

Support at Home Pricing Schedule



At MercyCare, our vision is for people and communities to thrive. Our Home Care team will partner with you to maintain your independence at home and support you to **live your best life**.

Clinical Supports

Nursing

Registered Nurse (includes direct and indirect time)					
Rates	Weekday (7am-6pm)	Weeknights (6pm-9pm)	Saturday	Sunday	Public Holiday
60 minutes	\$195.00	N/A	\$269.37	\$315.66	\$418.07
45 minutes	\$182.82	N/A	\$252.53	\$295.93	\$391.94
30 minutes	\$121.88	N/A	\$168.36	\$197.28	\$261.29
Enrolled Nurse (includes direct and indirect time)					
60 minutes	\$187.23	N/A	N/A	N/A	N/A
45 minutes	\$175.53	N/A	N/A	N/A	N/A
30 minutes	\$117.02	N/A	N/A	N/A	N/A
Nursing Assistant or Medication Competent Support Worker					
60 minutes	\$115.15	\$130.57	\$170.47	\$198.23	\$276.96
45 minutes	\$107.95	\$122.41	\$159.82	\$185.84	\$259.65
30 minutes	\$71.97	\$81.60	\$106.54	\$123.89	\$173.10

Allied Health - Standard Hours (Monday to Friday) only.

Service	Hourly	45 Minutes	30 Minutes
Allied Health Professional – Occupational Therapist, Speech Pathologist, Physiotherapist, Podiatrist.	\$243.54	\$228.32	\$152.21
Exercise Physiologist	\$242.12	\$226.99	\$151.33
Allied Health Assistant	\$142.43	\$133.53	\$89.02

Care Management

Service	Standard Hours (Monday to Friday)
Restorative Care management	\$174.65
Care Management	\$141.18

Independence

Home Care Support Worker - (Includes 10kms travel per hour).

Personal Care; Respite, Social Support and Community Engagement					
	Weekday (7am-6pm)	Weeknights (6pm-9pm)	Saturday	Sunday	Public Holiday
Hourly Rate	\$115.15	\$130.46	\$170.47	\$198.23	\$276.96
45 minutes	\$107.95	\$122.31	\$159.82	\$185.84	\$259.65
30 minutes	\$71.97	\$81.54	\$106.54	\$123.89	\$173.10

Direct Transport

Service	1-10km	11-30km	31-60km	Over 60km
Direct Transport – each way	\$24.20	\$57.75	\$66.00	\$104.50
Indirect Transport (Taxi or Rideshare) – each way	Per individual arrangements (\$30 - \$100)			

Group Social Support

Service			
Harman Park Social Centre	We offer social support groups and social outings in Belmont for those wanting to connect with others in the community.		
Group Social Support	\$29.65 per hour	\$88.95 (3 hours)	\$177.90 (6 hours)
Transport – each way	\$13.90 (up to 10kms)		
Meals at Harman Park	\$13.80 per meal		
Maddington Respite Centre (Separate service Information available on request).	MercyCare has a dedicated respite centre located in Maddington offering day, overnight and short-term respite services. It operates 7 days a week (excluding Public Holidays). Transport available on request; subject to location and availability.		
Centre Based Day Respite	Weekday	Saturday	Sunday
Hourly Rate	\$42.57	\$63.24	\$77.84
Full Day - 7 hours	\$297.99	\$442.68	\$544.88
Transport – each way	\$13.90 (up to 10km)	\$28.88 (over 10kms)	

Everyday living

Home Care Support Worker – Includes 10kms travel per hour.

General House Cleaning, Shopping Assistance and Meal Preparation					
	Weekday (7am-6pm)	Weeknights (6pm-9pm)	Saturday	Sunday	Public Holiday
60 minutes	\$115.15	\$130.46	\$170.47	\$198.23	\$276.96
45 minutes	\$107.95	\$122.31	\$159.82	\$185.84	\$259.65
30 minutes	\$71.97	\$81.54	\$106.54	\$123.89	\$173.10

Gardening

Service	Standard Hours
Gardening	\$60.00 - \$120.00

Notes

- Minimum service time is 60 minutes, except by prior agreement. A short service loading of 25% (represented throughout) applies to all services under 60 minutes.
- Services are charged in 15-minute increments
- Should you need to travel further than the 10km per hour allowance during services a separate booking for Direct Transport will be required.

Cancellation Policy

- The standard notice period for customer cancellations is 24 hours.
- A cancellation fee at the full cost of the scheduled service will be billed if the service is cancelled with less than 24 hours' notice or the consumer is not home at the time scheduled.
- Where a third-party is being used by agreement, then that third parties' cancellation policy and minimum notice periods shall apply, and any fees charged will be passed to the consumer in full.

Other Information

- If you are self-managing any component of your services or supports and wish to choose your own third-party provider, a 10% administration fee will apply on top of that third-party provider's inclusive price.
- Third-party providers are subject to MercyCare's prior approval and MercyCare reserves the right to not approve the use of a third-party provider if they do not meet MercyCare's requirements.