



Mercy Health

Care first

Your accommodation options



Mercy Place Shepparton (Ave Maria)

25 Graham Street
Shepparton Vic 3630
Phone: 1300 074 211
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mercyhealth.com.au

Our home



At Mercy Place Shepparton (Ave Maria), we are proud to provide high-quality care and accommodation where residents can feel safe, comfortable and valued. You can choose from a variety of room layouts, all of which are tastefully decorated with modern amenities for your enjoyment.

Our comfortable home is set in a tranquil environment with spacious courtyards and

peaceful, park-like gardens. There is an array of plants in the secure gardens, where you can take a walk or get active by tending to our raised vegetable garden. The home also features intimate lounge rooms, four dining rooms, a chapel, hairdressing salon and a community centre where you can participate in various activities.

Choosing a room

Our rooms feature private ensuites and are tastefully decorated with comfortable furniture. The fittings include electric height-adjustable beds, bedside tables, built-in personal mobility aids and built-in wardrobes. Additional features include heating, air conditioning and wall-mounted TVs. A 24/7 nurse call system is available in all rooms, giving you and your loved ones peace of mind.

For those living with dementia or memory loss, we have a dedicated Memory Support Unit located in our Camelia Wing.



Our rooms

You can choose to pay for your room by a **Refundable Accommodation Deposit (RAD)**, a **Daily Accommodation Payment (DAP)** or any combination you choose. A RAD is paid as a lump sum. A DAP accrues daily and is paid periodically, for example monthly. A combination payment includes a partial lump sum and daily payments. We also offer a drawdown option.

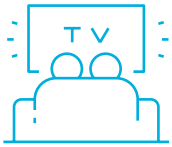
See our *Understanding the costs* brochure for an explanation of payment options or speak to us about how we can tailor a payment package to suit your needs.

| FEATURES | | | | | | | PAYMENT OPTIONS | | | |
|----------|--------|---------|---------------------|-------|------|--|-----------------|-----|---|----------|
| | Room | Ensuite | Size | Floor | View | Extra | RAD | DAP | Combination payment example (50% RAD + 50% DAP) | |
| Grande | Single | Private | 14m ² | G | | | \$ | \$ | RAD \$ | + DAP \$ |
| Deluxe | Single | Private | 14m ² | G | | | \$ | \$ | RAD \$ | + DAP \$ |
| Deluxe+ | Single | Private | 14–15m ² | G | ✓ | Garden or courtyard views | \$ | \$ | RAD \$ | + DAP \$ |
| Premier | Single | Private | 15–17m ² | G | ✓ | Garden or courtyard views Interconnecting doors available | \$ | \$ | RAD \$ | + DAP \$ |

Prices are effective as of _____ and are subject to change.

Mercy Plus

Mercy Plus (Additional Services) offers an exceptional range of amenities and activities designed to enrich your experience at Mercy Health. These thoughtfully curated services go beyond the ordinary to enhance daily living, ensuring our residents enjoy a fulfilling and vibrant lifestyle.



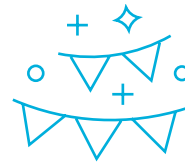
Engage & Unwind: A World of Entertainment at Your Fingertips

- Stay connected with daily newspapers in common areas
- Enjoy the latest shows in your room on a Smart TV
- Access Wi-Fi to stream your favourite movies or TV shows
- Relax with streaming services available in common areas
- Keep connected with a personal phone in your room (on request)



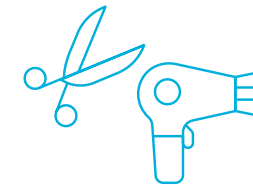
Culinary Delights & Cherished Moments

- Savour gourmet choices with our daily choice of hot lunches
- Start your day right with a hot breakfast, twice a week
- Indulge in fine dining & wine served with dinner every day
- Unwind & socialise at our weekly happy hour
- Relish in the warmth of weekly coffee gatherings
- Celebrate life with monthly celebratory festivities



Vibrant Living: Social Events & Adventures

- Explore new horizons with our monthly bus trips
- Enjoy the magic of cinema with monthly movie nights
- Be entertained by talented performers every month



