	\$90	\$100	\$110	\$125
Medium (21-40km)	per trip	\$110	\$120	\$130	\$140	\$155
Long (41-60km)	per trip	\$150	\$160	\$170	\$180	\$195

- Standard hours – Monday to Friday 6AM to 6PM

Transport – Indirect		
Cabcharge Vouchers (\$25 value)	each	\$30

Assistive Technology		Home Modification	
Prescription and wrap-around cost	Therapist rate	Prescription and wrap-around cost	Therapist rate
Administration cost	10% - up to a maximum of \$500	Coordination cost	15% - up to a maximum of \$1,500

## Everday Living Care

Our Everyday Living services assist older people from all cultural and linguistic backgrounds to manage daily tasks safely and confidently at home. These services focus on maintaining comfort, dignity, and wellbeing by providing practical support with household activities such as cleaning, laundry, meal preparation, and shopping. Assistance can also include help with personal care, medication reminders, and maintaining a safe home environment. By supporting everyday routines, these services enable clients to live independently and enjoy a higher quality of life in their own homes.

Services		Standard Hours	After Hours	Saturday	Sunday	Public Holiday
General House Cleaning Laundry Services	60 mins	\$100	\$122	\$152	\$174	\$210
Shopping Assistance ( includes Transport)	60 mins	\$115	\$137	\$167	\$189	\$225
Gardening	60 mins	\$ 130	N/A			
Home Maintenance & Repairs	60 mins	\$ 130	N/A			
Meal Preparation	60 mins	\$100	\$122	\$152	\$174	\$210

- Standard hours – Monday to Friday 6AM to 6PM

Meal Delivery	
Per meal (Preparation & Delivery)	\$22

## Other fees and charges

Non-listed services / Purchases	For any non-listed services or purchases, a 10% fee will be added to the actual service fee or product cost. This fee will be communicated prior to the commencement of the service.
Contribution Fee	The fee is determined by Services Australia based on your assessable income. If this fee is applicable then you agree to pay it.
Others	You will be responsible for the cost incurred during social activities, including: meals, entry fees, parking fees, etc.
	Cost of any materials involved in home maintenance and garden services will be added based on contractor's quotes
	We will engage external providers on your behalf if required and discuss any additional costs associated with you.
<b>Cancellation Policy</b>	The cost of full scheduled service will be charged if the service is cancelled with less than 48 hours' notice or you are not at home at the time of the scheduled visit or worker/contractor is turned away by you or your representative.