

Service Fees



Support at Home - Sydney North Shore and Northern Beaches –
Effective July 2026

Care Services Rates per hour unless otherwise noted	Monday- Friday	Saturday	Sunday	Public Holidays
Independence				
Group Social Support Individual Social Support Accompanied Activities Cultural Support Assistance with self-care and activities of daily living and personal care Flexible respite	\$124.10	\$172.20	\$194.40	\$242.00
Everyday Living				
General house cleaning Shopping assistance Gardening Meal preparation	\$124.10	\$172.20	\$194.40	\$242.00
Care Management				
Ongoing management of client supports	\$125.00			
After Hour/Support Services:				
10pm – 6am	\$141.10	\$183.20	\$219.40	\$242.00
Sleepovers ⁽¹⁾ – 10pm-6am:				
An additional 2 hours of care services must be booked immediately before or after the sleepover hours (this is not included in the fee quoted)	\$365.00	\$448.00	\$448.00	\$511.00
Transport – A travel premium will be added to the service rate where service provision involves the Caregiver providing transport services.				
More than 25 kms and up to 50 kms	\$60.00			
50 Kms or more	\$128.00			
Additional Information				
• Cancellations: A 24-hour cancellation policy applies. Refer to your agreement for further details • Minimum Service duration: 2-hour minimum per service • GST: All Prices are GST Exempt • Sleepovers⁽¹⁾: Fixed base rate, for an 8-hour booking, including 1 hour of total active non-scheduled work throughout the night, this may be used at different times during the night. If the Caregiver provides services for more than 1 hour, the sleepover will revert to the appropriate hourly rate				

Dovida Sydney North Shore and Northern Beaches
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Additional Care Services – Common rates per hour unless otherwise noted

Clinical Supports (Registered Nurse)	Rate	Clinical Supports (Enrolled Nurse)	Rate
Weekdays	\$170.50	Weekdays	\$160.00
Saturday	Per Quote	Saturday	Per Quote
Sunday	Per Quote	Sunday	Per Quote
Clinical Supports ⁽¹⁾ (Allied Health)	Rate	Independence ⁽²⁾	Rate
Physiotherapist	\$242.00	Acupuncturist	Per Quote
Occupational Therapist	\$550.00	Chiropractor	Per Quote
Podiatrist	\$242.00	Remedial Masseuse	\$150.00
Exercise Physiologist	\$234.00		
Speech Pathologist	\$209.00	Everyday Living ⁽²⁾	Rate
Social Worker	Per Quote	Meal Delivery	\$15.00
Counselling	Per Quote	Home Maintenance and Repairs	Per Quote
Dietician or Nutritionist	\$168.00	Gardening	\$88.00

Clinical Supports ⁽¹⁾

Clinical Supports will be coordinated by Dovida and provided via our Associated Providers. Services will be discussed and agreed at the time of booking. Dovida may apply an Administration/Processing fee

Co-contributions – Independence & Everyday Living ⁽²⁾

Co-contributions may need to be paid. Refer to your Independence or Everyday Living Co-contribution as advised by Services Australia

Additional Information

- Our Associated Providers may update their fees from time to time. If your services are impacted, your dedicated Care Manager will advise of any impacts to your services and budget
- Services not provided directly by Dovida will be coordinated and provided via our Associated Providers. Services will be discussed and agreed with the individual at the time of booking the service. Dovida may apply an administration/Processing fee
- If you choose your own subcontractor to deliver services, a higher rate may apply
- Other services not included in this list may be covered by your funding
- **Service List:** Please refer to the official [Support at Home service list](#) for a full list of services that may be covered under your funding