Tailored Care & Personal Touches

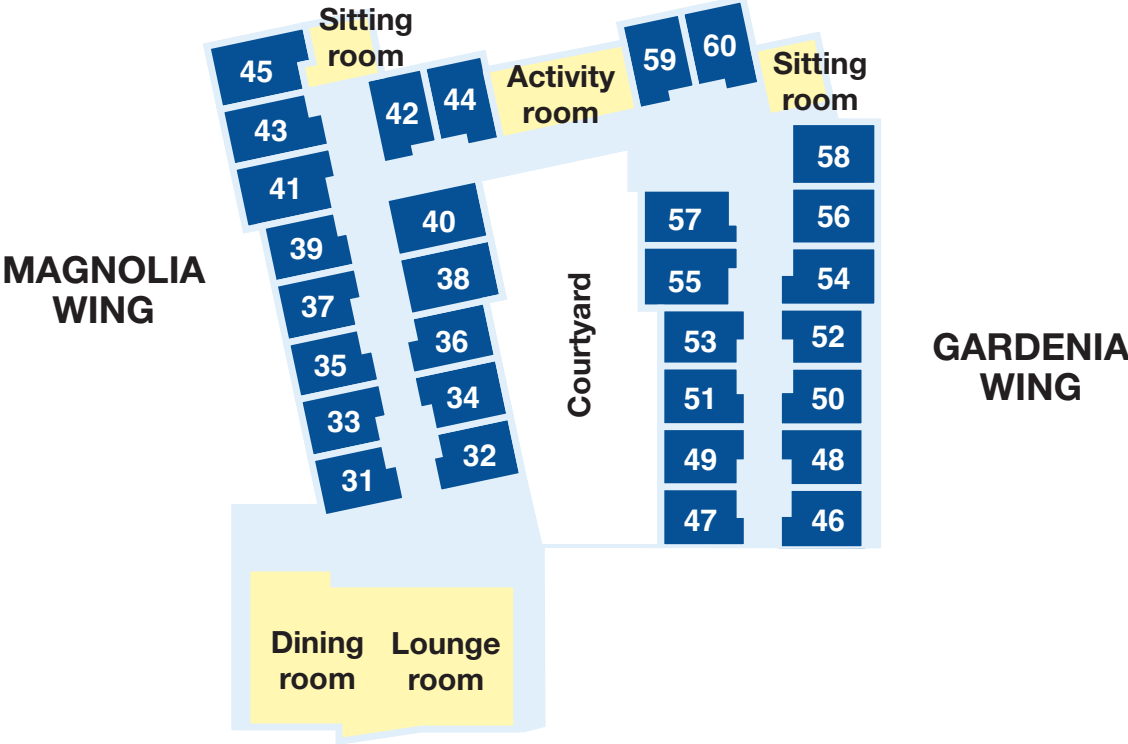
- Keep your wardrobe organised with personalised clothing labels
- Indulge in relaxation with monthly pamper sessions
- Experience the joy of receiving small gifts to celebrate key moments
- Stay connected with onsite tech support, just for you

Speak with the Client Services team to find out more about Mercy Plus at your Mercy Health home.

Mercy Place Shepparton (Ave Maria) — Magnolia and Gardenia wings

PREMIER

These large, peaceful Premier rooms are a little piece of heaven with a mixture of garden and courtyard views. Lavender Wing rooms (over the page) offer connecting doors for couples or friends wanting to remain close together.



Mercy Place Shepparton (Ave Maria) — Lavender, Camelia and Roseway wings

GRANDE

Located in the Lavender Wing, this Grande room features a private ensuite, designed with your safety and independence in mind. This well-appointed room has a corner position where you can enjoy a partial view of a lovely courtyard.

