

Support at Home Price List

The price for a Support at Home service is the entire cost of delivering services to you. This will be the total amount charged to your budget. If you previously received services under the HCP Program, the price may look different to what you have been paying, as you were charged separately for a service (e.g. cleaning) and for package management (e.g. the cost of training staff and administrating payments etc). Under Support at Home, the price for each service will include those costs and that is the total price you will pay. Prices may also change if the cost of delivering services to you has changed (e.g. due to a wage increase for workers).

Service	Unit	Weekday
Care Management		
Care Management	Per Activity	\$145

As your Approved Provider, we must provide you with at least one care management activity per month. These services include coordination of your services, resolving problems, and reviewing services.

On a monthly basis, a 10% care management budget will be deducted from your budget for this purpose.

Clinical Supports – Nursing		
Registered Nurse	Hour	\$185

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team. Registered Nurses provide a wide range of holistic care services in the community. Enrolled Nurses work with a RN, and can provide some clinical care, such as basic wound management.

Everyday consumables are included in this price. Specialised nursing products will attract a cost per item. This will be discussed with you.

Clinical Supports – Allied Health and Other Therapeutic Services		
Dietitian or Nutritionist	Hour	\$215
Exercise Physiologist	Hour	\$215
Occupational Therapist	Hour	\$215
Physiotherapist	Hour	\$215
Podiatrist	Hour	\$215

Other therapy services may be available on a Price on Application basis.

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team.

Service	Unit	Weekday
Independence Support		
Personal Care	Hour	\$115
Social Support and Community Engagement	Hour	\$115
Respite	Hour	\$115
Transport with a Worker	Hour	From \$115
Group Social Support and Community Engagement	Hour	Price on Application

For short services, those of less than 15 mins or between 15 mins and half an hour, a short services levy of \$20 will be added to the pro rata price.

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team.

Everyday Living		
Domestic Assistance	Hour	\$115
Gardening	Hour	\$125
Home Maintenance and Repairs	Hour	\$125
Meal Preparation	Hour	\$115

For short services, of up to half an hour, a short services levy of \$40 will be added to the pro rata price.

For pricing for services outside of the hours listed, please contact your local Pearl Home Care team.

Services Provided by Others		
Meal Delivery	Cost Plus	10%
Transport Services	Cost Plus	10%
Other services of your choice, within the program guidelines	Cost Plus	Price on Application

These are services that others provide, that you choose to use. Supports from these contractors are designed to support your broader needs. Our charges are required to ensure all contractors are appropriately trained and credentialled, and to process service claims.

Co-Contributions

You may be required to make a contribution to the cost of your care by paying a Co-Contribution under the Support at Home Program, Australian Government Income Tested Care Fee and/or Basic Daily Fee. Please check with your local Pearl Home Care provider at the time of making your service agreement. Further information about your contributions is available on My Aged Care.

Additional Services

We can also offer you additional services that are not outlined on the above list. Please discuss your needs and our available services with your Care Partner.

We can also support you to receive additional services that are charged at the full rate if you require more services than your package allows.

For more information on the services available in your area, contact your local Pearl Home Care team for a complimentary and obligation **FREE** in-home assessment and care plan estimate.



Pearl Home Care – Melbourne North

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Prices valid from 1 November 2025