DELUXE

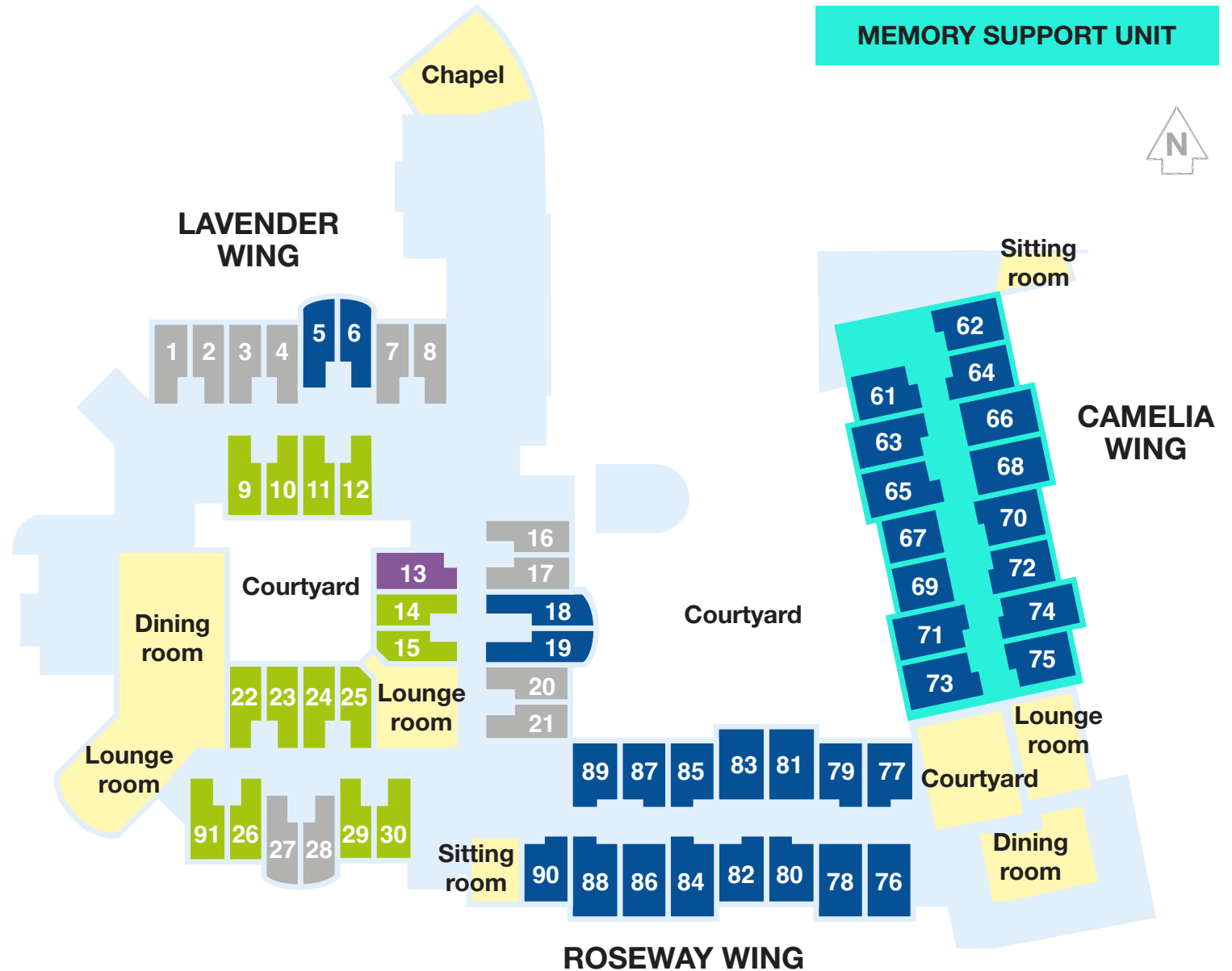
Located in the Lavender Wing, our charming Deluxe rooms are in close proximity to dining and sitting rooms. Enjoy the privacy offered by your own ensuite and take advantage of built-in wardrobes with ample space to store your personal treasures.

DELUXE+

Take in the pleasant garden or courtyard views from a Deluxe+ room located in the Lavender Wing. With plenty of natural light, you will enjoy your own private ensuite, heating and air-conditioning, and a wall-mounted TV.

PREMIER

MEMORY SUPPORT UNIT



About Mercy Health

Call now to book a personal tour of Mercy Place Shepparton (Ave Maria).

The modern story of Mercy Health began with the founding of the Order of the Sisters of Mercy in Dublin in 1831 by Catherine McAuley, who dedicated her life to serving people in need.

The Sisters of Mercy went on to found convents, schools and hospitals across the globe. They arrived in Australia in 1846, led by Mother Ursula Frayne.

Following a devastating influenza pandemic, the Sisters of Mercy opened their first Victorian hospital — St Benedict's in Malvern — in 1920.

As Mercy Health, they established a reputation for excellence in care and hospitality that has grown in strength to this day.

A leading Catholic provider of health, aged and community services, our history and future is based on responding to the most significant needs of the time.

We employ and care for people of all faiths and no faith. Our people come from many cultures and backgrounds but share a common goal: to provide compassionate and responsive care to people in need.

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Mercy Health acknowledges Aboriginal and Torres Strait Islander Peoples as the First Australians. We acknowledge the diversity of Indigenous Australia. We respectfully recognise Elders past, present and emerging. This brochure was produced on Wurundjeri Country.

